NCCP Oncology Medication Safety Review Report









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1. Introduction

The National Cancer Control Programme (NCCP)'s *Oncology Medication Safety Review* was published in January 2014.

The report presented the findings of the review which was conducted across the 26 hospitals in Ireland involved in the administration of systemic cancer therapy in adults and children. The aim of the review was to assess the oncology medication policies and practices in day units nationally, from a patient safety perspective. The report made a total of 93 recommendations.

An Implementation Steering Group is in place to oversee the implementation of the report.

An action plan for the implementation of the recommendations was developed. This covered the recommendations which were for immediate implementation at hospital level and recommendations for implementation at national level. The action plan was circulated to all relevant hospitals.

The review report and action plan are available on the NCCP website at www.hse.ie/nccponcsafetyreview.

In order to obtain a baseline of implementation of individual recommendations, each relevant hospital was asked to complete a baseline implementation status report. This involved completing a checklist of the status of each recommendation of the report, stating in each case whether the recommendation was implemented, underway, not started or not relevant.

Hospitals were asked to confirm the status of each recommendation as at the end of March 2014. All 26 chemotherapy hospitals responded over the period April to July 2014. There was a 100% response rate from the hospitals. Queries in relation to responses from individual hospitals were discussed with the hospitals liaison contacts, with particular focus on those recommendations returned as "not relevant".

This document sets out the first analysis of the implementation of the recommendations since the publication of the report in January 2014. It reflects, in some cases, progress in implementation over a very short period. This implementation status report is the first step in assuring the execution of the patient quality and safety recommendations set out the report. It is important to note that financial and resource constraints can impact the implementation of some recommendations. It is hoped that developments, particularly those relating to information technology, will facilitate appropriate change.

Hospitals are required to provide updates on implementation every 6 months for those recommendations which have not been implemented and every 12 months for those recommendations that have been implemented. Progress on the implementation of recommendations will be tracked on an ongoing basis and hospitals will be supported, where possible, by the NCCP, particularly with the exchange of learning and sharing of good practice across hospital sites.

2. Implementation Status Report (As reported by hospitals April-Jult2014)

Part A: Recommendations for immediate implementation at hospital level

A total of 27 responses were received, from the 26 chemotherapy hospitals including one hospital which has separate oncology and haematology services and therefore made two submissions.

Overall, approximately 55% of the recommendations contained in the report have been implemented by the hospitals (n=81), 26% are underway, 12% have not been started and 6% are not relevant¹. Implementation in individual hospitals ranged from 37% to 84%.

In many cases, hospitals indicated that policies / procedures were in place in relation to certain areas which required updating. Some hospitals raised issues with staffing, space and other resources as reasons for certain recommendations not being progressed.

The national implementation status of each of the recommendations for implementation at hospital level is provided at Appendix A.

Part B: Recommendations for implementation at national level

A number of the recommendations of the report required the establishment of national representative groups to develop national guidelines and policies.

Two particular areas were identified by the Implementation Steering Group as being priority recommendations:

- (i) The development of national policies on intrathecal chemotherapy.
- (ii) A national guideline on the management for the prescribing and dispensing of oral chemotherapy.

Overall, 85% of the national recommendations (n=13) are underway and the remaining 15% are scheduled to commence in 2015. This is partially due to delays with the finalisation of group membership and formal establishment of groups. However it is expected that significant progress will be made over the coming months.

The national implementation status of each of the national recommendations is provided at Appendix B.

¹ A recommendation may not be relevant to hospital if, for example, a particular service is not provided by that hospital e.g. intrathecal chemotherapy services.

Appendix A

Status report on the implementation of the NCCP "Oncology Medication Safety Review Report (January 2014)"

Part A: Recommendations for implementation at hospital level

Period:

Baseline March 2014

(submissions received from hospitals March - July 2014)

