



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive



Emergency Multilingual Aid

A multilingual, illustrated communication
phrasebook, for use by patients and staff

English / Bosnian



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Section 1 - Admission

1. Hello

1. Zdravo

**2. What is your name?
Can you write it in English?**

**2. Kako se zovete?
Možete li to napisati na
engleskom?**

3. What is your date of birth?

3. Koji je datum vašeg rođenja?

Day

Dan

1

2

3

4

5

6

7

8

9

0

Month

Mjesec

1

2

3

4

5

6

7

8

9

0

Year

Godina

1

2

3

4

5

6

7

8

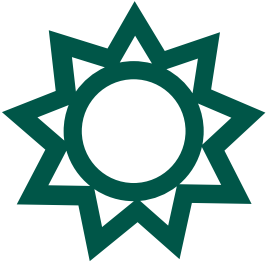
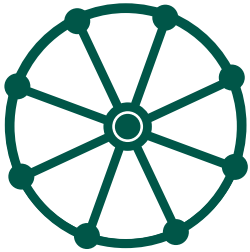






9

0

4. What is your country of origin?

4. Koja je zemlja vašeg porijekla?

5. What is your ethnic or cultural background?	5. Koje je vaše etničko ili kulturološko porijeklo?
a. White	a. Bjelačko
Irish	Irsko
Irish Traveller	Irsko nomadsko
any other white background	Bilo koje druge bjelačko porijeklo
b. Black or Black Irish	b. Crnačko ili Crnačko - Irsko
African	Afričko
any other black background	Bilo koje drugo crnačko porijeklo
c. Asian or Asian Irish	c. Azijatsko ili Azijatsko - Irsko
Chinese	Kinesko
any other Asian background	Bilo koje drugo azijatsko porijeklo
d. Other	d. Drugo
including mixed background	uključujući miješano porijeklo

6. What is your religion?		6. Koje ste vjeroispovijesti?	
 <p>Bahái Bahai</p>	 <p>Buddhist Budistička</p>	 <p>Christian Hrišćanska</p>	 <p>Hindu Hindu</p>
 <p>Jain Džain</p>	 <p>Jewish Jevrejska</p>	 <p>Muslim Islamska</p>	 <p>Seikh Sik</p>

7. Write your address in Ireland

7. Napišite svoju adresu u Irskoj.

8. Can you please write the name, telephone number and address in English of someone we can contact for you?

8. Možete li na engleskom napisati ime, broj telefona i adresu nekoga s kim možemo kontaktirati u vaše ime?

Da

Yes

Ne

No

**Ne znam
Don't Know**

9. Are you married?

9. Jeste li ste udati/oženjeni?

Da

Yes

Ne

No



10. I am your	10. Ja sam vaš(a)
Nurse	medicinska sestra
Doctor	liječnik
Occupational Therapist	radni terapeut
Physiotherapist	fizioterapeut
Social worker	socijalni radnik
Pharmacist	apotekar
Midwife	babica
Dietician	dijetetičar

11. Have you been to this hospital before?	11. Jeste li ranije bili u ovoj bolnici?
	<input type="checkbox"/> Da Yes
	<input type="checkbox"/> Ne No
	<input type="checkbox"/> Ne znam Don't Know

12. Have you ever been treated in another hospital in Ireland?

12. Jeste li se ikada liječili u drugoj bolnici u Irskoj?

Da

Ne

Yes

No

13. Can you write the name of your family doctor (GP) in Ireland?

13. Možete li napisati ime svog porodičnog liječnika GP-a (liječnik opće prakse) u Irskoj?

Da

Ne

Yes

No

14. Do you have a medical card number?

Can you show me the medical card?

14. Imate li broj “medical card-a” (zdravstvenog kartona)?

Možete li mi pokazati “medical card”(zdravstveni karton)?

Da

Ne

**Ne znam
Don't Know**

Yes

No

15. The name of this hospital is

.....

15. Ime ove bolnice je

.....

16. The name of this ward is

.....

16. Ime ovog odjela je

.....

17. The telephone number of the ward is

.....

17. Broj telefona ovog odjela je

.....



18. You are being moved to another ward

18. Premješteni ste na drugi odjel.

19. The name of the ward you are being moved to is

.....

19. Ime odjela na koji ste premješteni je

.....

