

KC/MFG/MC/rosemount

16th May 2007

Mr. Michael & Mrs. Mary Walsh
Mr. Patrick & Mrs. Phil O’Gorman
Proprietors
Rosemount Nursing Home
Gort
Co. Galway

Follow-up Inspection Report

Re: Inspection of Rosemount Nursing Home, Church Street, Gort, under the Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

Dear Mr. & Mrs. Walsh, Mr. & Mrs. O’Gorman,

The Health Service Executive Nursing Home Inspection Team from a Medical/Nursing and Environmental Health perspective carried out a follow-up inspection of Rosemount Nursing Home on the 8th May 2007.

The inspection commenced at 12.00 p.m. and was completed by 2.30 p.m. This inspection was unannounced.

There were 28 residents on this date. The Nursing Home is currently fully registered for 40 residents.

Issues identified in the previous Inspection Report dated 15th February 2007 have been partially addressed.

Outstanding issues remain under Articles 11.2 (j), 14 (b), 14 (c), 11.2 (f) and 19.1(h).

The following issues require your attention and action.

Article: 11.2(j) *In every nursing home there shall be provided suitable and sufficient accommodation which meets the minimum standards as follows:—*

(j) emergency call facilities are provided at each bed;

Non-Compliance: The call bell lead was defective in bedroom No. X

Required Action: Call bells to be maintained in working order.

Timescale: Immediately

Article: 14 (b) *The registered proprietor and the person in charge of the nursing home shall: (b) make adequate arrangements for the prevention of infection, infestation, toxic conditions, or spread of infection and infestation at the nursing home;*

Non-Compliance: The existing documented cleaning procedures are insufficiently comprehensive.

Required Action: A comprehensive detailed cleaning/disinfection programme must be documented for the entire Nursing Home.

Article: 14 (c) *The registered proprietor and the person in charge of the nursing home shall:—*

(c) ensure that there are adequate arrangements for the laundering at regular intervals, and as occasion may require, of linen, clothing and other articles belonging or used by dependent persons maintained in the nursing home;

Required Action: Continued effort must be made to ensure all bed linen, screening curtains and personal clothing must be suitably laundered which must include pressing/ironing.

Article 11.2 (f): *In every nursing home there shall be provided suitable and sufficient accommodation which meets the minimum standards as follows:- (f) suitable and sufficient equipment and facilities having regard to the nature and extent of the dependency of the persons maintained in the nursing home.*

Non-Compliance: Footplates were not being used on all of the wheelchairs.

Required Action: Footplates must always be used on wheelchairs for the health and safety of residents and staff.

Timescale: Immediately

Article 19.1 (h) *In every nursing home the following particulars shall be kept in a safe place in respect of each dependent person: (h) a record of any occasion on which physical or chemical restraint is used, the nature of the restraint and its duration;*

Article 5: *The registered proprietor and the person in charge shall ensure that there is provided for dependent persons maintained in a nursing home:—*

(a) suitable and sufficient care to maintain the person's welfare and well-being, having regard to the nature and extent of the person's dependency;

(b) a high standard of nursing care;

We noted that resident XXX is now restrained in a buxton chair. Resident XXX is no longer restrained.

Required Action: As discussed with Nurse Nevin, please maintain a documented record of your standing and walking programme for all residents who are in need of same.

Article 12: *The registered proprietor and the person in charge of the nursing home shall:—*
(a) take precautions against the risk of accidents to any dependent person in the nursing home and in the grounds of the nursing home;

Although the number of accidents have reduced since our last inspection, we note that there were 7 recorded in February, 10 in March and 5 in April.

Your Accident Policy should include a risk assessment for each resident and this should be undertaken to further reduce the number of accidents.

Recommendations: We noted a number of beds and mattresses have been replaced. Some new bed linen has been provided. As discussed at inspection, furnishings throughout the nursing home must be replaced on an ongoing basis.

We have received a copy of a letter sent by Mary Walsh to a resident's next-of-kin using the "HSE demands for 24 hour care" to justify an increase in fees. This is unacceptable. 24 hour nursing care is a basic legal requirement in order to operate a registered nursing home. The HSE is ensuring that minimum standards outlined in the Care & Welfare Regulations are adhered to.

All the matters outlined above have previously been brought to your attention and must now be attended to forthwith.

Please notify us in writing to confirm that the above matters have been complied with.

Signed: *Medical / Nursing / Environmental Health Inspection Team*

Signed counterpart has been sent to Ms. Anne Nevin, Person-in-Charge