



Seirbhís Náisiúnta Otharcharranna
Teach Dara, Ascaill an Crann Teile
Páirc na Mílaoise
Nás na Rí, Co. Chill Dara W91 KDC2

National Ambulance Service
Oak House, Millennium Park
Naas, Co. Kildare W91 KDC2
Tel/Fón: 045 882579
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16th April 2019

Mr Stephen S Donnelly TD
Dáil Éireann
Leinster House
Dublin 2

Re: PQ 15928 /19: “To ask the Minister for Health the number of ambulance attendances at each emergency department nationwide in March 2018; and the number of such ambulances that waited longer than 20, 40, 60, 90, 120 and 180 minutes to hand-over patients, get their trolleys back and return to responding to calls in tabular form.”

PQ 15858/19: “To ask the Minister for Health the number of ambulance attendances at each emergency department nationwide in March 2019; the number of such ambulances that waited longer than of 20 minutes to hand over patients, get their trolleys back and return to responding to calls; the number that waited longer than 40, 60 and 90 minutes for same and the number that waited more than 120 and 180 minutes for same.”

Dear Deputy Donnelly,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

I have attached below the information for February 2019 which is the most current and available.

I trust this information is of assistance to and should you require additional information please do not hesitate to contact me.

Yours sincerely,

Oliver Reilly
Asst Chief Ambulance Officer





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Ambulance Turnaround Times	20 mins or less		0 - 30 mins		0 - 60 mins		1 - 2 hours		2 - 3 hours		3 - 4 hours		4 - 5 hours		5 - 6 hours		6 - 7 hours		7 - 14 hours		TOTAL CALLS	
FEBRUARY 2019	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%
Ireland East Hospitals Group																						
MATER DUBLIN	326	32.1%	595	58.6%	920	90.6%	90	8.9%	3	0.5%	1	0.1%									1,016	100%
MULLINGAR REGIONAL HOSPITAL	81	16.7%	204	42.1%	415	85.7%	68	14.0%			1	0.2%									484	100%
NATIONAL MATERNITY HOSPITAL	19	67.9%	25	89.3%	28	100.0%															28	100%
OUR LADYS NAVAN	88	42.1%	156	74.6%	207	99.0%	2	1.0%													209	100%
ST LUKES HOSPITAL KILKENNY	27	4.3%	116	18.4%	451	71.4%	159	25.2%	18	2.8%	2	0.3%	2	0.3%							632	100%
ST MICHAELS DUN LAOGHAIRE	28	36.8%	48	63.2%	73	96.1%	3	3.9%													76	100%
ST VINCENTS HOSPITAL	183	13.5%	488	36.0%	1248	92.1%	106	7.8%	1	0.1%											1,335	100%
WEXFORD GENERAL HOSPITAL	47	7.8%	160	26.4%	438	75.6%	137	22.6%	11	1.8%											606	100%
	799	18.13%	1,792	40.67%	3,800	86.25%	565	12.82%	35	0.79%	4	0.09%	2	0.05%	0	0.00%	0	0.00%	0	0.00%	4,406	100%
Dublin Midlands Hospitals Group																						
COOMBE HOSPITAL	17	54.8%	21	67.7%	29	93.5%	1	3.2%			1	3.2%									31	100%
NAAS GENERAL HOSPITAL	109	16.2%	254	37.7%	561	83.4%	99	14.7%	10	1.5%	3	0.4%									673	100%
PORTLAOISE GENERAL HOSPITAL	83	21.9%	191	50.4%	355	93.7%	24	6.3%													379	100%
ST JAMES HOSPITAL	324	30.1%	594	55.2%	949	88.1%	117	10.9%	11	1.0%											1,077	100%