20. The visiting hours are strictly

from to

and from to

20. Vrijeme posjeta je isključivo

od do

i od do

21. I will call the agency and ask for an interpreter

21. Nazvaću agenciju i zatražiti prevodioca.

Section 2 – Assessment

22. How long have you been ill?

22. Koliko dugo ste bolesni?

Hours

sati

1	2	3	4	5
6	7	8	9	0

Days

dani

1	2	3	4	5
6	7	8	9	0

Weeks

sedmice

1	2	3	4	5
6	7	8	9	0

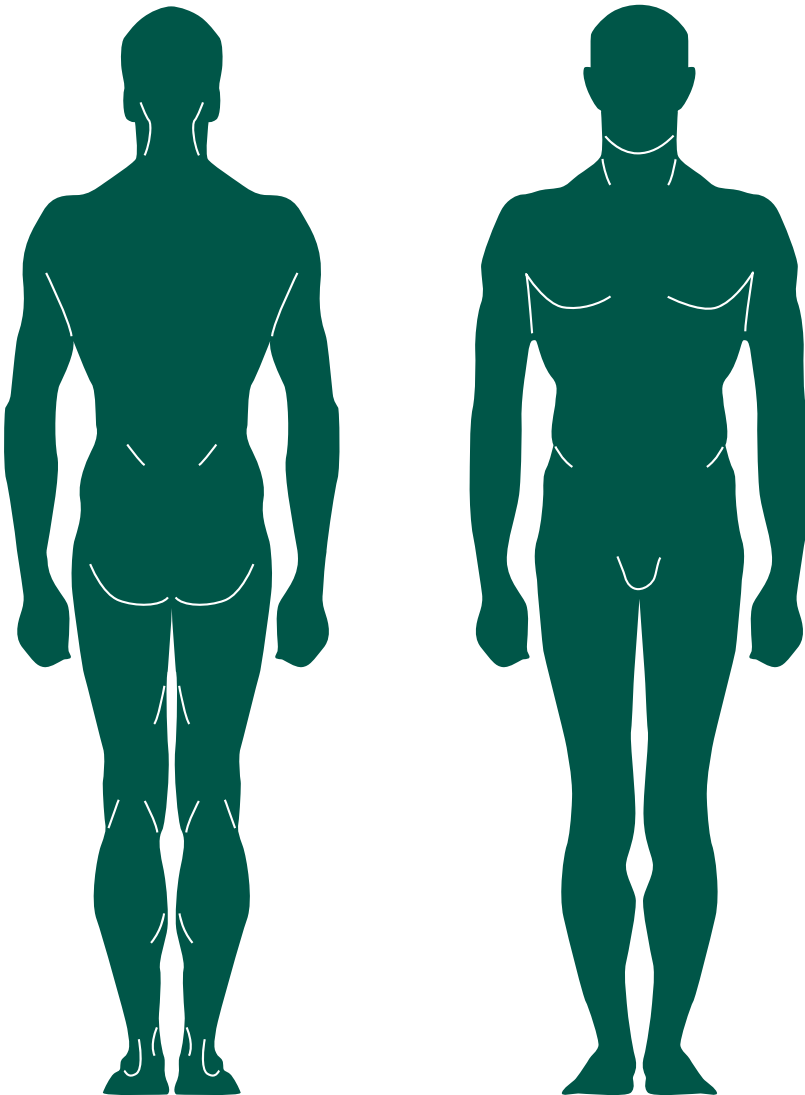
Months

mjeseci

1	2	3	4	5
6	7	8	9	0

**23. Do you have any pain?
Point where**

**23. Imate li ikakvih bolova?
Pokažite gdje.**



When did it start?

Kad je to započelo?

