



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Nursing Home Inspectorate,
HSE Dublin North East Area,
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Centre,
Main Street,
Ballymun,
Dublin 9.

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Dr. Liam Lacey
Proprietor
Tender Loving Care Centre
Northwood Park
Santry
Dublin 9

Wednesday 20 December 2006

Re: Inspection of (Name of Nursing Home) under the Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care & Welfare) Regulations, 1993.

Dear Dr Lacey,

Following

1. Discussion this morning with Person in Charge Tender Loving Care Centre and clarification with her regarding staffing levels.
2. Receipt of a letter this afternoon signed by both yourself and *** requesting
 - (i) withdrawal of the condition of registration that the additional twenty two beds on the third floor be registered for “medium dependency residents”
 - (ii) the twenty two beds on the third floor be registered with no condition attached.
3. Receipt in the Nursing Home Inspectorate office of
 - (i) Confirmation that the requirements of Articles 27 (1) *a,b,c* and *d* and Articles 28(1) *a,b* and *c* and Articles 28(2) had been complied with.
 - (ii) Current certificate of Insurance for T.L.C.
 - (iii) Names of relief Nurses and Care Assistants.
 - (iv) P.I.N. numbers for all registered nurses in T.L.C.

It is now recommended to grant full registration of the twenty two beds on the third floor of Tender loving Care Centre.

The following required actions for T.L.C. following inspection dated 7th November 2006 still hold.

1. Educational Requirements

- a) Deliver an Education Programme to all the registered nurses to ensure they are competent in assessing, planning and monitoring client needs.
- b) Develop an individual resident care planning document to include psychological and social assessed needs of residents and a plan of care is implemented to ensure these needs are met.
- c) Ongoing training and education programme to ensure Team Leaders fulfil their management role.
- d) All registered Nurses must undertake an educational programme to meet current deficits in assessing psychological and social needs. The learning outcome will be that all registered nurses are competent in assessing, planning and evaluating care to meet these needs.

Recommendation;

Recommend two days study leave/month for team leaders for initial twelve month period.

Timescale:

Commenced in January 2007 and carried out monthly.

***Article: 19.1** In every nursing home the following particulars shall be kept in a safe place in respect of each dependent person:— (d) an adequate nursing record of the person's health and condition and treatment given, completed on a daily basis and signed and dated by the nurse on duty;*

Required Action: Each resident must have an individualised nursing plan of care. Each plan must document the assessed psychological and social needs of residents and the intervention to be carried out to meet needs.

Required Action: Organisation of nursing work to be person centred and based on resident dependency such as the patient allocation system currently in practice to be recorded on a daily basis.

Timescale

Immediately following receipt of inspection report.

Tender Loving Care Centre is approved for registration of one hundred and twenty eight beds

56 Single Rooms

36 Double Rooms

with effect from 21st December 2006

Signed:

Designated Officer/Chairperson

Designated Officer

cc Person-in-Charge