

Safer care with ISBAR₃

Handovers occur at multiple points within the healthcare delivery system. Preparation is critical to effective handover.

- I** Identification
- S** Situation
- B** Background
- A** Assessment
- R** Recommendation/
Read back/Risk

*Your goal – and your responsibility
– is to be prepared*

Making conversations easier

I-S-B-A-R-R-R

Have all the information you will need right at your fingertips. ISBAR₃ will help you with sharing concise and important information in a short amount of time. It limits jargon, keeps the message clear, and removes the influence of hierarchy and personality.



Identification

You, Your role, Recipient of Handover information, Patient



Situation

Brief summary of patient's current status. What is happening?



Background

What is the clinical background/context?



Assessment

What do you think the problem is?



Recommendation/Read-back/Risk

What do you recommend? Check back for shared understanding. Assign and accept responsibility/accountability. Identify any risks.



The goal is to deliver your message in 1 to 1½ minutes.

Module 4

The content of this skills card supports Module 4 of the National Healthcare Communication Programme (Communicating with Colleagues and Promoting Teamwork).