Hours ago

Prije ... sati

1	2	3	4	5
6	7	8	9	0

Days ago

Prije ... dana

1	2	3	4	5
6	7	8	9	0

Weeks ago

Prije ... sedmice

1	2	3	4	5
6	7	8	9	0

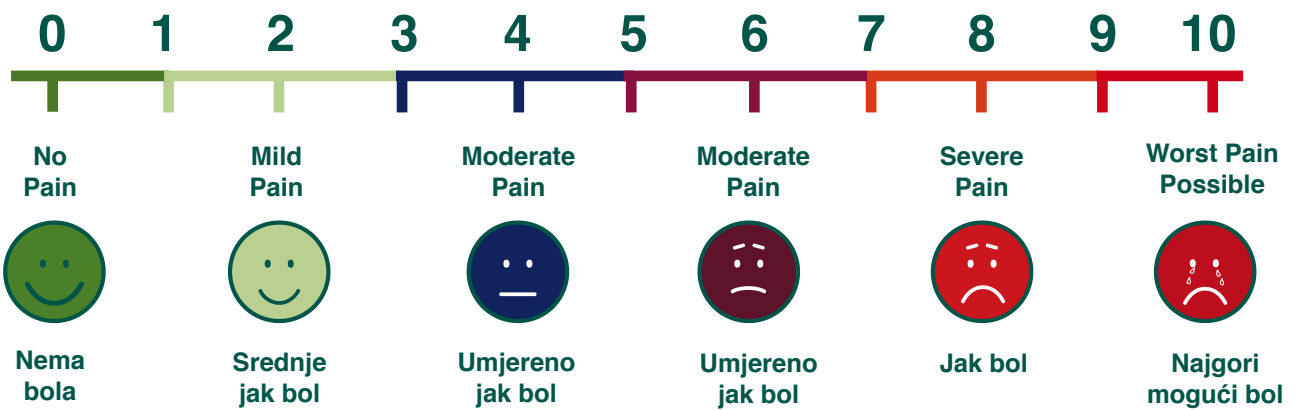
Months ago

Prije ... mjeseca

1	2	3	4	5
6	7	8	9	0

24. How bad is the pain?

24. Koliko je bol jak?



25. Have you had any bleeding?

Point where

25. Jeste li imali ikakvo krvarenje?

Pokažite gdje.

<p>26. Have you had an accident?</p>	<p>26. Jeste li imali nezgodu?</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="border: 1px solid black; padding: 10px; background-color: #2c5e5e; color: white; text-align: center;"> <p>Da Yes</p> </div> <div style="border: 1px solid black; padding: 10px; background-color: white; text-align: center;"> <p>Ne No</p> </div> </div>										
<p>When?</p>	<p>Kad?</p>										
<p>Hours ago</p>	<p>Prije ... sati</p> <table style="margin-left: auto; margin-right: auto; border-collapse: separate; border-spacing: 5px;"> <tr> <td style="border: 1px solid black; padding: 5px;">1</td> <td style="border: 1px solid black; padding: 5px;">2</td> <td style="border: 1px solid black; padding: 5px;">3</td> <td style="border: 1px solid black; padding: 5px;">4</td> <td style="border: 1px solid black; padding: 5px;">5</td> </tr> <tr> <td style="border: 1px solid black; padding: 5px;">6</td> <td style="border: 1px solid black; padding: 5px;">7</td> <td style="border: 1px solid black; padding: 5px;">8</td> <td style="border: 1px solid black; padding: 5px;">9</td> <td style="border: 1px solid black; padding: 5px;">0</td> </tr> </table>	1	2	3	4	5	6	7	8	9	0
1	2	3	4	5							
6	7	8	9	0							
<p>Days ago</p>	<p>Prije ... dana</p> <table style="margin-left: auto; margin-right: auto; border-collapse: separate; border-spacing: 5px;"> <tr> <td style="border: 1px solid black; padding: 5px;">1</td> <td style="border: 1px solid black; padding: 5px;">2</td> <td style="border: 1px solid black; padding: 5px;">3</td> <td style="border: 1px solid black; padding: 5px;">4</td> <td style="border: 1px solid black; padding: 5px;">5</td> </tr> <tr> <td style="border: 1px solid black; padding: 5px;">6</td> <td style="border: 1px solid black; padding: 5px;">7</td> <td style="border: 1px solid black; padding: 5px;">8</td> <td style="border: 1px solid black; padding: 5px;">9</td> <td style="border: 1px solid black; padding: 5px;">0</td> </tr> </table>	1	2	3	4	5	6	7	8	9	0
1	2	3	4	5							
6	7	8	9	0							
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1	2	3	4	5							
6	7	8	9	0							
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1	2	3	4	5							
6	7	8	9	0							

27. Did you lose consciousness?

27. Jeste li izgubili svijest?

Da

Ne

**Ne
znam
Don't
Know**

Yes

No

28. Are you taking any medications (for example tablets) now?

28. Uzimate li neke lijekove (na primjer tablete) sada?

Da

Ne

Yes

No

Do you have some with you?