Number & Percentage of hospitals that have implemented the

			recommen		sted					
NCCP Rec	Recommendation details	HIQA	Implement		Underway	0/	Not started	0/	Not relevan	ıt O/
Rec. 1	All HSE hospitals providing elective chemotherapy services should ensure	5.1	#	<u>%</u>	#	%	#	%	#	%
	that they have an appropriate leadership team in place. The lead of the	5.2								
	service could be from any of the professional groups, a consultant									
	oncologist/haematologist, a nurse, or a pharmacist.		16	59%	7	26%	4	15%	0	0
lec. 2	The specified lead of the chemotherapy service, in association with hospital	5.1								
	drugs and therapeutics committees, should be explicitly charged with	5.2								
	ensuring that the required hospital policies/guidelines are in place and									
	adhered to.		9	33%	11	41%	6	22%	0	(
ec. 3	The responsibility of different staff in relation to safe chemotherapy ordering	5.2								
	and prescribing, administration and handling of hazardous drugs should	1								
	be outlined in a written policy and disseminated to all staff involved in these									
	activities.		13	48%	13	48%	1	4%	0	(
Rec. 4	Hospitals should collaborate, within the new hospitals group structure, to	2.3								
	share good practice pertaining to systemic cancer therapy provision and to	5.5								
	work towards the standardisation of oncology medication policies and	5.6								
	practices.		5	19%	11	41%	11	41%	0	(
Rec. 5	In line with national policy, all units are encouraged to have a written policy in	3.2								
	place on incident reporting (HSE, 2008) and open disclosure (HSE, 2013).									
	Services are encouraged to continue with routine reporting of all medication									
	safety incidents, including near misses.		23	85%	3	11%	1	4%	0	(
lec. 6	The medical oncology and haematology services should actively engage with	3.2								
	hospital risk management and quality improvement . Consideration should	3.3								
	be given to regular scheduled multidisciplinary meetings, with risk	3.6								
	management and supported by senior management, to discuss medication	3.7								
	safety reports, review recurring trends and identify areas for improvement.									
	3, , ,,		12	44%	7	26%	8	30%	0	- (
ec. 7	Issues which are considered to potentially compromise the safe delivery of	3.1								
	systemic cancer therapy should be included on the department or hospital	3.2								
	risk register and reviewed annually using the HSE risk assessment tool and	3.6								
	guidance (HSE, 2011). Processes should be in place to review recurring									
	trends and there should be clear guidance on when incidents need to be									
	addressed nationally.		13	48%	11	41%	3	11%	0	
ec. 8	Chemotherapy administration should be commenced during normal	3.1								
	working hours wherever possible, when support services and expert advice									
	are available. When chemotherapy continues outside normal working hours,									
	staff skilled in chemotherapy administration and access to expert medical									
	advice must be available.		27	100%	0	0%	0	0%	1	4
Rec. 10	If restructuring of the hospital built environment is planned, consideration	2.7								
	should be given to co-locating the oncology day ward and the preparation									
	area for oncology drugs/pharmacy aseptic units, particularly where the									
	pharmacist(s) involved in the service are shared between the clinical									
	oncology service and drug compounding.		1	4%	2	7%	5	19%	19	70
Rec. 11	Day wards and outpatient clinics should facilitate appropriate desk/office	2.7								
	space for a clinical pharmacy service.		9	33%	5	19%	12	44%	0	(
Rec. 12	A risk-based approach should be taken locally to ensure that the	2.7								
	environment is appropriate for carrying out clinical activities and undertaking									
	manual handling operations, while maintaining a good standard of infection									
	control.		19	70%	5	19%	3	11%	0	
Rec. 13	Day wards/units should have within them, or adjacent to them, a separate	2.7								
	and identified area for the temporary storage of chemotherapy agents	,								
	which have been dispensed from pharmacy, and for additional tasks involved									
	in preparation and delivery of treatment.									
	Note: These tasks refer to the preparation of treatment which the local									
	service has deemed safe to prepare at ward level and which does not need to	4								
	be carried out in pharmacy or outsourced.	<u> </u>	22	78%	2	7%	3	11%	0	
lec. 14	Patients, if appropriate, should be offered a two day treatment model,	2.6								
	whereby patient assessments and/or blood tests are conducted on the day	1.1								
	prior to treatment to improve patient flow and decrease wait times.		15	56%	6	22%	6	22%	0	
lec. 20	Competency should be assessed at a minimum annually or in line with	6.3	'							
	relevant national or professional guidelines for all disciplines. Staff must be									
	deemed competent before undertaking their assigned roles and									
	responsibilities. In the absence of national policies, local guidelines should									
	be agreed on competencies.	<u> </u>	3	11%	17	63%	7	26%	0	
ec. 22	Induction training in the delivery of systemic cancer therapies should be									
	mandatory for doctors, nurses and pharmacists.	6.4								
	(Also see Rec. 90 All personnel handling, preparing, transport or			070		100				
	administering cytotoxics require training in the relevant areas).	<u> </u>	10	37%	13	48%	4	15%	0	
lec. 23	Onsite training in relation to chemotherapy prescribing should be provided	6.3								
	for doctors and nurses working in oncology, with appropriate supervision and									
	competency assessment. (Note:A mandatory chemotherapy prescribing									
	module for medical oncology and haematology SpRs is planned by the									
	RCPI.)	<u> </u>	6	22%	11	41%	10	37%	0	
Rec. 24	Medical Council requirements in relation to prescriber documentation and	5.10								
	to continuing professional development should be implemented in all sites.	6.3								
		1	12	44%	6	22%	7	26%	0	

