



*Primary Care Reimbursement  
Services*  
Key Performance Indicator  
Metadata 2024



## Primary Care Reimbursement Service (PCRS) Medical Cards

1	<b>KPI Title</b>	PCRS1 - Medical Cards - Number of persons covered by medical cards as at 31st December
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of people with eligibility for a Medical Card at the end of the reporting month. Medical Cards allow people to access family doctor or GP services, community health services, dental services, hospital care and a range of other benefits free of charge. Eligibility is determined based on a financial assessment of means. To qualify, weekly income must be below a certain limit for a particular family size. Cash income, savings, investments and property (except the family home) are taken into account while allowances are made for reasonable expenses in relation to rent / mortgage, childcare and travel to work expenses. Applicants whose weekly incomes are derived solely from Department of Social Protection or HSE allowances / payments, which are in excess of the Financial Guidelines, are eligible for a Medical Card. Those exempt from the means test include children in receipt of Domiciliary Care Allowance, children in foster care, children under 18 diagnosed with cancer and those with a prognosis of less than 24 months, those with EU entitlement, people affected by the drug Thalidomide and women who have had a symphysiotomy. It is also possible to get a medical card if the costs of meeting ones medical needs cause undue financial hardship.
3	<b>KPI Rationale</b>	This metric allows us monitor the number of people with Medical Card eligibility for family doctor, community health services, dental services, hospital care and a range of other benefits.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target 1,681,266 - Target PIT
4a	<b>Target</b>	National Service Plan 2024 point in time year end expected activity - 1,681,266. Jan: 1,623,850, Feb:1,629,070 , Mar: 1,634,291, Apr: 1,639,511, May:1,644,731 , Jun:1,649,950 , Jul: 1,655,169, Aug:1,660,389 Sep: 1,665,608, Oct:1,670,827 , Nov:1,676,046 , Dec: 1,681,266
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of people with eligibility for a Medical Card at the end of the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Kate Halliwell, GM, Eligibility
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	The number of people who have eligibility for a Medical Card at the end of the reporting month.
9	<b>Minimum Data Set MDS</b>	The number of people who have eligibility for a Medical Card at the end of the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="https://www.hse.ie/eng/staff/pcrs/pcrs-publications/">https://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

## Primary Care Reimbursement Service (PCRS) GP Visit Cards

1	<b>KPI Title</b>	PCRS2 - GP Visit Cards - Number of persons covered by GP visit cards as at 31st December
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of people with eligibility for a GP Visit Card (GPVC) at the end of the reporting month. Most people who get a GPVC do so because their income is below a certain level or where the costs of meeting their medical needs cause undue financial hardship. GPVCs allow individuals and families to visit their family doctor free of charge. Costs of prescribed drugs, medicines and other health services are not covered. Everyone aged 70 years or over, ordinarily resident in Ireland is eligible for free GP care regardless of income. All children who have not reached their sixth birthday, ordinarily resident in Ireland, are eligible for services under the GPVC for Children Under 6 Scheme. All persons in receipt of Carer's Allowance or Carer's Benefit also have GPVC eligibility.
3	<b>KPI Rationale</b>	This metric allows us to capture the number of people with eligibility for a GPVC at the end of the reporting period.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target - 1,069,391 - Target PIT
4a	<b>Target</b>	National Service Plan 2024 point in time year end expected activity - 1,069,391. Jan: 669,651, Feb:705,992, Mar:742,332, Apr: 778,673, May:815,013, Jun:851,353, Jul:887,693, Aug:924,032, Sep:960,372, Oct: 996,712, Nov:1,033,052, Dec: 1,069,391
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of people with eligibility for a GPVC at the end of the reporting period.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Kate Halliwell, GM, Eligibility
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	The number of people who have eligibility for a GP Visit Card (GPVC) at the end of the reporting month.
9	<b>Minimum Data Set MDS</b>	The number of people who have eligibility for a GP Visit Card (GPVC) at the end of the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