Imate li neke kod sebe?

Da

Ne

Yes

No

Can you show them to me please?

Možete li mi ih pokazati, molim vas?

29. Do you have any allergies?

29. Imate li kakve alergije?

Da

Yes

Ne

No

**Ne
znam
Don't
Know**

<p>30. Are you allergic to any medication</p>	<p>30. Jeste li alergični na neke lijekove?</p> <p>Da Yes</p> <p>Ne No</p> <p>Ne znam Don't Know</p>
<p>Penicillin?</p>	<p>Penicilin?</p>
<p>Aspirin?</p>	<p>Aspirin?</p>
<p>Any others?</p>	<p>Ili na bilo koje druge?</p>

31. Do you have diabetes?

31. Imate li dijabetes?

Da
Yes

Ne
No

**Ne
znam
Don't
Know**

32. Do you have asthma?

32. Imate li astmu?

Da
Yes

Ne
No

**Ne
znam
Don't
Know**

33. Have you ever had	33. Jeste li ikad imali
Heart problems	srčane probleme <input type="checkbox"/> Da / <input type="checkbox"/> Ne / <input type="checkbox"/> Ne znam <input type="checkbox"/> Yes / <input type="checkbox"/> No / <input type="checkbox"/> Don't Know
High Blood pressure	visok krvni tlak <input type="checkbox"/> Da / <input type="checkbox"/> Ne / <input type="checkbox"/> Ne znam <input type="checkbox"/> Yes / <input type="checkbox"/> No / <input type="checkbox"/> Don't Know
Heart attack	srčani udar <input type="checkbox"/> Da / <input type="checkbox"/> Ne / <input type="checkbox"/> Ne znam <input type="checkbox"/> Yes / <input type="checkbox"/> No / <input type="checkbox"/> Don't Know
Hepatitis	hepatitis <input type="checkbox"/> Da / <input type="checkbox"/> Ne / <input type="checkbox"/> Ne znam <input type="checkbox"/> Yes / <input type="checkbox"/> No / <input type="checkbox"/> Don't Know
Cancer	tumor <input type="checkbox"/> Da / <input type="checkbox"/> Ne / <input type="checkbox"/> Ne znam <input type="checkbox"/> Yes / <input type="checkbox"/> No / <input type="checkbox"/> Don't Know

34. Are you pregnant?

34. Jeste li u drugom stanju?

Da

Ne

**Ne
znam
Don't
Know**

Yes

No

35. Do you have epilepsy?

35. Imate li epilepsiju?

Da

Ne

**Ne
znam
Don't
Know**

Yes

No

36. Have you ever had MRSA?

**36. Jeste li ikad imali infekciju
MRSA (zlatni stafilokok
otporan na antibiotik
metacilin)?**

Da

Ne

**Ne
znam
Don't
Know**

Yes

No

<p>37. a) Do you have a cough?</p>	<p>37. a) Kašljete li?</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="background-color: #2e7d72; color: white; padding: 10px; border-radius: 5px; text-align: center;"> <p>Da Yes</p> </div> <div style="background-color: white; color: #2e7d72; padding: 10px; border-radius: 5px; text-align: center;"> <p>Ne No</p> </div> </div>	
<p>b) Do you cough anything up?</p>	<p>b) Da li išta iskašljavate?</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="background-color: #2e7d72; color: white; padding: 10px; border-radius: 5px; text-align: center;"> <p>Da Yes</p> </div> <div style="background-color: white; color: #2e7d72; padding: 10px; border-radius: 5px; text-align: center;"> <p>Ne No</p> </div> <div style="background-color: #c6d9d9; color: #2e7d72; padding: 10px; border-radius: 5px; text-align: center;"> <p>Ne znam Don't Know</p> </div> </div>	
<p>If yes, what colour?</p>	<p>Ako da, koje je boje?</p> <div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div> <p style="text-align: center;">White bijele</p>	<div style="background-color: #d9ead3; width: 100px; height: 20px; margin: 0 auto;"></div> <p style="text-align: center;">Yellow-green žuto-zelene</p>
	<div style="background-color: #d9534f; width: 100px; height: 20px; margin: 0 auto;"></div> <p style="text-align: center;">Red crvene</p>	<div style="background-color: #806492; width: 100px; height: 20px; margin: 0 auto;"></div> <p style="text-align: center;">Brown smeđe</p>

