

## Module 2. Core Consultation Skills. Supporting Materials

Leaflet	
Core consultation skills	<a href="https://bit.ly/3eR02YD">https://bit.ly/3eR02YD</a>
Skills cards	
Initiating the consultation	<a href="https://bit.ly/3zWdDXi">https://bit.ly/3zWdDXi</a>
Gathering information	<a href="https://bit.ly/3j4CeTM">https://bit.ly/3j4CeTM</a>
Providing information & planning	<a href="https://bit.ly/3qv6lQA">https://bit.ly/3qv6lQA</a>
Closing the consultation	<a href="https://bit.ly/3qlsOF7">https://bit.ly/3qlsOF7</a>
Providing structure	<a href="https://bit.ly/2SosBEp">https://bit.ly/2SosBEp</a>
Calgary-Cambridge Guide	<a href="https://bit.ly/2UtuDnk">https://bit.ly/2UtuDnk</a>
Short video clips	
<i>Initiating the consultation</i>	
Preparation	<a href="https://bit.ly/2UutnQV">https://bit.ly/2UutnQV</a>
Establishing initial rapport	<a href="https://bit.ly/3d8KFK3">https://bit.ly/3d8KFK3</a>
Identifying the reasons for the consultation	<a href="https://bit.ly/3wWdcv">https://bit.ly/3wWdcv</a>
<i>Gathering information</i>	
Exploring the patient's problems	<a href="https://bit.ly/35PtKrQ">https://bit.ly/35PtKrQ</a>
Understanding the patient's perspective	<a href="https://bit.ly/3xTTm2N">https://bit.ly/3xTTm2N</a>
<i>Providing information and planning</i>	
Provide correct amount and type of information	<a href="https://bit.ly/3japvz4">https://bit.ly/3japvz4</a>
Aid patient recall and understanding	<a href="https://bit.ly/3gZzNz6">https://bit.ly/3gZzNz6</a>
Incorporate the patient's perspective	<a href="https://bit.ly/3qzcvh">https://bit.ly/3qzcvh</a>
Shared decision making and planning	<a href="https://bit.ly/2Sm98UO">https://bit.ly/2Sm98UO</a>
<i>Closing the consultation</i>	
Forward planning	<a href="https://bit.ly/3wV3sQS">https://bit.ly/3wV3sQS</a>
Ensuring appropriate point of closure	<a href="https://bit.ly/3xRSzz4">https://bit.ly/3xRSzz4</a>
<i>Providing structure</i>	
Making organisation overt	In development
Attending to flow	In development
Case studies	
Initiating the consultation	<a href="http://www.hse.ie">www.hse.ie</a> (no access due to cyber attack)
Gathering information	<a href="http://www.hse.ie">www.hse.ie</a> (no access due to cyber attack)
Providing information & planning	<a href="http://www.hse.ie">www.hse.ie</a> (no access due to cyber attack)
Closing the consultation	<a href="http://www.hse.ie">www.hse.ie</a> (no access due to cyber attack)
Providing structure	<a href="http://www.hse.ie">www.hse.ie</a> (no access due to cyber attack)
Animation	
Calgary-Cambridge Guide (CCG)	<a href="https://bit.ly/3xOB039">https://bit.ly/3xOB039</a>
Posters	

CCG Skills

<https://bit.ly/3gW2PRo>

