



National HSCP Office Newsletter



Welcome to Issue 9 of the National Health and Social Care Professions (HSCP) Office Newsletter. The National HSCP Office, established in 2017, is positioned in the HSE's Office of the Chief Clinical Officer.

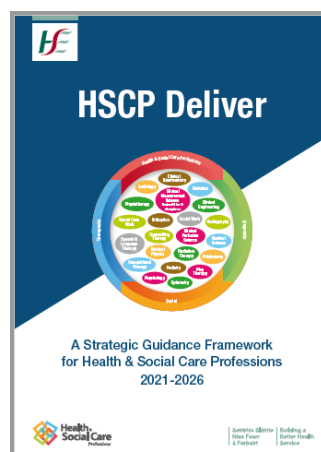
Message from Jackie Reed, National HSCP Lead

I write this message for our first newsletter of 2021 as we continue to work with all of the challenges of COVID-19 but with the hope that vaccination brings. COVID-19 continues to put the health service and everyone working in it to the test and under pressure like never before. Everyone has worked together throughout to do what was needed when it was needed. Practices have changed, work has evolved, the type and nature of work and where and how it is conducted has changed. The professionalism of HSCP, your commitment and passion for your work and delivering for your service users and patients shines through. I am immensely proud, as I am sure you all are too, of all that HSCP have contributed and achieved throughout this period. The significant HSCP contribution to the national effort has been evident across all domains – diagnostic, therapeutic and psycho social—and care settings.

We continue to make progress nationally, increasing HSCP input to important national steering groups and decision-making fora and during 2020, we were able to put in place both short and longer term dedicated HSCP roles. These include roles such as the HSCP Practice Placement Lead, HSCP Telehealth Project Officers, HSCP Lead for the NCP Respiratory, Podiatry Lead for the NCP Diabetes and most recently, HSCP Clinical Advisor, Older Persons.

The Winter Plan and National Service Plan include significant investment in staffing which will see an uplift in HSCP. We know that issues exist around maintaining stability in services and sourcing the required staff but the level of uplift in HSCP numbers is unprecedented and a hugely positive development.

These developments make it even more critical that practice education continues to the greatest extent possible so that final year students can complete programmes, graduate and hopefully join us as colleagues in a few short months.



I am very pleased to be able to tell you that *HSCP Deliver – A Strategic Guidance Framework for Health and Social Care Professions 2021 – 2026* is now completed.



Geographical spread of participants

One of the most important features of *HSCP Deliver* is that it was co-created with service users and HSCP from the outset. More than 16,300 contributions were distilled and triangulated with national policy, publications, international best practice and leadership engagement. In essence, it represents the collective voice. PTO

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Message from Jackie Reed, National HSCP Lead

HSCP Deliver was welcomed and supported by the Joint Information and Consultation Forum and approved by the Chief Clinical Officer and Executive Management Team of the HSE at the end of 2020. We are planning a virtual launch on 21st April and will let you know more details about that in due course.

While finalisation and publication of *HSCP Deliver* was unavoidably delayed due to COVID, it is timely to have this co-created Strategic Guidance Framework now to shape and guide our work at all levels.

HSCP Deliver – a Strategic Guidance Framework for Health and Social Care Professions 2021 – 2026 sets out to:

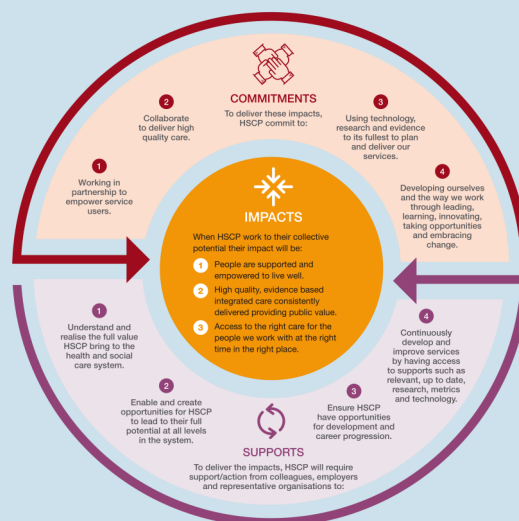
- Articulate the full collective potential of the family of 26 Health and Social Care Professions and its **impact** on our health services

and most importantly, the population they serve.