38. Do you smoke?

**This is a no-smoking
hospital**

38. Pušite li?

Da

Yes

Ne

No

**U ovoj bolnici je pušenje
zabranjeno.**

39. Are you feeling sick?

39. Osjećate li se bolesno?

Da

Yes

Ne

No

40. Have you vomited?

40. Jeste li povraćali?

Da

Ne

Yes

No

**41. Do you have any
diarrhoea?**

41. Imate li dijareju?

Da

Ne

Yes

No

Section 3 – Clinical care

42. Can I examine you?

42. Mogu li vas pregledati?

Da

Ne

Yes

No

43. Would you like to be examined by a male or female doctor?

43. Želite li da vas pregleda liječnik ili liječnica?

Male

Liječnik

Female

Liječnica

No Preference

Svejedno mi je

44. No female doctor is available right now

44. Niti jedna liječnica nije na raspolaganju trenutno.

45. No male doctor is available right now

45. Niti jedan liječnik nije na raspolaganju trenutno.

46. Lie down

46. Legnite.

47. This might be uncomfortable

47. Ovo bi moglo biti neprijatno.



48. I will examine your		48. Pregledaću vam	
Head glavu	Ears uši	Eyes oči	Neck vrat
Shoulder ramena	Chest pluća	Stomach stomak	Legs noge
Skin kožu			

49. I will take your blood pressure	49. Izmjeriću vam krvni tlak.
--	--------------------------------------

50. I will listen to your chest	50. Poslušaću vam pluća.
--	---------------------------------

**51. I will take an ECG
(electrical trace of the heart)**

**51. Obaviću EKG (električno
praćenje rada srca).**



52. I will take your temperature

52. Izmjeriću vam temperaturu.

53. I will take your pulse

53. Izmjeriću vam puls.

**54. I will take a sample of your
blood**

54. Uzeću vam uzorak krvi.

55. Take off any jewellery

55. Skinite sav nakit.

56. I need to send you for an x-ray

56. Moram vas poslati na rendgen.



57. Pass urine into this container

57. Urinirajte u ovu posudu.

58. Cough phlegm into this container

58. Iskašljite sluz u ovu posudu.

59. Do not eat or drink anything

59. Nemojte ništa jesti ni piti.



60. Stay in bed

60. Ostanite u krevetu.

61. Do not sit up

61. Nemojte sjedati.

62. You can get up now

62. Sad možete ustati.



63. You need to stay in hospital - please wait here until the ward has an available bed

63. Morate ostati u bolnici – molim vas pričekajte ovdje dok ne bude slobodnog kreveta na odjelu.

64. Breathe out

64. Izdahnite.

65. Breathe in

65. Udahnite.

66. Hold your breath

66. Zadržite dah.

67. Stand up

67. Ustanite

68. Sit down

68. Sjednite.

69. Lie down

69. Legnite.

70. Lie on your

side

back

front

70. Legnite na

stranu

leđa

stomak

71. Wear this	71. Stavite ovu
mask	masku 
apron	ogrtač 
pair of gloves	rukavice 

72. Wash your hands

72. Operite ruke.

**73. Do you have dentures
(false teeth)?**

**73. Imate li zubnu protezu
(vještačke zube)?**

Da

Ne

Yes

No

**74. Please take out your
dentures**

**74. Molimo izvadite zubnu
protezu**

75. When did your last menstrual period begin?

75. Kad vam je započeo posljednji menstrualni period?

Year

Godina

1	2	3	4	5
6	7	8	9	0

Month

Mjesec

1	2	3	4	5
6	7	8	9	0

Week

Sedmica

1	2	3	4	5
6	7	8	9	0

Day

Dan

1	2	3	4	5
6	7	8	9	0

76. We will do a pregnancy test **76. Uradićemo test na trudnoću.**

77. Your procedure should take place

this morning

this afternoon

77. Vaša procedura bi trebala biti urađena

ovog jutra

poslijepodneva

78. We have to postpone your procedure for now

I am very sorry

78. Morali smo odgoditi vašu proceduru za sada.

Veoma mi je žao.