Training and OPD records attoud to enrantment by stall in like with the processor and the company of the control of the contro	NCCP Rec	Recommendation details	HIQA	Implement		Underway	0/	Not started	0/	Not releva	
Size in got deducational seasons on a multidisciplinary basis in total obe promoted between centers of bearing coportunities of surprise multi-more desirated by uniform and the surprise of t	Rec. 25	Training and CPD records should be maintained by staff in line with the	6.3	#	<u>%</u>	#	%	#	%	#	%
promote between centres and learning opportunities maximized by using expending and in situation from the production of the product of the policy opportunities opportunities of the policy opportunities opportunities of the policy opportunities opportunit	Poc. 26		6.0	14	52%	11	41%	2	7%	0	0%
anticoncord through your sky how guidelines/publicles in plants covering the experted aims and activated Appends of the Review Report. Rec. 28 Revent national policy recommendations and NCP recommendations and the state of th	Kec. 26	promoted between centres and learning opportunities maximised by using	6.3	15	56%	7	26%	5	19%	0	0%
Rec. 20 Need that the control of th	Rec. 27	anticancer therapy must have guidelines/policies in place covering the	3.1								
Rec. 24 All units abund have patient information on concer or, cancer treatment, 1.4. 27 7000 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	D 00	· · · · · · · · · · · · · · · · · · ·	0.4	4	15%	22	81%	1	4%	0	0%
sead support groups and support anchoroses. Rec. 30 Designs to be treat a patient with chemotherizery should involve the position and should be control on information before book. Rec. 31 Testimon of information before book. Rec. 32 There should be written information for patients and carers for each residual page and in the patients of the p	Rec. 28		2.1	2	7%	20	74%	4	15%	0	0%
care on an informed choice basis. Rec. 31 Writer information should be available for patients and carrier for each treatment protected to available for patients and carrier for each treatment protected to the footpoint growth of the patients and carrier for each treatment for the patient separate for the patient separa	Rec. 29		1.4	27	100%	0	0%	0	0%	0	0%
Nec. 31 Written Information about be available for patients and current or each 2. The restrict proposed on the locatiful agreed till. There should be written information for patients and current comparing the soft patients of the state of	Rec. 30		1.4	25	93%	2	7%	0	0%	0	0%
Rec. 32 These should be written information for patients and carrers covering the action they should takes, when they should takes, which is supported to the same of a count of the same of a country of the	Rec. 31	Written information should be available for patients and carers for each	1.4								
All units should have written policies in place on information for patients on asia handling of yotrocic drugs in the community including: - Spollage information - Disposal information - Disposal information Also see Rec. 34 regarding supply of spill list to patients on home parenteral chemistry. Rec. 34 The patient's real-ment plan should include the following information at a minimum. Performance status and co-morbidities - Treatment intent Treatment of the high intention and a precipitate Treatment intention Treatment form, nigning price to abertic price Treatment intention T	Rec. 32	There should be written information for patients and carers covering the action they should take, whom they should contact for advice, and the symptoms that should prompt this, with regard to treatment related side-	1.4					3	2,3		0%
Rec. 34 The patient's treatment plan should include the following information at a minimum: Diagnosis and staging according to an internationally recognised staging system. Performance status and co-morbidities Trainman: Performance and status and status and co-mor	Rec. 33	All units should have written policies in place on information for patients on safe handling of cytotoxic drugs in the community including: - Spillage information - Disposal information - Safe storage information Also see Rec. 93 regarding supply of spill kits to patients on home parenteral	3.1							0	0%
Rec. 35 There should be detailed documentation of the patient's systemic cancer therapy in the patient's treatment record, fulling the minimum criteria as detailed in Appendix 5 of the review report for each patient: Prior to the start of a course of chemotherapy Prior to the administration of each cycle After the final cycle is given in a course Rec. 36 Patient consent or understanding of adverse events should be documented. Rec. 37 The consent form, signed prior to starting a course of chemotherapy, should contain the minimum criteria as specified in the NCCP Template Patient Concess of the minimum criteria as specified in the NCCP Template Patient Concess of the minimum criteria as specified in the NCCP Template Patient Concess of the minimum criteria as specified in the NCCP Template Patient Concess of the minimum criteria as specified in the NCCP Template Patient Concess of the minimum criteria as specified in the NCCP Template Patient Concess of the minimum criteria as specified in the treatment protocols and should, at a minimum: • Document responses to treatment and appropriate intervals • Indicate appropriate blood tests and other tests, as required • Document responses to treatment at appropriate intervals • Lack unit should have a written policy on: • The maximum time period acceptable between pre-treatment tests, including patient weight, and chemotherapy administration • Patient assessment using validated tools such as Early Warning Score and Common Criteria Toxicity Scale Rec. 40 • Pre-treatment tests should be undertaken a maximum of three days prior to Day 10 each cancer medicines cycle (excluding cycle 1) and at intervals designated in the treatment plan. Local arrangements may need to be made to consider bank holiday weekends. Rec. 41 Each unit should have access to an agreed list of chemotherapy protocols. Rec. 42 Each protocols should contain the minimum protocol specific information and a detailed in Appendix 3 of the Review Report. Each protocol should be readily available to m	Rec. 34	The patient's treatment plan should include the following information at a minimum: Diagnosis and staging according to an internationally recognised staging system Performance status and co-morbidities Treatment intent Treatment protocol Pre-treatment investigations where required Planned numbers of cycles Frequency and method of assessment if appropriate	8.1	7	26%	6	22%	13	48%	1	4%
therapy in the patient's treatment record, fulfilling the minimum criteria as detailed in Appendix 5 of the reviewed. 5 of the reviewed and the result of a course of chemotherapy aprior to the administration of each cycle. After the final cycle is given in a course. Rec. 36 Patient consent or understanding of adverse events should be documented. The consent form, signed prior to starting a course of chemotherapy, should contain the minimum orteria as specified in the NCCP Template Patient. Consent Form for Systemic Therapy Treatment. Consent Form for Systemic Therapy Treatment. **Rec. 38 Reassessment is required before the start of any subsequent cycle of treatment. Assessment requirements should be detailed in the treatment protocols and should, at a minimum: **Document any serious toxicity (e.g. grade 3 or 4 toxicities) **Indicate appropriate blood tests and other tests, as required **Document response to treatment at appropriate intervals **Indicate appropriate blood tests and other tests, as required **Document minimum unit minimum grade and the collection of		· ·		19	70%	8	30%	0	0%	0	0%
Rec. 36 Patient consent or understanding of adverse events should be documented. Rec. 37 The consent form, signed prior to starting a course of chemotherapy, should contain the minimum orterial as a specified in the NICCPT emplate Patient. Consent Form for Systemic Therapy Treatment. Rec. 38 Reassessment is required before the start of any subsequent cycle of treatment. Assessment requirements should be detailed in the treatment protocols and should, at a minimum. *Document any serious toxicity (e.g. grade 3 or 4 toxicities) * Indicate appropriate blood tests and other tests, as required * Outline circumstances and detailed of some doffications when required * Document response to treatment at appropriate intervals * Each unit should have a written policy or: * The maximum time period acceptable between pre-treatment tests, including patient weight, and chemotherapy administration * Patient assessment using validated tools such as Early Warning Score and Common Circlinar Toxicity Scale Rec. 40 Pre-treatment tests should be undertaken a maximum of three days prior to Day 1 of each cancer medicines cycle (excluding cycle 1) and at intervals designated in the treatment plan. Local arrangements may need to be made to consider bank holiday weakends. Rec. 41 Each unit should have access to an agreed list of chemotherapy protocols. This list should be updated at a minimum every two years. Rec. 42 Each protocol should contain the minimum protocol specific information as detailed in Appendix 3 of the Review Report. Each protocol should be reviewed at a minimum every two years. Rec. 43 Protocols should be infinitum every two years. Rec. 44 Protocols should be readily available to multiple users. A Protocols should be readily available to multiple users. A Protocols should be signed by the approving consultant. If the local protocols are maintained in electronic form on the unit's intranet or computerised physician order entry system, there should be a method designed to ensure that the sea documents are	Kec. 35	therapy in the patient's treatment record , fulfilling the minimum criteria as detailed in Appendix 5 of the review report for each patient: Prior to the start of a course of chemotherapy Prior to the administration of each cycle	8.1	16	E09/	0	220/	4	49/	0	00/
Rec. 37 The consent form, sipned prior to starting a course of chemotherapy, should contain the minimum critieria as specified in the NCP Template Patient Consent Form for Systemic Therapy Treatment. Rec. 38 Reassessment is required before the start of any subsequent cycle of treatment. Sessessment requirements should be detailed in the treatment protocols and should, at a minimum: **Document any serious boxicity (e.g. grade 3 or 4 toxicities)* **Indicate appropriate blood tests and other tests, as required **Document response to treatment at appropriate intervals ** **Patient assessment using validated tools such as Early Warning Score and Common Criteria Toxicity Scale ** **Rec. 39 Each unit should have a written policy on: **Patient assessment using validated tools such as Early Warning Score and Common Criteria Toxicity Scale ** **Patient assessment using validated tools such as Early Warning Score and Common Criteria Toxicity Scale ** **Rec. 40 Pre-treatment tests should be undertaken a maximum of three days prior to Day 1 of each cancer medicines cycle (excluding cycle 1) and at intervals designated in the treatment plan. Local arrangements may need to be made to consider bank holiday weekends. **Rec. 41 Each unit should have access to an agreed list of chemotherapy protocols.** **Rec. 42 Each protocol should contain the minimum protocol specific information as detailed in Appendix 3 of the Review Report. Each protocol should be reviewed. **Rec. 43 Protocols should be readily available to multiple users. **At a minimum there should be hade day available to multiple users. **At a minimum there should be hade and versions are controlled. Master copies of the local protocols in all wards (including day wards, and out-plaient clinics) where oncology/haematology patients are admitted or reviewed. **The inst should have a policy in place designed to ensure that the hadro copies of the local protocols are kept up to date and versions are controlled. Master copies should be signed by the approving c	Rec. 36	Patient consent or understanding of adverse events should be documented.	1.5	16				'	.,,	U	0%