## Primary Care Reimbursement Service (PCRS) Medical Card / GP Visit Card - 15 day turnaround

1	<b>KPI Title</b>	PCRS3 - Percentage of completed Medical / GP Visit Card (GPVC) applications processed within the 15 day turnaround
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the percentage of the overall Medical Card / GPVC applications received by the HSE where Medical Card / GPVC applications are processed within 15 working days of receipt of application. Completed applications refer to those applications where there is sufficient information provided to allow the application to be processed and where there is no need to write to the client for additional information.
3	<b>KPI Rationale</b>	This metric allows us to capture the percentage of Medical Cards / GPVCs issued within 15 working days of receipt of a complete application by the HSE in order to ascertain the efficiency of the processing system.
3a	<b>Indicator Classification</b>	Quality and Safety
4	<b>National Target</b>	NSP 2024 Target - 99% - Target PIT
4a	<b>Target</b>	Performance target constant over the full year e.g. 99%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	The number of completed Medical Card /GPVC applications processed within 15 days is divided by the overall number of completed Medical / GPVC applications received in the reporting month and multiplied by 100.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Kate Halliwell, GM, Eligibility
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	Completed Medical Card / GPVC applications processed within the reporting month and within 15 working days.
9	<b>Minimum Data Set MDS</b>	Completed Medical Card / GPVC applications processed within the reporting month and within 15 working days.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

## Primary Care Reimbursement Service (PCRS) Medical Card / GP Visit Card - Medical Officer Review within 5 days

1	<b>KPI Title</b>	PCRS4 - Percentage of Medical Card / GP Visit Card (GPVC) applications, assigned for Medical Officer review, processed within 5 days
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the percentage of the overall Medical Card / GPVC applications assigned for Medical Officer review that are processed within 5 working days.
3	<b>KPI Rationale</b>	This metric allows us to capture the percentage of Medical Card / GPVC applications processed within 5 working days of receipt by the assigned Medical Officer in order to ascertain the efficiency of the processing system.
3a	<b>Indicator Classification</b>	Quality and Safety
4	<b>National Target</b>	NSP 2024 Target - 95% - Target PIT
4a	<b>Target</b>	Performance target constant over the full year e.g. 95%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	The number of Medical Card / GPVC applications assigned for Medical Officer review, processed within 5 working days is divided by the total number of Medical Card / GPVC applications assigned for Medical Officer review, during the reporting month and multiplied by 100.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Kate Halliwell, GM, Eligibility
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	Medical Card / GPVC applications assigned for medical officer review processed within the reporting period and within five working days.
9	<b>Minimum Data Set MDS</b>	Medical Card / GPVC applications assigned for medical officer review processed within the reporting period and within five working days.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, <a href="mailto:David.Stratton@hse.ie">David.Stratton@hse.ie</a>
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - <a href="mailto:miriam.byrne@hse.ie">miriam.byrne@hse.ie</a>
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

## Primary Care Reimbursement Service (PCRS) Medical Card / GP Visit Card Processing Financial Perspective

1	<b>KPI Title</b>	PCRS5 - % of Medical Card / GP Visit Card (GPVC) applications which are accurately processed from a financial perspective by National Medical Card Unit staff
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the percentage of the overall number of Medical Card / GPVC applications that were processed without error, from a financial perspective, by National Medical Card Unit staff during the reporting month.
3	<b>KPI Rationale</b>	This metric allows us to calculate the percentage of the overall number of Medical Card / GPVC applications that were processed without error, from a financial perspective, by National Medical Card Unit staff and to ascertain the efficiency of the processing system.
3a	<b>Indicator Classification</b>	Quality and Safety
4	<b>National Target</b>	NSP 2024 Target - 96% - Target PIT
4a	<b>Target</b>	Performance target constant over the full year e.g. 96%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	A sample size of between 5% and 10% of all Medical Card / GPVC applications processed by the National Medical Card Unit in the reporting month is quality checked. The number of Medical Card / GPVC applications processed without financial errors is identified. The percentage is calculated by dividing this number by the total number of applications quality checked in the reporting month and multiplying by 100.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Kate Halliwell, GM, Eligibility
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	Medical Card / GPVC applications accurately processed from a financial perspective during the reporting month.
9	<b>Minimum Data Set MDS</b>	Medical Card / GPVC applications accurately processed from a financial perspective during the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