79. Please drink this

79. Molim vas popijte ovo.

**80. Do not go to the toilet until
after the procedure**

**80. Nemojte ići u toalet dok se
ne završi procedura.**

Section 4 – Maternity

81. Do not eat or drink anything until after your procedure

81. Nemojte ništa jesti ni piti dok se ne završi procedura.

82. You must drink a litre of water to prepare for your ultrasound scan. Do not pass urine until after the scan

82. Morate popiti litru vode da se pripremite za pregled ultrazvukom. Molimo nemojte urinirati dok se ne završi pregled.

83. The ultrasound scan will allow us to check the baby

83. Pregled ultrazvukom će nam omogućiti da provjerimo bebu.

84. This is the baby's heartbeat

84. Ovo su bebini otkucaji srca.

85. This is the baby's placenta (afterbirth)

85. Ovo je bebina placenta (košuljica).

86. I will listen to the baby's heartbeat

86. Poslušaću bebine otkucaje srca.

87. The monitor will check the baby's heartbeat

87. Monitor će provjeriti otkucaje bebinog srca.

88. That is very good, you are doing very well

88. Ovo je veoma dobro i vi ste odlično.

89. Do you need some pain relief?

89. Treba li vam nešto protiv bolova?

Da

Yes

Ne

No

**Ne
znam
Don't
Know**

90. If you breathe this gas in and out slowly, it will help to relieve the pain

90. Ako budete polako udisali i izdisali ovaj gas, to će vam pomoći da ublažite bol.

91. The injection will help reduce the pain

91. Injekcija će pomoći da se ublaži bol.

92. Do you have any bleeding?

92. Imate li kakvo krvarenje?

Da
Yes

Ne
No

**Ne
znam**
**Don't
Know**

**93. A midwife or doctor will
examine you soon**

**93. Babica ili liječnik će vas
uskoro pregledati.**

94. What is the date of your last menstrual period?

94. Koji je datum vašeg posljednjeg menstrualnog perioda?

Year

Godina

1

2

3

4

5

6

7

8

9

0

Month

Mjesec

1

2

3

4

5

6

7

8

9

0

Week

Sedmica

1

2

3

4

5

6

7

8

9

0

Day

Dan

1

2

3

4

5

6

7

8

9

0

95. How many weeks pregnant are you?

95. Koliko sedmica ste u drugom stanju?

1	2	3	4	5	6	7	8	9	10	11	12	13	14
15	16	17	18	19	20	21	22	23	24	25	26	27	28
29	30	31	32	33	34	35	36	37	38	39	40	41	42

96. What number pregnancy is this?

96. Koja je ovo trudnoća po redu?

1	2	3	4	5
6	7	8	9	0

97. Do you have contractions?

97. Imate li kontrakcije?

Da Yes	Ne No	Ne znam Don't Know
------------------	-----------------	------------------------------

98. What time did the contractions start?

98. U koliko sati su počele kontrakcije?

Hours

sati

1

2

3

4

5

6

7

8

9

0

Minutes

Minutes

1

2

3

4

5

6

7

8

9

0

99. How regular are your contractions?

99. Koliko su česte kontrakcije?



100. Do you feel the baby coming?

100. Osjećate li da beba dolazi?

Da

Ne

**Ne
znam
Don't
Know**

Yes

No

101. Have your waters broken?

101. Je li vam pukao vodenjak?

Da

Ne

**Ne
znam
Don't
Know**

Yes

No

102. Is there somebody with you?

102. Ima li neko sa vama?

Da

Ne

Yes

No



103. You will be having a caesarean section because the baby is distressed

103. Bićete podvrgnuti carskom rezu jer je beba izmorena.

104. Breathe in and breathe out slowly

104. Udišite i izdišite polako

105. Breathe in, hold your breath and push down

105. Udahnite, zadržite dah i napnite se.

106. Don't push

106. Nemojte se napinjati.

107. Pant

107. Dašćite.

108. Congratulations, it's a boy

108. Čestitamo, dobili ste dječaka!



109. Congratulations, it's a girl

109. Čestitamo, dobili ste djevojčicu!