Consent Form for Systemic Therapy Treatment. Rec. 38 Reassessment is required before the start of any subsequent cycle of treatment. Assessment requirements should be detailed in the treatment protocols and should, at a minimum: - Document any serious toxicity (e.g. grade 3 or 4 toxicities) - Indicate appropriate blood tests and other tests, as required - Document response to treatment at appropriate intervals Each unit should have a written policy on: - The maximum time period acceptable between pre-treatment tests, including patient weight, and chemotherapy administration - Patient assessment using validated tools such as Early Warning Score and Common Criteria Toxicity Scale Rec. 40 Pre-treatment tests should be undertaken a maximum of three days prior to Day 1 of each cancer medicines cycle (excluding cycle 1) and at intervals designated in the treatment plan. Local arrangements may need to be made to consider bank holiday weekends. Rec. 41 Each unit should have access to an agreed list of chemotherapy protocols. This list should be updated at a minimum every two years. Rec. 42 Each protocol should contain the minimum protocol specific information as detailed in Appendix 3 of the Review Report. Each protocol should be reviewed at a minimum every two years. Rec. 43 Rec. 43 Rec. 43 Rec. 43 Rec. 43 Rec. 43 Rec. 44 Rec. 45 Rec. 45 Rec. 45 Rec. 46 Rec. 47 Rec. 48 Rec. 49 Rec. 49 Rec. 49 Rec. 40 Rec. 40 Rec. 40 Rec. 40 Rec. 41 Rec. 40 Rec. 41 Rec. 41 Rec. 42 Rec. 43 Rec. 43 Rec. 45 Rec. 46 Rec. 47 Rec. 48 Rec. 49 Rec. 49 Rec. 40 Rec. 40 Rec. 40 Rec. 40 Rec. 41 Rec. 40 Rec. 41 Rec. 40 Rec. 41 Rec. 42 Rec. 43 Rec. 45 Rec. 46 Rec. 47 Rec. 48 Rec. 49 Rec. 49 Rec. 40 Rec. 40 Rec. 40 Rec. 40 Rec. 40 Rec. 41 Rec. 41 Rec. 42 Rec. 41 Rec. 42 Rec. 43 Rec. 43 Rec. 44 Rec	Rec. 37		1.5	18	67%	7	26%	2	7%	0	0%
The maximum time period acceptable between pre-treatment tests, including patient weight, and chemotherapy administration Patient assessment using validated tools such as Early Warning Score and Common Criteria Toxicity Scale Rec. 40 Pre-treatment tests should be undertaken a maximum of three days prior to Day 1 of each cancer medicines cycle (excluding cycle 1) and at intervals designated in the treatment plan. Local arrangements may need to be made to consider bank holiday weekends. Rec. 41 Each unit should have access to an agreed list of chemotherapy protocols. This list should be updated at a minimum every two years. Rec. 42 Each protocol should contain the minimum protocol specific information as detailed in Appendix 3 of the Review Report. Each protocol should be reviewed at a minimum every two years. Rec. 43 Protocols should be readily available to multiple users. At a minimum there should be hard copies of the local protocols in all wards (including day wards, and out-patient clinics) where oncology/haematology patients are admitted or reviewed. The unit should have a policy in place designed to ensure that the hard copies of the local protocols are kept up to date and versions are controlled. Master copies should be signed by the approving consultant. If the local protocols are kept up to date and versions are controlled. Master copies should be signed by the approving consultant. If the local protocols are kept up to date and versions are controlled. Master copies should be signed by the approving consultant. If the local protocols are kept up to date and versions are controlled. Master copies should be signed by the approving consultant. If the local protocols are kept up to date and versions are controlled. Note: An electronic form of the protocols does not preclude the requirement for hard copies of the local protocols does not preclude the requirement for hard copies as above.	Rec. 38	Consent Form for Systemic Therapy Treatment. Reassessment is required before the start of any subsequent cycle of treatment. Assessment requirements should be detailed in the treatment protocols and should, at a minimum: Document any serious toxicity (e.g. grade 3 or 4 toxicities) Indicate appropriate blood tests and other tests, as required Outline circumstances and details of dose modifications when required	8.3					6	2270		0% 0%
Rec. 40 Pre-treatment tests should be undertaken a maximum of three days prior to Day 1 of each cancer medicines cycle (excluding cycle 1) and at intervals designated in the treatment plan. Local arrangements may need to be made to consider bank holiday weekends. Rec. 41 Each unit should have access to an agreed list of chemotherapy protocols. This list should be updated at a minimum every two years. Rec. 42 Each protocol should contain the minimum protocol specific information as detailed in Appendix 3 of the Review Report. Each protocol should be reviewed at a minimum every two years. Rec. 43 Protocols should be readily available to multiple users. At a minimum there should be hard copies of the local protocols in all wards (including day wards, and out-patient clinics) where oncology/haematology patients are admitted or reviewed. The unit should have a policy in place designed to ensure that the hard copies of the local protocols are kept up to date and versions are controlled. Master copies should be signed by the approving consultant. If the local protocols are maintained in electronic form on the unit's intranet or computerised physician order entry system, there should be a method designed to ensure that these documents are kept up to date as displayed on the electronic system. Note: An electronic form of the protocols does not preclude the requirement for hard copies as above.	Rec. 39	The maximum time period acceptable between pre-treatment tests, including patient weight, and chemotherapy administration Patient assessment using validated tools such as Early Warning Score	2.2	5	19%	16	59%	6	22%	0	0%
Rec. 41 Each unit should have access to an agreed list of chemotherapy protocols. This list should be updated at a minimum every two years. Rec. 42 Each protocol should contain the minimum protocol specific information as detailed in Appendix 3 of the Review Report. Each protocol should be reviewed at a minimum every two years. Rec. 43 Protocols should be readily available to multiple users. At a minimum there should be hard copies of the local protocols in all wards (including day wards, and out-patient clinics) where oncology/haematology patients are admitted or reviewed. The unit should have a policy in place designed to ensure that the hard copies of the local protocols are kept up to date and versions are controlled. Master copies should be signed by the approving consultant. If the local protocols are maintained in electronic form on the unit's intranet or computerised physician order entry system, there should be a method designed to ensure that these documents are kept up to date as displayed on the electronic system. Note: An electronic form of the protocols does not preclude the requirement for hard copies as above.	Rec. 40	Day 1 of each cancer medicines cycle (excluding cycle 1) and at intervals designated in the treatment plan. Local arrangements may need to be made	2.2			0	70/		40/		00/
Rec. 42 Each protocol should contain the minimum protocol specific information as detailed in Appendix 3 of the Review Report. Each protocol should be reviewed at a minimum every two years. Rec. 43 Protocols should be readily available to multiple users. At a minimum there should be hard copies of the local protocols in all wards (including day wards, and out-patient clinics) where oncology/haematology patients are admitted or reviewed. The unit should have a policy in place designed to ensure that the hard copies of the local protocols are kept up to date and versions are controlled. Master copies should be signed by the approving consultant. If the local protocols are maintained in electronic form on the unit's intranet or computerised physician order entry system, there should be a method designed to ensure that these documents are kept up to date as displayed on the electronic system. Note: An electronic form of the protocols does not preclude the requirement for hard copies as above.	Rec. 41		2.5		69%	2	Γ%		4%	U	0%
Rec. 43 Protocols should be readily available to multiple users. At a minimum there should be hard copies of the local protocols in all wards (including day wards, and out-patient clinics) where oncology/haematology patients are admitted or reviewed. The unit should have a policy in place designed to ensure that the hard copies of the local protocols are kept up to date and versions are controlled. Master copies should be signed by the approving consultant. If the local protocols are maintained in electronic form on the unit's intranet or computerised physician order entry system, there should be a method designed to ensure that these documents are kept up to date as displayed on the electronic system. Note: An electronic form of the protocols does not preclude the requirement for hard copies as above.	Rec. 42	Each protocol should contain the minimum protocol specific information	2.5	13	48%	11	41%	2	7%	0	0%
Rec. 43 Protocols should be readily available to multiple users. At a minimum there should be hard copies of the local protocols in all wards (including day wards, and out-patient clinics) where oncology/haematology patients are admitted or reviewed. The unit should have a policy in place designed to ensure that the hard copies of the local protocols are kept up to date and versions are controlled. Master copies should be signed by the approving consultant. If the local protocols are maintained in electronic form on the unit's intranet or computerised physician order entry system, there should be a method designed to ensure that these documents are kept up to date as displayed on the electronic system. Note: An electronic form of the protocols does not preclude the requirement for hard copies as above.				9	33%	17	63%	1	4%	0	0%
	Rec. 43	Protocols should be readily available to multiple users. At a minimum there should be hard copies of the local protocols in all wards (including day wards, and out-patient clinics) where oncology/haematology patients are admitted or reviewed. The unit should have a policy in place designed to ensure that the hard copies of the local protocols are kept up to date and versions are controlled. Master copies should be signed by the approving consultant. If the local protocols are maintained in electronic form on the unit's intranet or computerised physician order entry system, there should be a method designed to ensure that these documents are kept up to date as displayed on the electronic system. Note: An electronic form of the protocols does not preclude the requirement	8.1								
1 1 41% 3 11% 1				12	44%	11	41%	3	11%	1	4%

