

Mallow Urgent Care Centre

For the people of North Cork and surrounding areas

Information for patients and their families

The Emergency Department at Mallow General Hospital has been replaced with an Urgent Care Centre. The Mallow Urgent Care Centre is made up of a **Local Injury Unit** and a **Medical Assessment Unit** with patients attending the Unit that best meets their healthcare needs.

Local Injury Unit

Open seven days a week – 8am to 8pm

If you or your child aged five years or over has **minor injuries** such as a suspected broken bone, a sprain, a facial injury, a minor scald or burn, you can be treated at our Local Injury Unit. Our staff can take x-rays and apply plaster casts and stitches. You can go yourself to the Local Injury Unit or your GP (doctor) or Southdoc can refer you. If you need medical treatment **outside** of the opening hours (8am to 8pm), you can seek treatment from:

- your nearest Emergency Department;
- Southdoc at Mallow, Fermoy or Kanturk; or
- a GP.

For minor injuries you may also wait until the Local Injury Unit re-opens the following morning.

What injuries or conditions can be treated at the Local Injury Unit?

We can treat **recent** injuries or conditions.

- ✓ Suspected broken bones to legs from (knees to toes)
- ✓ Suspected broken bones to arms (from collar bone to finger tips)
- ✓ All sprains and strains
- ✓ Minor facial injuries (including oral, dental and nasal injuries)
- ✓ Minor scalds and burns

- ✓ Wounds, bites, cuts, grazes and scalp lacerations (cuts)
- ✓ Small abscesses (a collection of pus causing swelling) and boils
- ✓ Splinters and fish hooks
- ✓ Foreign bodies such as dust, food or sand in eyes, ears or nose
- ✓ Minor head injury (fully conscious patients, who did not experience loss of consciousness or vomit after the head injury).

What injuries or conditions cannot be treated at the Local Injury Unit?

We cannot treat children younger than five years. There are several injuries and conditions that we cannot treat.

- ✗ Conditions due to "medical" illness such as fever, seizures and headache
- ✗ Injuries following a fall from a height or a road traffic accident
- ✗ Serious head injury
- ✗ Chest pain
- ✗ Respiratory (breathing) conditions
- ✗ Abdominal (stomach) pain
- ✗ Neck or back pain
- ✗ Gynaecological problems (such as period problems)
- ✗ Pregnancy related conditions
- ✗ Pelvis or hip fractures
- ✗ Children aged five years or older with non-use of a limb or a non-traumatic limp (a limp which has not been caused by an injury or an accident).

In an emergency, please go to your nearest Emergency Department or call an ambulance on telephone 999 or 112.

Mallow Urgent Care Centre
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Telephone: (022) 30300
Website: www.hse.ie or www.cuh.hse.ie