# Primary Care Reimbursement Service (PCRS) General Medical Services Scheme (GMS) Prescriptions

1	<b>KPI Title</b>	PCRS11 - No. of General Medical Services Schemes prescriptions
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of prescriptions for drugs, medicines and appliances supplied to eligible persons, through community pharmacies or dispensing doctors, under the GMS Scheme, as recorded on the GMS database of paid claims for the reporting month. In most cases a doctor completes a prescription for his / her client and the client takes this prescription to any pharmacy that has an agreement with the HSE to dispense GMS prescriptions. In rural areas a doctor may dispense for those persons who opt to have their medicines dispensed by him / her.
3	<b>KPI Rationale</b>	This metric allows us to monitor the number of prescriptions dispensed by community pharmacies / dispensing doctors under the GMS Scheme in the reporting month. All GMS claims are processed and paid by the PCRS.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target - 20,089,056 - Target Cumulative
4a	<b>Target</b>	Jan: 1,674,088 ; Feb: 1,674,088 ; Mar: 1,674,088 ; Apr: 1,674,088 ; May: 1,674,088 ; Jun: 1,674,088 ; Jul: 1,674,088 ; Aug: 1,674,088 ; Sep: 1,674,088 ; Oct: 1,674,088 ; Nov: 1,674,088 ; Dec: 1,674,088 ;
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of prescriptions (claims) on the GMS database of paid claims for the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	The number of prescriptions on the GMS database of paid claims for the reporting month.
9	<b>Minimum Data Set MDS</b>	The number of prescriptions on the GMS database of paid claims for the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

## Primary Care Reimbursement Service (PCRS) General Medical Services Scheme (GMS) Items

1	<b>KPI Title</b>	PCRS12 - No. of General Medical Services Schemes line items
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of items prescribed on GMS prescriptions as recorded on the GMS database of paid claims for the reporting month. Drugs, medicines and appliances supplied under the GMS Scheme are provided through Community Pharmacies. In most cases a doctor completes a prescription for his / her client and the client takes this prescription to any pharmacy that has an agreement with the HSE to dispense GMS prescription forms. In rural areas a doctor may dispense for those persons who opt to have their medicines dispensed by him / her. All GMS claims are processed and paid by the PCRS.
3	<b>KPI Rationale</b>	This metric allows us to monitor the number of items prescribed on GMS prescription forms as dispensed by community pharmacies / dispensing doctors under the GMS Scheme in the reporting month.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target - 68,892,511 - Target Cumulative
4a	<b>Target</b>	Jan: 5,884,669 , Feb: 5,720,411 , Mar: 5,402,585 , Apr: 5,831,049 , May: 5,571,187 , Jun: 5,938,592 , Jul: 5,757,336 , Aug: 5,757,336 , Sep: 5,757,336 , Oct: 5,757,336 , Nov: 5,757,336 , Dec: 5,757,338
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of items prescribed and dispensed as recorded on the GMS database of paid claims for the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	Items recorded on the GMS database of paid claims for the reporting month.
9	<b>Minimum Data Set MDS</b>	Items recorded on the GMS database of paid claims for the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.



