



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Office of the National Quality Improvement Office
Disability Services
Community Operations
Health Service Executive
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Results from Evaluation (paper-based) National Sharing Day 25th September 2019

Overview

280 attendees (service users and staff) attended the National Sharing Day. Paper-based evaluations were given to attendees during the lunch break and 56 people (service users and staff) completed evaluations for a completion rate of 20%. Attendees who did not have the time to complete an evaluation on the day will also be given an opportunity to complete on online version of the tool. These will be collated by October 30. We are also sending online evaluations to those who view the “live stream” recording over the month. The results of the paper-based evaluations completed on September 25 are as follows:

1. Were you happy with the venue?

89% of attendees were happy with the venue. Some found it small, and others did not like a Dublin venue. The event was also live-streamed to accommodate those who could not travel and the link is available until the end of October.

2. Did you find the catering satisfactory?

98% of attendees were happy with the venue; although some attendees would have liked hot drinks (tea/coffee) with their lunch.

3. Did the content of the Sharing Day meet your expectations?

89% of attendees stated that that content met their expectations, and 10 stated that the content exceeded their expectations. Attendees (both service users and staff) found the day “inspirational”.

4. Please rate the following components (1 not satisfied, to 5 very satisfied)

- a. **Videos** 80% of attendees rated the videos at a 5/5



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- b. **Presentations** 76% of attendees rated the presentations at a 5/5
- c. **Posters** 57% of attendees rated the posters at a 5/5
- d. **Stands** 51% of attendees rated the stands at a 5/5
- e. **Opportunity for Networking** 58% of attendees rated the opportunity for networking at a 5/5

5. Identify one key take home message for you

- Success stories
- Be happy (service user)
- Everyone is entitled to have dreams and to strive to have them filled. We have far to go as some excellent projects are not nationwide.
- The people in the videos
- My dream (service user)
- Technology can be significant in promoting independence
- Everyone should go (service user)
- Lots of information
- Anything is possible
- Variety of services available
- Look at what other service providers have done
- I want to apply everything in my service!
- Empowerment
- Very interesting and inspiring day
- Some pockets of excellence happening in services that is valuable to know
- We should have higher expectations of what people with disabilities can achieve
- That service users should be the ones driving how services are delivered
- What other services are offering around the country
- Pushing my own limits – positive risk taking



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- Supporting people to fulfil their dreams – “mission possible”
- Creating a positive atmosphere facilitates change
- We are all doing our best
- Changing Places campaign
- Dignity
- Keep supporting people to identify and follow their dreams
- Alexa
- So much good work is taking place that is not generally showcased
- Everything is achievable in life
- Making dreams happen
- Individual and person-centred
- Support our own people whom we support and the staff to present on what they are working on – communicate across services – seek advice – collaborate
- Reaching for your dreams
- There are some very positive initiatives happening for people
- Services to support people with disabilities to make their own choices to live life the way they want to live it
- Follow your dreams
- People of various abilities are being supported around Ireland
- Lots of initiatives in disabilities that need to be shared, great to see so many service users present
- Possibilities with Alexa
- Inspiration to show more stories of people we support
- Ideas for projects, ideas are unlimited!
- With support, all goals can be achieved
- Disability shouldn't matter
- Great innovations to be replicated
- We can all learn and improve our practice – we need to be ambitious and make the impossible possible
- Perseverance required as manager to achieve goals



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- Listen to people, think outside the box
- choice
- You can do anything you want to do – HSE staff attitude has changed
- Life is getting for persons in services
- Despite funding cuts, lots of good work happening around the country
- Brush, spit and go!
- inspired
- How easy it is to meet someone's dreams – this day is great for inspiration and kick starting

6. How could we improve this Sharing Day?

- Bigger screen
- Repeat videos on a loop
- Bigger venue
- Variety in levels of disability
- It was an excellent day – some of the audience who were service users seemed to find it long time to be sitting – maybe more movement breaks, shorter lunch
- Loved hearing the stories from families
- Make it an annual event
- Would love to see more projects that support people to achieve their dreams or looking at projects that are using HSE funding in innovative ways
- Would be great to have more people present about people with moderate/severe ID
- No service user should be simply standing by while someone else presenting
- Smaller groups, more days
- More legroom between chairs



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- Shorter breaks as everything was available here and hour lunch was quite long
- Do more of them – more service user attendees to act as champions
- More caffeine
- Invite audience to interact
- Have better networking opportunities – organised stalls; have venue accessible to all persons with specific modified chairs; more input from physical and sensory services
- Consider a larger venue. The day was very enjoyable, uplifting to hear about other people's achievements.
- Encourage more service providers to present on how they involve service users in planning of their services
- Lunchtime not good for videos as people using time to network
- Name badges so we could see where people were from
- A roadshow – Dublin convenient for me but may not be for everyone
- Shorter lunch
- Different venue – more space. Have it more like a conference with different workshops – location in midlands would be more central and easier to get to
- Maybe have 2 per year
- Not hold in the centre of Dublin
- More space at the venue, subtitles on videos as sound a bit low
- It was difficult to mount the posters
- With friends (service user)
- Hot drinks with lunch (tea/coffee)
- Family (service user)
- Bigger venue, why not use venue with one of the agencies such as Stewart's or St Michael's House. Advertise it as Adult Services if that is what it is – then PDS for children. Nothing today on ADM
- More focus on the UNCRPD and ADM Act 2015 – more focus on the legal entitlements to consent and rights



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- More teas/coffees
- Helping each other out (service user)
- Move the venue more centrally, better personal care facilities for people in wheelchairs
- It exceeded my expectations!! (x10)
- Have more of them!
- An area to network – posters were great networking tool
- Seating at lunch did not facilitate networking
- Just continue sharing
- More input from outside Dublin/west of Ireland – more advance requests for input
- Would be better not to sit in room for lunch
- Have an annual event and continue to keep the focus on people supported to lead the presentations
- Better venue, shorter lunch break, presentations more concise
- I think ye are doing fantastic
- Why not talk about the HSE and various agencies working in partnership – they did in most of the posters and presentations but this was not acknowledged
- More MDT input – not enough room for posters
- More clinicians and allied health professionals present or maybe a separate day
- Make presentations more accessible to service users with ID

7. Future workshops or webinars – what would you like support with?

- More friends to come (service user)
- Independent living – young people in nursing homes
- decongregation
- Rights for different abilities (service user)
- More interactive workshops



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- Culture
- ADM
- Breakout sessions
- Assistive technology
- Self-advocacy
- Assistive technology – more profiling of it
- Positive risk taking –working with people’s fears
- Focus on nutrition with dietician input
- Working together – we are doing the same thing but not working together to do it
- Day Services development and community inclusion
- Keep up the good work
- How to change a culture
- More access for service users
- How to share stories of great work with people who are unable to consent to presentations