NCCP Rec	Recommendation details	HIQA	Implement	ted %	Underway #	%	Not started	%	Not relevar	nt %
Rec. 44	Each unit should have a written policy for preventing regular use of protocols not on the accepted list. The policy should state: • The exceptional circumstances under which such a regimen could be used. • The procedure which is then required to authorise it.	5.2		70			#	76	#	70
Rec. 45	Requests to use a non-approved protocol should be made to hospital pharmacy by a medical consultant and accompanied by supporting references and a completed proforma request. A record should be kept of all such requests which result in off-protocol treatment. Annual audits should be conducted to examine the reasons why such off-protocol treatments were necessary.	5.2	0	0%	12	44%	14	<u>52%</u>	1	4%
Rec. 46	There should be regular multidisciplinary team meetings (e.g. weekly) to	2.3		22%	9	33%	12	44%	0	0%
Rec. 47	discuss patients' treatment, including chemotherapy treatment. The first cycle of a course of systemic cancer therapy must be written by a consultant medical oncologist or haematologist, SpR or Registrar based on the consultant's written treatment plan. Subsequent cycles may be written by a Consultant, Specialist Registrar (SpR) or Registrar.	5.1 5.2		74% 93%	2	15% 7%	3	<u>11%</u> 0%	0	0% 0%
Rec. 48	All units should maintain a list and signature bank* of those staff deemed competent to prescribe/order, check, dispense and administer systemic cancer therapy. The list and signature bank should be updated annually. *A signature bank is not required for those functions where electronic systems have replaced paper processes.	5.1 5.2								
Rec. 49	Approved drug names should be used when prescribing/ordering chemotherapy. Trade names should only be utilised where the use of an approved name may result in an error.	3.1	9 22	33% 81%	12	11%	6	22% 4%	0	<u>0%</u> 0%
Rec. 50	Prescriptions/orders for all parenteral or oral chemotherapy must be written and should not be given as verbal or telephone orders. If a prescription/order is amended, the changes must be signed and dated on all copies of the prescription/order by the physician before the treatment is administered or supplied by the Pharmacy Department. Electronic orders must be clearly attributed to the prescriber and all changes to the order must	3.1								
Rec. 51	be maintained in an audit loo. Writing of chemotherapy orders in advance of day of treatment should be introduced for a large majority of elective chemotherapy treatments. This does not remove the need for patient assessment and sign off (off-hold) prior	3.1		78%	6	22%	0	0%	0	0%
Rec. 52	to administration. Chemotherapy orders must be signed "off-hold" by the prescriber or the policy authorised person prior to administration of chemotherapy to the patient.	3.1	11	89% 41%	6	<u>7%</u> 22%	8	30%	2	<u>0%</u> 7%
Rec. 53	A copy of the chemotherapy order and/or prescription must be kept in the patient's medical record.	3.1	26	96%	1	4%	0	0%	0	0%
Rec. 54	In the absence of electronic ordering systems, chemotherapy should be ordered on designated order forms . Ideally these should be pre-printed and regimen specific. A standardised blank order form should be available to cater for situations where non approved protocols are utilised and where preprinted order forms are not yet available for infrequently used protocols. The minimum data required are detailed in Appendix 9 of the Review Report.	3.1								
Rec. 55	A rigorous validation process for electronic ordering is required pre- implementation of electronic ordering to ensure accuracy of calculated doses. These systems must have on-going maintenance and have suitable arrangements for supervision of their use by appropriately qualified staff.	3.1	20	74% 7%	7	26% 11%	5	<u>0%</u> 19%	17	0% 63%
Rec. 57	Hospitals using computerised physician order entry systems should ensure that these systems are fully validated and, as for paper based prescribing/ordering, a clinical pharmacy check is required to authorise the prescription. This needs to be auditable. In addition there should be clear medical, pharmacy and nursing checks of the electronic ordering template for each chemotherapy regimen	3.1	3	11%	1	4%	4	15%	19	70%
Rec. 58	Hospitals should ensure that their chemotherapy prescription checking and administration policy includes: Both oral and parenteral chemotherapy A description of the integrated multidisciplinary checking process and details of each team member's responsibility in this process. An example is included in Appendix 8 of the Review Report. The pharmacy verification practice where different levels of verification are in place.	3.1	5		16	59%	6	22%		
Rec. 59	All chemotherapy prescriptions should be checked by a pharmacist, who has demonstrated their appropriate competence and is locally authorised/accredited for the task. Minimum recommended pharmacy checks are detailed in Appendix 6 of the Review Report.	3.1 5.2		19% 56%	16	37%	2	<u>22%</u> 7%	0	0% 0%
Rec. 60 Rec. 61	All patient treatment, assessment and prescription checking areas should have access to the most recent relevant laboratory test results .	2.5 5.1	26	96%	0	0%	1	4%	0	0%
1100.01	All units should have a policy in place that defines the persons authorised to give approval to proceed with treatment (off-hold).	J. 1	8	30%	11	41%	8	30%	0	0%