## Primary Care Reimbursement Service (PCRS) Long Term Illness (LTI) Claims

1	<b>KPI Title</b>	PCSR7 - No. Of Long Term Illness Scheme claims
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of claims (prescriptions) under the LTI Scheme as recorded on the LTI database of paid claims for the reporting month. Clients with certain long-term illnesses or disabilities (Acute Leukaemia, Mental handicap, Cerebral Palsy, Mental Illness in a person under 16, Cystic Fibrosis, Multiple Sclerosis, Diabetes Insipidus, Muscular Dystrophies, Diabetes Mellitus, Parkinsonism, Epilepsy, Phenylketonuria, Haemophilia, Spina Bifida, Hydrocephalus and conditions arising from the use of Thalidomide) may apply to join the Long Term Illness Scheme. Once approved by the HSE clients are supplied with a Long Term Illness book. This Scheme does not depend on a person's income or other circumstances and is separate from the Medical Card Scheme and the GP Visit Card Scheme.
3	<b>KPI Rationale</b>	This metric allows us to monitor the number of claims made by clients with LTI during the reporting period.
3a	<b>Indicator Classification</b>	Use of Resources
4	<b>National Target</b>	NSP 2024 Target - 3,242,778 - Target Cumulative
4a	<b>Target</b>	Jan: 270,232, Feb:270,232 , Mar:270,232 , Apr:270,232 , May:270,232 , Jun: 270,232, Jul:270,232 , Aug:270,232, Sep:270,232 , Oct:270,232 , Nov:270,232 , Dec: 270,226
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of claims (prescriptions) as recorded on the LTI database of paid claims for the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	The number of claims as recorded on the LTI database of paid claims for the reporting month.
9	<b>Minimum Data Set MDS</b>	The number of claims as recorded on the LTI database of paid claims for the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

## Primary Care Reimbursement Service (PCRS) Long Term Illness (LTI) Items

1	<b>KPI Title</b>	PCRS8 - No. Of Long Term Illness Scheme line items
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of items prescribed as recorded on the LTI database of paid claims for the reporting month. Clients with certain long-term illnesses or disabilities (Acute Leukaemia, Mental handicap, Cerebral Palsy, Mental Illness in a person under 16, Cystic Fibrosis, Multiple Sclerosis, Diabetes Insipidus, Muscular Dystrophies, Diabetes Mellitus, Parkinsonism, Epilepsy, Phenylketonuria, Haemophilia, Spina Bifida, Hydrocephalus and conditions arising from the use of Thalidomide) may apply to join the Long Term Illness Scheme. Once approved by the HSE clients are supplied with a LTI book. This book allows the client to avail of drugs, medicines, and medical and surgical appliances directly related to the treatment of their illness, free of charge.
3	<b>KPI Rationale</b>	This metric allows us to monitor the demand for and supply of prescription items by LTI cardholders. All LTI claims are processed by and paid for by the PCRS.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target - 11,561,158 - Target Cumulative
4a	<b>Target</b>	Jan: 971,576, Feb: 942,199 , Mar: 897,100 , Apr: 969,845 , May: 932,807 , Jun: 978,954, Jul: 978,113, Aug: 978,113, Sep: 978,113 Oct: 978,113 Nov: 978,113 Dec: 978,112
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of items prescribed as recorded on the LTI database of paid claims for the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	The number of items recorded on the LTI database of paid claims for the reporting month.
9	<b>Minimum Data Set MDS</b>	The number of items recorded on the LTI database of paid claims for the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