- Describe the **commitments** that HSCP collectively make to delivering on that potential
- Identify the **supports and actions** required from colleagues and other specific relevant stakeholders to realise this potential.

HSCP Deliver is designed for action to enable HSCP, managers, leaders and policy makers to apply it in their own context, implementing in a way that supports local action on local priorities.

I look forward to sharing more details about the launch and *HSCP Deliver* in the coming weeks – watch this space for more information. In the meantime, I hope that you



Overview of the Strategic Guidance Framework for HSCP
2021 - 2026

Staff: Minding Your Mental Health During COVID-19

Since the beginning of this pandemic, the HSE and NGO partners have been providing mental and social wellbeing supports to staff. If you're struggling in any way, please reach out and use the supports available— <https://healthservice.hse.ie/staff/coronavirus/health-and-wellbeing/minding-your-mental-health.html>



Practice Placement



Student Placement

Thank you to all the HSCP managers, practice tutors, regional placement facilitators, and HSCP working in practice education in the education sector who contributed to the National HSCP Practice

Placement Recovery Survey. Once completed, Dr. Ann Coughlan and the HSCP team will share the report, which includes findings from the Survey, a scoping literature review and recommendations for prioritised actions.

This work highlights the challenges in provision of practice education that are exacerbated by the pandemic and also the extraordinary commitment and ability to innovate to find solutions, demonstrated by HSCP across all sectors. As per the joint memo from Dr. Colm Henry, Chief Clinical Officer and Jackie Reed, HSCP Lead issued in December 2020, we continue to encourage "as far as possible, and in line with all necessary safety measures and guidance, that Senior Management and HSCP managers work together to enable HSCP practice placements to take place" to ensure supply of new graduates to meet service needs.

HSCP: Telehealth Toolkit & HSCP: Telehealth Practice Examples in Clinical Services

After what has been an extraordinary year for digitally-enabled care with health service staff working at pace to implement alternatives to face-to-face interventions, we are delighted to share two new HSCP Telehealth resources to support those who are already on or just beginning this journey:

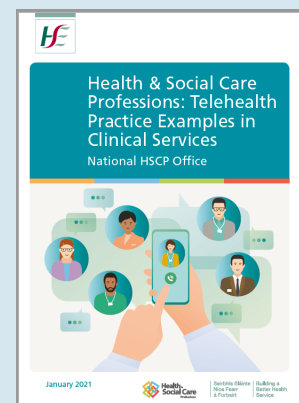
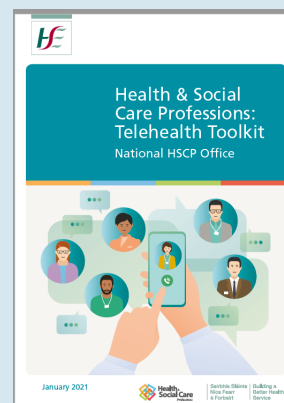
- ⇒ HSCP: Telehealth Toolkit
- ⇒ HSCP: Telehealth Practice Examples in Clinical Services

<https://discoveryzone.hseland.ie/media/teabq4eu/hscp-telehealth-toolkit-2021.pdf>

<https://discoveryzone.hseland.ie/media/1bedgezg/hscp-telehealth-practice-examples-2021.pdf>

The *HSCP: Telehealth Toolkit* has been developed to provide practical guidance and assistance to health and social care professionals as they work to redesign services with an eye to the future and the shift left priorities set out in HSE and Sláintecare goals.