NCCP Rec	Recommendation details	HIQA	Implement		Underway		Not started	d	Not relevar	
Rec. 62	Each unit should have a written policy on:	2.1	#	%	#	%	#	%	#	%
1100. 02	Management of skin penetrating injuries with cytotoxic drug exposure The prevention, recognition and management of treatment related side effects such as:	2.1								
	o Neutropenia/neutropenic sepsis o Cytotoxic-induced emesis									
	o Cytotoxic extravasation									
	o Allergic reactions including anaphylaxis o Stomatitis, other mucositis and diarrhoea									
	The use of mechanical drug delivery devices used by the unit, such as infusion number of the control o									
	infusion pumps etc. • The use of devices to prevent alopecia, if used by the unit.									
	• The care of aids to venous access for use in the unit (e.g. Hickman lines,									
	PICC lines).			0001	00	7.40/		104		00/
Rec. 63	Prescription drugs to be administered must be checked by two chemotherapy	3.1	6	22%	20	74%	1	4%	0	0%
	competent nurses prior to administration. Minimum recommended verification information is included in Appendix 7 of the Review Report.									
	.,		24	89%	2	7%	0	0%	0	0%
Rec. 64	Each unit should have a written policy on the management of unscheduled care including:	2.3 2.5								
	Emergency department policies e.g neutropenic sepsis, cytotoxic induced									
	emesis, extravasation etc. Inter hospital patient transfers									
	Telephone triageAcute admission of patients from other hospitals									
	Data requests from other hospitals			4.407	40	070/		2024		00/
Rec. 65	Telephone triage protocols, using evidence based scoring/assessment,	2.3	3	11%	18	67%	6	22%	0	0%
	should be utilised to facilitate accurate and standardised patient assessments.		4	15%	8	30%	15	56%	0	0%
Rec. 66	Chemotherapy should be written by a consultant medical	5.1		1070	ŭ	0070	10	0070		070
	oncologist/haematologist in the event of it being required as an emergency outside of normal working hours.									
	A record of the number of times that this procedure has taken place outside									
	normal hours should be maintained. Preparation of hazardous drugs out-of-hours should be in accordance with									
	local arrangements and local policy.		9	33%	7	26%	1	4%	10	37%
Rec. 67	Guidelines/polices on the management of symptoms pertaining to	6.3						.,,,		0.,,0
	treatment and oncology emergencies should be accessible to general physicians/ED staff, if there is no direct access to oncology services out-of-	6.4								
Rec. 68	hours. All hospitals administering intrathecal chemotherapy should have the	3.1	7	26%	6	22%	5	19%	8	30%
1.60.00	following policies in place:	3.1								
	 A policy for the prescribing, preparation, delivery, storage and administration of intrathecal chemotherapy 									
	A policy on the dilution of vinca alkaloids, including the minimum									
	recommendations of WHO (2007)		11	41%	6	22%	0	0%	10	37%
Rec. 69	Intrathecal chemotherapy should always be stored in a different area to intravenous chemotherapy.	3.1	14	52%	1	4%	0	0%	12	44%
Rec. 70	Intravenous chemotherapy should always be given at a different time to	3.1								
Rec. 72	intrathecal chemotherapy. Each unit should have a written policy in place on drug preparation	3.1	16	59%	0	0%	0	0%	11	41%
	including labelling and packaging (see Appendix 10 of the Review Report for			700/	6	22%	1	4%		40/
Rec. 73	minimum recommendations on labelling). Pharmacy departments should maintain:	8.3	19	70%	В	22%	'	4%	<u> </u>	4%
	 Structured pharmaceutical care plans, either electronically or on paper, for each patient 									
	A patient history for each patient that allows the verification of cumulative									
	and maximum patient doses.		12	44%	8	30%	7	26%	0	0%
Rec. 74	All hospital pharmacy departments should have a dedicated area reserved for the preparation/ dispensing/supply of hazardous drugs, both oral and	2.7								
	parenteral.		23	85%	2	7%	2	7%	0	0%
Rec. 75	All hospital pharmacy departments should utilise a specialised computer system for the preparation and/or dispensing or issuing of cancer medicines	2.5								
	to enable batch tracking, cumulative dose monitoring, and a complete									
Rec. 76	electronic patient history. Labels should comply with all statutory and professional requirements, and	5.11	23	85%	1	4%	3	11%	0	0%
	should include the minimum information as detailed in Appendix 10 of the		04	7001	6	22%	0		0	00/
Rec. 77	Review Report. Outsourced products should be overlabelled where the label does not	3.1	21	78%	ь	22%	U	0%	0	0%
	comply with the minimum requirements as detailed in Appendix 10 of the Review Report.		16	59%	4	15%	3	11%	3	11%
Rec. 78	Hospitals outsourcing the production of parenteral chemotherapy should	5.11		3370		1378		1176		1170
	ensure that the chosen suppliers comply with best practice and/or any statutory/regulatory requirements.		22	81%	3	11%	0	0%	1	4%
Rec. 81	Monitoring of adherence to oral chemotherapy by medical/nursing	3.1		74%	6	22%	1	4%	0	0%
Rec. 82	personnel is recommended while patients are on their treatment. Structured education is required for patients and their carers in relation to	3.1	20	74%	ь	22%		4%	U	0%
	safe handling, administration and the identification and management of side- effects pertaining to their oral chemotherapy medications. A pre-treatment									
	education checklist should be developed for patients on each oral									
Rec. 83	chemotherapy agent. Patients on oral chemotherapy should have 24hr access to appropriately	2.3	14	52%	13	48%	0	0%	0	0%
1	trained medical oncology staff.		26	96%	1	4%	0	0%	0	0%