## Primary Care Reimbursement Service (PCRS) Drug Payment Scheme (DPS) Claims

1	<b>KPI Title</b>	PCRS9 - No. of Drug Payment Schemes claims
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of DPS claims (prescriptions) recorded on the DPS database of paid claims for the reporting month. As of the 1st November, 2020, under the DPS an individual or family in Ireland has to pay a maximum of €114 each month for approved prescribed drugs, medicines and certain appliances for use by that person or his or her family in that month. The amount is determined from time to time by the Minister for Health. Anyone ordinarily resident in Ireland can apply to join the scheme, regardless of family, financial circumstances or nationality. The scheme is aimed at those who do not have a medical card and normally have to pay the full cost of their medication. It also applies to those who have a GP Visit Card.
3	<b>KPI Rationale</b>	This metric allows monitoring of the number of claims made under the DPS in excess of €114 each month. All DPS claims are processed by and paid for by the PCRS.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target - 4,966,657 - Target Cumulative
4a	<b>Target</b>	Jan: 413,888 , Feb: 413,888 , Mar: 413,888 , Apr: 413,888, May: 413,888, Jun: 413,888, Jul: 413,888 , Aug: 413,888 , Sep: 413,888 , Oct: 413,888 , Nov: 413,888 , Dec: 413,889
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of claims (prescriptions) on the DPS database of paid claims for the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	The number of claims on the DPS database of paid claims for the reporting month.
9	<b>Minimum Data Set MDS</b>	The number of claims on the DPS database of paid claims for the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

## Primary Care Reimbursement Service (PCRS) Drug Payment Scheme (DPS) Items

1	<b>KPI Title</b>	PCRS10 - No. Of Drug Payment Scheme items
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of items prescribed as recorded on the DPS database of paid claims for the reporting month. As of the 1st November, 2020, under the DPS, an individual or family in Ireland has to pay a maximum of €114 each month for approved prescribed drugs, medicines and certain appliances for use by that person or his or her family in that month. The amount is determined from time to time by the Minister for Health. Anyone ordinarily resident in Ireland can apply to join the scheme, regardless of family, financial circumstances or nationality. The scheme is aimed at those who do not have a medical card and normally have to pay the full cost of their medication. It also applies to those who have a GP Visit Card.
3	<b>KPI Rationale</b>	This metric allows us to monitor the number of items dispensed under the DPS.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target - 16,555,523 - Target Cumulative
4a	<b>Target</b>	Jan: 1,409,002 , Feb: 1,336,970 ; Mar: 1,253,041 , Apr: 1,393,104 , May: 1,326,731 , Jun: 1,419,637 , Jul: 1,394,758 , Aug: 1,404,456 , Sep: 1404456 , Oct: 1404456 , Nov: 1404456 , Dec: 1404456
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of items prescribed on the DPS database of paid claims for the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	Number of items on the DPS database of paid claims for the reporting month.
9	<b>Minimum Data Set MDS</b>	Number of items on the DPS database of paid claims for the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

## Primary Care Reimbursement Service (PCRS) High Tech Drugs

1	<b>KPI Title</b>	PCRS22 - No. of High Tech Drug Scheme items
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of items for drugs where the drug code relates to High Tech medicines only as recorded on the High Tech database of paid items for the reporting month. Such medicines are generally only prescribed or initiated in hospital and include items such as anti-rejection drugs for transplant patients or medicines used in conjunction with chemotherapy or growth hormones. These medicines are purchased by the HSE and supplied through community pharmacies for which pharmacies are paid a patient care fee.
3	<b>KPI Rationale</b>	This metric allows us monitor the number of items for the supply and dispensing of High Tech medicines through Community Pharmacies. The cost of the medicines and patient care fees are paid by the PCRS.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target - 1,327,161 - Target Cumulative
4a	<b>Target</b>	Jan: 108,464 , Feb: 108,735 , Mar: 105,731 , Apr: 111,169 , May: 108,472 , Jun: 112,691, Jul: 111,983, Aug: 111,983, Sep: 111,983 , Oct: 111,983 , Nov: 111,983 , Dec: 111,984
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of items where the drug code relates to High Tech Medicines only, on the High Tech database of paid items for the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	High Tech Drugs claims as recorded on the High Tech database of paid items for the reporting month.
9	<b>Minimum Data Set MDS</b>	High Tech Drugs claims as recorded on the High Tech database of paid items for the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie

## Primary Care Reimbursement Service (PCRS) High Tech Drugs

1	<b>KPI Title</b>	PCRS15 - No. of High Tech Drug Scheme claims
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of claims for drugs where the drug code relates to High Tech medicines only as recorded on the High Tech database of paid claims for the reporting month. Such medicines are generally only prescribed or initiated in hospital and include items such as anti-rejection drugs for transplant patients or medicines used in conjunction with chemotherapy or growth hormones. These medicines are purchased by the HSE and supplied through community pharmacies for which pharmacies are paid a patient care fee.
3	<b>KPI Rationale</b>	This metric allows us monitor the number of claims for the supply and dispensing of High Tech medicines through Community Pharmacies. The cost of the medicines and patient care fees are paid by the PCRS.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target - 1,191,526 - Target Cumulative
4a	<b>Target</b>	Jan: 97,403, Feb: 97,146 , Mar: 95,032, Apr: 99,675, May: 97,307, Jun: 101,193 , Jul: 100,629 , Aug: 100,629 , Sep: 100,629, Oct: 100,629 , Nov: 100,629 , Dec: 100,625
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of claims where the drug code relates to High Tech Medicines only, on the High Tech database of paid claims for the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	High Tech Drugs claims as recorded on the High Tech database of paid claims for the reporting month.
9	<b>Minimum Data Set MDS</b>	High Tech Drugs claims as recorded on the High Tech database of paid claims for the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

## Primary Care Reimbursement Service (PCRS) Dental Treatment Service Scheme (DTSS) Treatments

1	<b>KPI Title</b>	PCRS16 - No. of Dental Treatment Service Scheme treatments (above the line/routine)
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of above the line (ATL) (routine) and below the line (BTL) (complex) treatments, in respect of clients having eligibility for the DTSS, as recorded on the ATL & BTL Dental databases of paid claims for the DTSS in the reporting month. Under this scheme, eligible clients have access to a range of treatments and clinical procedures comprised of routine (ATL) treatments and full upper and lower dentures (BTL). Dentists may also prescribe a range of medicines to eligible persons.
3	<b>KPI Rationale</b>	This metric allow us to monitor how many treatments (ATL & BTL) have been availed of under the DTSS in a given month. All DTSS claims are processed by and paid for by the PCRS.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target - 1,045,483 - Target Cumulative
4a	<b>Target</b>	Jan: 67,242 , Feb: 94,062, Mar: 90,748 , Apr: 97,510 , May: 80,278, Jun: 92,902 , Jul: 87,124 , Aug: 87,124 , Sep: 87,124 , Oct: 87,124 , Nov: 87,124, Dec: 87,121
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	For ATL (routine) treatments -count all treatments on the ATL Dental database of paid claims for the reporting month, For BTL (complex) treatments - count all treatments on the BTL Dental database of paid claims for the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
9	<b>Minimum Data Set MDS</b>	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

# Primary Care Reimbursement Service (PCRS) Dental Treatment Service Scheme (DTSS)

## Treatments

1	<b>KPI Title</b>	PCRS17 - No. of Dental Treatment Service Scheme treatments (below the line/complex)
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of above the line (ATL) (routine) and below the line (BTL) (complex) treatments, in respect of clients having eligibility for the DTSS, as recorded on the ATL & BTL Dental databases of paid claims for the DTSS in the reporting month. Under this scheme, eligible clients have access to a range of treatments and clinical procedures comprised of routine (ATL) treatments and full upper and lower dentures (BTL). Dentists may also prescribe a range of medicines to eligible persons.
3	<b>KPI Rationale</b>	This metric allow us to monitor how many treatments (ATL & BTL) have been availed of under the DTSS in a given month. All DTSS claims are processed by and paid for by the PCRS.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target - 36,159 - Target Cumulative
4a	<b>Target</b>	Jan: 3,226 , Feb: 2,364 , Mar: 2,852 , Apr: 3,518 , May: 2,989, Jun: 3,130 , Jul: 3,013 , Aug: 3,013, Sep: 3,013 , Oct: 3,013 , Nov: 3,013, Dec: 3,015
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	For ATL (routine) treatments -count all treatments on the ATL Dental database of paid claims for the reporting month, For BTL (complex) treatments - count all treatments on the BTL Dental database of paid claims for the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
9	<b>Minimum Data Set MDS</b>	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.