The sister document, *HSCP: Telehealth Practice Examples in Clinical Services* provides access to experience from HSCP who have already begun this journey. This document was possible only through the generosity and dedication of frontline HSCP who shared their examples of practice for the benefit of colleagues and those we serve. With your help, more practice examples of HSCP and MDT digital innovation and leadership will be added in the next six months.



Our thanks to Siobhán Keohane and Marie Byrne, HSCP Telehealth Project Officers and Alison Enright, HSCP Development Manager who led this work.

Our thanks, too, to the HSCP representatives on the National Telehealth Steering Committee and associated work streams and the eHealth HSCP Advisory Group members for their strategic input to eHealth advancements in HSCP clinical services.

We have been collaborating with the National Virtual Health Team, the National Telehealth Steering Committee and others and their input helped shape these documents. We will continue to work together towards an integrated approach to telehealth services.

Please share these resources widely. Now is the time for sharing and inspiration from within and outside the HSCP community.



Reflections from a Pandemic

The COVID-19 pandemic is changing the world as we know it. We are living through a historic moment. Have you a story / learning / reflection to tell?

We invite you to share your learning & reflections with us and we will collect them and store them in a HSCP archive.

Eventually, we may share these learnings as we look back on this moment in time.

Please get in touch by emailing HSCP.NationalOffice@hse.ie.

Thank you for helping us with this important effort for the HSCP community.



HSCP leadership in Practice during COVID-19 Webinar Series

A key goal for the National HSCP Office is to support and develop leadership capacity within health and social care professionals.

To this end, the Office carried out an online survey to ascertain HSCP managers' feedback on leading during the COVID-19 pandemic.

The National HSCP Office has worked with the Institute of Leadership, RCSI to capture exemplary HSCP leadership learning moments in the areas identified as priority from this survey.

These examples have been collated and presented through the webinar series titled **HSCP Leadership in Practice During COVID-19'** consisting of five sessions.

The first session on 'Changes in work practice' will be released on 26th February and will be available on HSE Youtube and RCSI platform (email communication to follow).

The National HSCP Office would like to take this opportunity to thank all those involved in contributing to this webinar.



HSCP Day 2021

In these unprecedented times and having listened to feedback from frontline HSCP, it has been decided that HSCP Day will be a different type of event this year, taking place on the later date of 21st April, 2021. Recognising that many services may not be in a position to coordinate HSCP Day events this year, the National HSCP Office will lead a main event to be delivered virtually.

The event is the launch of *HSCP Deliver – A Strategic Guidance Framework for Health and Social Care Professions 2021 – 2026*.

As you know, the Framework was co-created with service users and HSCP. *HSCP Deliver* is designed for action to enable HSCP, managers, leaders and policy makers to apply it in their own context, implementing in a way that supports local action on local priorities.

The launch will take place between 11am and 1pm on the day, allowing time for HSCP teams to organise local events as they wish.

Further details about the launch will follow shortly.

HSCP Hub, HSELand

The HSCP hub on HSeLand is currently unavailable to allow for essential technology upgrade. The National HSCP Office is working on re-developing the new HSCP hub. Some key HSCP resources are available in the Discovery Zone on HSeLand and if you cannot find what you are looking for, please contact us by sending an email to HSCP.NationalOffice@hse.ie.

We would welcome feedback and input into the process of developing the new HSCP hub so please get in touch by email to HSCP.NationalOffice@hse.ie. if you would like to be involved.



Advanced Practice

HSCP Office has established a working group to review and refresh the HSCP Advanced Practice Position Paper (2014) and to develop an agreed framework to support progression of Advanced Practice in HSCP involving all key stakeholders. Further updates and information to follow.

HSCP hub on www.hseland.ie
(temporarily unavailable)

hscp.nationaloffice@hse.ie

[@WeHSCPs](https://twitter.com/WeHSCPs)

www.hscpshare.com