TALLAGHT HOSPITAL	238	29.0%	461	56.2%	774	94.4%	43	5.2%	3	0.4%											820	100%
TULLAMORE GENERAL HOSPITAL	35	7.7%	142	31.2%	382	84.0%	70	15.4%	3	0.7%											435	100%
	806	23.46%	1,663	48.41%	3,050	88.79%	354	10.31%	27	0.79%	4	0.12%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	3,435	100%
RCSI Hospitals Group (Dublin North East)																						
BEAUMONT HOSPITAL	212	19.5%	505	46.5%	1011	93.1%	70	6.4%	3	0.5%											1,086	100%
CAVAN GENERAL HOSPITAL	88	17.2%	185	36.2%	430	84.1%	80	15.7%	1	0.2%											311	100%
CONNOLLY MEMORIAL HOSPITAL	309	30.2%	593	58.0%	960	93.9%	57	5.6%	4	0.4%	1	0.1%									1,022	100%
LOURDES HOSPITAL DROGHEDA	187	17.2%	519	47.7%	1030	94.8%	57	5.2%													1,087	100%
ROTUNDA HOSPITAL	17	77.3%	20	90.9%	22	100.0%															22	100%
	813	21.81%	1,822	48.87%	3,453	92.62%	264	7.08%	10	0.27%	1	0.03%		0.00%		0.00%		0.00%		0.00%	3,728	100%
South/South West Hospitals Group																						
BANTRY GENERAL HOSPITAL	14	12.3%	58	50.9%	107	93.9%	7	6.1%													114	100%
CORK UNIVERSITY HOSPITAL	46	3.8%	198	16.5%	787	65.7%	350	29.2%	55	4.6%	6	0.5%									1,198	100%
KERRY UNIVERSITY HOSPITAL	14	2.5%	118	20.9%	435	77.1%	108	19.1%	19	3.4%	1	0.2%			1	0.2%					364	100%
MERCY UNIVERSITY HOSPITAL	29	5.2%	117	20.8%	408	72.5%	136	24.2%	19	3.4%											563	100%
SOUTH TIPPERARY GENERAL	22	4.9%	90	20.0%	340	75.6%	100	22.2%	8	1.8%	2	0.4%									430	100%
WATERFORD UNIVERSITY HOSPITAL	127	16.6%	281	36.7%	550	71.9%	160	20.9%	34	4.4%	12	1.6%	6	0.8%	3	0.4%					765	100%
	252	6.90%	862	23.59%	2,627	71.89%	861	23.56%	135	3.69%	21	0.57%	6	0.16%	4	0.11%	0	0.00%	0	0.00%	3,654	100%
University of Limerick Hospitals																						
LIMERICK REGIONAL HOSPITAL	244	16.2%	759	50.4%	1388	92.1%	117	7.8%	2	0.1%											1,507	100%
	244	16.19%	759	50.38%	1,388	92.10%	117	7.76%	2	0.13%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1,507	100%
Scoils University Healthcare Group																						
LETTERKENNY GENERAL HOSPITAL	77	10.9%	221	31.2%	560	79.1%	123	17.4%	20	2.8%	2	0.3%	2	0.3%	1	0.1%					708	100%
MAYO GENERAL HOSPITAL	61	10.0%	203	33.4%	518	85.2%	82	13.5%	7	1.2%	1	0.2%									608	100%
PORTUNICULA GENERAL HOSPITAL	46	10.6%	141	32.4%	357	82.1%	70	16.1%	4	0.9%	2	0.5%	2	0.5%							433	100%
SLIGO GENERAL HOSPITAL	61	8.7%	198	28.2%	544	77.6%	141	20.1%	14	2.0%	1	0.1%	1	0.1%							701	100%
UNIVERSITY HOSPITAL GALWAY	59	6.0%	227	23.1%	780	79.3%	197	20.0%	6	0.6%	1	0.1%									984	100%
	304	8.85%	990	28.81%	2,759	80.30%	613	17.84%	51	1.48%	7	0.20%	5	0.15%	1	0.03%	0	0.00%	0	0.00%	3,436	100%
Children's Hospitals Group																						
CRUMLIN HOSPITAL	92	47.2%	143	73.3%	186	95.4%	8	4.1%	1	0.5%											195	100%
TALLAGHT PAEDIATRIC HOSPITAL	42	73.0%	50	89.3%	56	100.0%															56	100%
TEMPLE ST CHILDRENS HOSPITAL	153	63.8%	201	83.8%	234	97.5%	5	2.1%	1	0.4%											240	100%
	287	58.45%	394	80.24%	476	96.35%	13	2.65%	2	0.41%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	491	100%
National Total	3,505	16.97%	8,282	40.09%	17,553	84.97%	2,787	13.49%	262	1.27%	37	0.18%	13	0.06%	5	0.02%	0	0.00%	0	0.00%	20,657	100%