## Primary Care Reimbursement Service (PCRS) Dental Treatment Service Scheme (DTSS)

1	<b>KPI Title</b>	PCRS21 - No. of Dental Treatment Service Scheme treatments
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of above the line (ATL) (routine) and below the line (BTL) (complex) treatments, in respect of clients having eligibility for the DTSS, as recorded on the ATL & BTL Dental databases of paid claims for the DTSS in the reporting month. Under this scheme, eligible clients have access to a range of treatments and clinical procedures comprised of routine (ATL) treatments and full upper and lower dentures (BTL). Dentists may also prescribe a range of medicines to eligible persons.
3	<b>KPI Rationale</b>	This metric allow us to monitor how many treatments (ATL & BTL) have been availed of under the DTSS in a given month. All DTSS claims are processed by and paid for by the PCRS.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target - 1,081,642 - Target Cumulative
4a	<b>Target</b>	Jan:70,468, Feb: 96,426 , Mar: 93,600, Apr: 101,028, May: 83,267, Jun: 96,032, Jul: 90,137 , Aug: 90,137 , Sep: 90,137, Oct: 90,137 , Nov: 90,137, Dec: 90,136
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	For ATL (routine) treatments -count all treatments on the ATL Dental database of paid claims for the reporting month, For BTL (complex) treatments - count all treatments on the BTL Dental database of paid claims for the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
9	<b>Minimum Data Set MDS</b>	ATL and BTL treatments for eligible clients as recorded on the ATL and BTL Dental database of paid claims in the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

## Primary Care Reimbursement Service (PCRS) Community Ophthalmic Services Scheme Treatments

1	<b>KPI Title</b>	PCRS20 - No. of Community Ophthalmic Services Scheme Treatments
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of treatments (paid claims) provided in respect of (a) adults and (b) children having eligibility for the Community Ophthalmic Services Scheme based on the Optical Database of paid claims for the reporting month. Under the Health Service Executive Community Ophthalmic Services Scheme, eligible clients are entitled, free of charge, to eye examinations and necessary spectacles / appliances. Claims by optometrists / ophthalmologists are paid by the PCRS. Claims for spectacles provided under the Children's Scheme are also paid by the PCRS.
3	<b>KPI Rationale</b>	This metric allows us to monitor the number of treatments provided to adults and children with eligibility for the Community Ophthalmic Services Scheme in the reporting month.
3a	<b>Indicator Classification</b>	Use of Resources
4	<b>National Target</b>	NSP 2024 Target - 745,000 - Target Cumulative
4a	<b>Target</b>	Jan: 41,213 Feb: 68,390, Mar: 65,128, Apr: 63,721, May: 61,363, Jun: 68,570, Jul: 62,159, Aug: 56,146 Sep: 68,220, Oct: 63,363, Nov: 63,363, Dec: 63,364
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count all claim numbers (unique claims identified) on the Optical Database of paid claims for (a) adults 'A' and (b) children 'C' in the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	Claims in respect of adults and children with eligibility for the Community Ophthalmic Services Scheme on the Optical Database of paid claims for the reporting month.
9	<b>Minimum Data Set MDS</b>	Claims in respect of adults and children on the Optical Database of paid claims for the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