NCCP Rec	Recommendation details	HIQA	A Implemented		Underway		Not started		Not relevant	
			#	%	#	%	#	%	#	%
Rec. 85	All hospitals should have clear protocols/guidelines to reduce the occupational exposure of staff to cytotoxics and should have written policies on the safe handling of cytotoxic agents including: Segregated storage Spill management of cytotoxic agents	3.1								
	Transportation of cytotoxics									
	Disposal of cytotoxic waste									
	Needle stick injuries		40	070/	0	000/		40/	_	00/
Rec. 86	Preparation of cytotoxics All bearitals about desirable a list of bearing a line with the	5.10.	18	67%	8	30%	1	4%	0	0%
Rec. 86	All hospitals should maintain a list of hazardous drugs in line with the	5.10.		52%	6	22%	_	22%	0	00/
Dan 07	hospital's waste policy, relevant legislation and best practice.	3.1	14	52%	Ь	22%	6	22%	U	0%
Rec. 87	Hazardous drugs should be stored separately from other drugs. Access to hazardous drug storage areas on wards or day units should be limited to authorised staff. Storage should be designed in a manner that will prevent containers of hazardous drugs from falling or being punctured. Such storage areas should be clearly labelled with cytotoxic warning labels. High-risk drugs, such as intrathecal chemotherapy, should be stored in a segregated manner in line with local hospital policy, best practice and relevant legislation	3.1								
	roto vant toglotation		16	59%	8	30%	2	7%	0	0%
Rec. 88	Refrigerators used for the storage of chemotherapy doses should be monitored according to hospital policy.	3.1	23	85%	4	15%	0	0%	0	0%
Rec. 89	Containers of prepared cytotoxic agents should be transported in appropriately labelled, sturdy and leak-proof transport boxes or bags. They should be clearly labelled as 'Cytotoxic - handle with care'. Intrathecal chemotherapy should be transported separately to all other medication. Pneumatic tubes should not be used for transporting any non-solid cytotoxic agents, including creams and ointments.	3.1	21	78%	5	19%	, 0	0%	, o	0%
Rec. 90	All personnel handling, preparing, transporting or administering	6.3								
	cytotoxics require training in the relevant areas.		16	59%	8	30%	2	7%	0	0%
Rec. 91	A member of staff should receive the hazardous drug in the transit bag/box at	3.1								
	its destination. Bags/boxes must not be left unattended or with untrained staff	6.3								
	on arrival.		25	93%	2	7%	0	0%	0	0%
Rec. 92	Disposal of cytotoxic waste should comply with the hospital's waste policy, relevant legislation and best practice.	3.1	27	100%	0	0%	0	0%	0	0%
Rec. 93	Hospitals should supply spill kits to patients who are on home parenteral	3.1								
	chemotherapy.		8	30%	7	26%	9	33%	2	7%