110. The doctor will examine your baby

110. Liječnik će pregledati vašu bebu.

111. I will take a sample of blood from your baby's heel

111. Uzeću uzorak krvi iz pete vaše bebe.

112. I will

112. Ja ću

weigh the baby

izvagati bebu

bath the baby

okupati bebu

feed the baby

nahriniti bebu

change the baby's nappy

promijeniti bebi pelenu

Discharge Questions

113. The Doctor says you can go home today

113. Liječnik kaže da možete ići kući danas

114. The Doctor says you can go home tomorrow

114. Liječnik kaže da možete ići kući sutra.

115. Do you have anyone who can bring you home?

115. Imate li nekoga ko vas može odvesti kući?

Da

Yes

Ne

No

116. Do you have the letter for your family doctor?

116. Imate li pismo za svog porodičnog liječnika?

Da

Ne

**Ne znam
Don't Know**

Yes

No

117. Do you have your tablets?

117. Imate li svoje tablete?

Da

Ne

**Ne znam
Don't Know**

Yes

No

118. Do you have the prescription for your medication?

118. Imate li recept za svoje lijekove?

Da

Ne

**Ne znam
Don't Know**

Yes

No

119. Do you have your personal belongings?

119. Imate li ličnih stvari?

Da

Ne

Yes

No

120. I will arrange for the public health nurse to visit you in your home

120. Organizovaću da vas medicinska sestra iz javnog zdravstva posjeti kod vaše kuće.

121. I will make an appointment for you at the outpatients' clinic

121. Zakazaću vam posjetu u ambulanti.

Patient's questions

122. Ne mogu spavati.

122. I can't sleep

123. Ovdje me boli - pokažite predio bola (slika - skala bola).

123. I have pain here – point to the area of pain

124. Možete li mi dati nešto protiv bolova?

124. Can you give me something for the pain?

125. Želim da se razbolim



125. I want to get sick

126. Moram íci u toalet



126. I need to go to the toilet

127. Potrebna mi je pomoć da odem u toalet.

127. I need help to go to the toilet

128. Gladan/gladna sam.

128. I am hungry

129. Moram se pridržavati sljedećeg:	129. I need to follow a
Renalna (bubrežna) dijeta	renal diet
Kardiološka dijeta	cardiac diet
Dijabetička dijeta	diabetic diet
Dijeta s manje masnoća	low-fat diet

130. Ja sam vegetarijanac	130. I am a vegetarian
	



**131. Ja jedem halal
(dozvoljeno) meso.**

131. I eat halal meat

132. Ja postim.

132. I am fasting

133. Želim da nešto popijem.

133. I want a drink



134. Želim da ustanem.

134. I want to sit up

135. Želim da legnem.

135. I want to lie down

**136. Želim da izađem iz
kreveta.**

136. I want to get out of bed

137. Želim da prošetam okolo.

137. I want to walk around

138. Želim da se okupam.

138. I want a wash

139. Želim da operem zube.

139. I want to clean my teeth



140. Želim da se molim.

140. I want to pray

141. Želim da se obrijem.

141. I want to shave

142. Želim

tampone

sanitarne ručnike

142. I want

tampons

sanitary towels



143. Želim da uputim telefonski poziv.

143. I want to make a telephone call

**144. Želim
svoju obitelj
prijatelje**

**144. I want my
family
friend**

145. Ne razumijem.

145. I do not understand



**146. Želio/la bih vidjeti
liječnicu.**

**146. I would like to see a
female doctor**

**147. Želio/la bih vidjeti
liječnika.**

**147. I would like to see a male
doctor**

148. Želim prevodioca.

148. I want an interpreter

**149. Zabrinut(a) sam /
preplašen(a).**

149. I am worried / afraid

150. Imam alergiju.

150. I am allergic

151. Imam krvarenje.

151. I am bleeding

152. Imam grčeve.

152. I have cramps

153. Boli me glava.

153. I have a headache

154. Moj krevet je neudoban.

154. My bed is uncomfortable

155. Želim vidjeti liječnika.

155. I want to see the doctor

156. Koliko dugo ću ćekati?	156. How long will I be waiting?
Do jednog sata	Up to one hour
Do dva sata	Up to two hours
Do tri sata	Up to three hours
Do ćetiri sata	Up to four hours
Duće od 4 sata	Longer than 4 hours

157. Mogu li gledati televiziju?	157. Can I watch television?
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158. Mogu li koristiti svoj mobilni telefon?

158. Can I use my mobile phone?

159. Kako se zove ovaj odjel?

159. What is the name of this ward?

160. Da li mobilna trgovina dolazi u ovaj odjel?

160. Does a mobile shop come to the ward?