## Primary Care Reimbursement Service (PCRS) Community Ophthalmic Services Scheme Treatments

1	<b>KPI Title</b>	PCRS20A - No. of Community Ophthalmic Services Scheme Treatments (Adult)
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of treatments (paid claims) provided in respect of (a) adults and (b) children having eligibility for the Community Ophthalmic Services Scheme based on the Optical Database of paid claims for the reporting month. Under the Health Service Executive Community Ophthalmic Services Scheme, eligible clients are entitled, free of charge, to eye examinations and necessary spectacles / appliances. Claims by optometrists / ophthalmologists are paid by the PCRS. Claims for spectacles provided under the Children's Scheme are also paid by the PCRS.
3	<b>KPI Rationale</b>	This metric allows us to monitor the number of treatments provided to adults and children with eligibility for the Community Ophthalmic Services Scheme in the reporting month.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target - 633,510 - Target Cumulative
4a	<b>Target</b>	Jan: 34,985, Feb: 58,317, Mar: 55,608, Apr: 54,919, May: 52,556, Jun: 58,311, Jul: 53,288, Aug: 47,318, Sep: 56,675, Oct: 53,844, Nov: 53,844, Dec: 53,845
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count all claim numbers (unique claims identified) on the Optical Database of paid claims for (a) adults 'A' and (b) children 'C' in the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	Claims in respect of adults and children with eligibility for the Community Ophthalmic Services Scheme on the Optical Database of paid claims for the reporting month.
9	<b>Minimum Data Set MDS</b>	Claims in respect of adults and children on the Optical Database of paid claims for the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pcrs/pcrs-publications/">http://www.hse.ie/eng/staff/pcrs/pcrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.

## Primary Care Reimbursement Service (PCRS) Community Ophthalmic Services Scheme Treatments

1	<b>KPI Title</b>	PCRS20B - No. of Community Ophthalmic Services Scheme Treatments (Children)
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of treatments (paid claims) provided in respect of (a) adults and (b) children having eligibility for the Community Ophthalmic Services Scheme based on the Optical Database of paid claims for the reporting month. Under the Health Service Executive Community Ophthalmic Services Scheme, eligible clients are entitled, free of charge, to eye examinations and necessary spectacles / appliances. Claims by optometrists / ophthalmologists are paid by the PCRS. Claims for spectacles provided under the Children's Scheme are also paid by the PCRS.
3	<b>KPI Rationale</b>	This metric allows us to monitor the number of treatments provided to adults and children with eligibility for the Community Ophthalmic Services Scheme in the reporting month.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 Target - 111,490 - Target Cumulative
4a	<b>Target</b>	Jan: 6,228, Feb: 10,073, Mar: 9,520, Apr: 8,802, May: 8,807, Jun: 10,259, Jul: 8,871, Aug: 8,828, Sep: 11,545, Oct: 9,519, Nov: 9,519, Dec: 9,519
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count all claim numbers (unique claims identified) on the Optical Database of paid claims for (a) adults 'A' and (b) children 'C' in the reporting month.
6	<b>Data Source</b>	PCRS
6a	<b>Data Sign Off</b>	Shaun Flanagan (pending replacement of GM Reimbursement)
6b	<b>Data Quality Issues</b>	Subject to ongoing validation of HSE's PCRS database.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	Claims in respect of adults and children with eligibility for the Community Ophthalmic Services Scheme on the Optical Database of paid claims for the reporting month.
9	<b>Minimum Data Set MDS</b>	Claims in respect of adults and children on the Optical Database of paid claims for the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Current (e.g. daily data reported on that same day of activity, monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Management Data Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a> <a href="http://www.hse.ie/eng/staff/pdrs/pdrs-publications/">http://www.hse.ie/eng/staff/pdrs/pdrs-publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	David Stratton, PCRS, David.Stratton@hse.ie
19	<b>PBI data support</b>	Miriam Byrne, Primary Care Reimbursement Service Data Analyst, National Business Information Unit - miriam.byrne@hse.ie
20	<b>Integrated Co-Ordination Lead/Planning Lead/AND</b>	Shaun Flanagan, Interim Assistant National Director, Primary Care Schemes & Eligibility, National Services Division, Health Service Executive.