Appendix B

Status report on the implementation of the NCCP "Oncology Medication Safety Review Report (January 2014)"

Part B: Recommendations for implementation at national level

Period Baseline March 2014 (as at September 2014)

NCCP Rec N.	Recommendation details	HIQA		itus: March 2014
	Guidelines should be agreed nationally on the optimum requirements of the built environment of a haematology / oncology day ward. Day ward design must consider: Current and future needs/demands Infection control recommendations Health and safety considerations Patient comfort An efficient, safe work environment	2.7	Status Underway	Comments Group is in place and working on recommendations
15	The NCCP should develop a space planning model to support hospitals in their local service planning with regard to day ward spatial requirements.	2.7	Underway	
16	There should be national agreement on the minimum key personnel required for an oncology/haematology day unit in relation to scope of service and the essential qualifications/ experience of these key staff.	6.1 6.2 6.3	Underway	Paper for consideration by Steering Group
17	1 The NCCP should develop a capacity-planning model to support hospitals in their local service planning with regard to day ward activity and staffing requirements.	6.1 6.2 6.3	Underway	Discussions underway re. access to UK C-PORT tool
18	National competencies for all disciplines in relation to acute oncology should be developed in collaboration with the relevant colleges and professional bodies.	6.3	Underway	Nursing Group is place. RCPI curricula for
19	Specialist competency training needs to be developed and implemented for all disciplines working in the areas of clinical oncology and aseptic manufacturing.	6.3	Underway	medical oncology and haematology (SpR) are comprehensive.
21	Generic guidance should be developed on specific oncology training programmes or competency assessments for all nurses, pharmacists and doctors.	6.3	Not started	Multidisciplinary group to be established 2015
55	A rigorous validation process for electronic ordering is required pre- implementation of electronic ordering to ensure accuracy of calculated doses. These systems must have on-going maintenance and have suitable arrangements for supervision of their use by appropriately qualified staff.	3.1	Underway	Business case for MOCIS submitted to HSE ICT for Govt CIO.
56	1 A national computerised physician order entry system agenda should be developed by the NCCP and HSE IT.	3.1	Underway	
71	The NCCP to lead on the development of national intrathecal polices to inform the content of these local hospital policies.	3.1	Underway	Group is in place & policy is in development
79	The NCCP to lead on the development of minimum standards for the preparation of parenteral chemotherapy . This should recognise the requirements of small and large centres.	2.1	Not started	Establishment of group delayed due to industrial action of IMPACT affecting HPAI members
80	A national guideline is required for the management of the prescribing and dispensing of oral chemotherapy. This guideline should include: Safe prescribing Prescription checking Prescription format Administration Service models for dispensing and supply Communication system between primary care and secondary care	2.1 3.1	Underway	Group is in place and developing recommendations
84	1 The NCCP will engage with the PCRS with regard to current design of the High Tech prescription form.	2.3	Underway	

Total 13		
Number implemented	0	0%
Number underway	11	85%
Number not started	2	15%
Number not relevant	0	0%