



Oifig Stiúrthóir na Seirbhíse Náisiúnta Otharcharranna,
An tSeirbhís Náisiúnta Otharcharranna,
Áras na hAbhann,
Crosbhóthar Thamhlachta,
Tamhlacht,
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19th December 2019.

Mr Stephen Donnelly TD,
Dáil Éireann,
Leinster House,
Dublin 2.

Re: 50885/19. To ask the Minister for Health the percentage of clinical status 1 ECHO incidents responded to by a first responder in 7 minutes and 59 seconds or less in each ambulance station in each month in 2019 to the end of November 2019 or the latest date available; and the percentage of clinical status 1 DELTA incidents responded to by a patient-carrying vehicle in 7 minutes and 59 seconds or less in tabular form.

Dear Deputy Donnelly,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The National Ambulance Service reports on 18 minute 59 second response times for 'ECHO' and 'DELTA' category calls. The table below outlines these response times for NAS (by former Health Board area) and Dublin Fire Brigade for October 2019.

I trust this information is of assistance to and should you require additional information please do not hesitate to contact me.

Yours sincerely,

Pauline McDonagh,
Senior Executive Officer



Seirbhís Sláinte
Níos Fearr
á Forbairt

Building a
Better Health
Service

2019 Response Times

| NAS Division | ECHO Number at scene <19 minutes | ECHO % At Scene < 19 minutes | DELTA Number at scene <19 minutes | Delta % At Scene < 19 minutes | NAS Division | ECHO Number at scene <19 minutes | ECHO % At Scene < 19 minutes | DELTA Number at scene <19 minutes | DELTA % At Scene < 19 minutes |
|-------------------|--|---------------------------------------|---|-------------------------------------|-------------------|--|---------------------------------------|---|--|
| North East | | | | | Midwest | | | | |
| Jan | 21 | 67.74% | 568 | 58.32% | Jan | 23 | 82.14% | 534 | 64.11% |
| Feb | 25 | 75.76% | 473 | 53.63% | Feb | 22 | 84.62% | 542 | 65.78% |
| March | 20 | 76.92% | 526 | 57.11% | March | 19 | 90.48% | 549 | 64.51% |
| April | 29 | 78.38% | 562 | 62.17% | April | 19 | 70.37% | 572 | 69.59% |
| May | 23 | 82.14% | 574 | 60.48% | May | 27 | 90.00% | 578 | 66.90% |
| June | 29 | 96.67% | 579 | 67.56% | June | 31 | 93.94% | 518 | 65.32% |
| July | 30 | 81.08% | 580 | 64.16% | July | 17 | 85.00% | 591 | 69.04% |
| Aug | 24 | 92.31% | 543 | 61.85% | Aug | 25 | 83.33% | 570 | 66.05% |
| Sept | 25 | 83.33% | 483 | 59.85% | Sept | 23 | 82.14% | 559 | 67.59% |
| Oct | 25 | 89.29% | 563 | 60.41% | Oct | 23 | 74.19% | 583 | 64.49% |
| Eastern | | | | | West | | | | |
| Jan | 68 | 90.67% | 1,123 | 70.36% | Jan | 18 | 75.00% | 456 | 51.29% |
| Feb | 74 | 96.10% | 995 | 69.48% | Feb | 21 | 70.00% | 459 | 53.68% |
| March | 59 | 92.19% | 1,019 | 68.07% | March | 17 | 62.96% | 451 | 50.56% |
| April | 70 | 86.42% | 1,018 | 69.87% | April | 21 | 72.41% | 500 | 53.02% |
| May | 67 | 89.33% | 1,036 | 70.33% | May | 22 | 75.86% | 509 | 57.78% |
| June | 65 | 97.01% | 1,075 | 73.18% | June | 14 | 58.33% | 448 | 52.58% |
| July | 59 | 92.19% | 1,077 | 72.57% | July | 20 | 58.82% | 472 | 55.08% |
| Aug | 69 | 94.52% | 1,037 | 71.86% | Aug | 14 | 70.00% | 505 | 52.55% |
| Sept | 70 | 97.22% | 1,038 | 68.83% | Sept | 17 | 73.91% | 475 | 51.46% |
| Oct | 93 | 91.18% | 1,049 | 68.83% | Oct | 19 | 61.29% | 519 | 56.72% |
| Midland | | | | | North West | | | | |
| Jan | 21 | 70.00% | 566 | 51.18% | Jan | 17 | 70.83% | 346 | 53.31% |
| Feb | 29 | 76.32% | 537 | 50.95% | Feb | 14 | 73.68% | 308 | 56.41% |
| March | 24 | 88.89% | 543 | 51.47% | March | 6 | 46.15% | 353 | 59.83% |
| April | 21 | 75.00% | 560 | 56.80% | April | 13 | 81.25% | 355 | 57.26% |
| May | 16 | 69.57% | 561 | 54.79% | May | 20 | 83.33% | 335 | 58.88% |
| June | 24 | 80.00% | 529 | 58.26% | June | 11 | 91.67% | 389 | 62.84% |
| July | 22 | 88.00% | 569 | 57.53% | July | 12 | 80.00% | 391 | 62.36% |
| Aug | 19 | 70.37% | 547 | 55.25% | Aug | 12 | 60.00% | 372 | 60.29% |
| Sept | 28 | 77.78% | 536 | 56.84% | Sept | 8 | 66.67% | 353 | 60.55% |
| Oct | 22 | 73.33% | 548 | 54.42% | Oct | 12 | 80.00% | 395 | 60.96% |

| South East | | | | | South West | | | | |
|------------|----|--------|-----|--------|------------|----|--------|-----|--------|
| Jan | 26 | 57.78% | 630 | 50.60% | Jan | 47 | 72.31% | 823 | 59.29% |
| Feb | 28 | 82.35% | 568 | 52.54% | Feb | 31 | 81.58% | 736 | 63.01% |
| March | 14 | 45.16% | 591 | 49.54% | March | 46 | 82.14% | 774 | 58.90% |
| April | 28 | 66.67% | 612 | 53.08% | April | 30 | 68.18% | 728 | 59.00% |
| May | 39 | 76.47% | 572 | 49.31% | May | 27 | 62.79% | 851 | 62.07% |
| June | 24 | 64.86% | 567 | 50.99% | June | 45 | 84.91% | 816 | 60.94% |
| July | 24 | 72.73% | 635 | 52.92% | July | 47 | 88.68% | 856 | 60.20% |
| Aug | 26 | 63.41% | 590 | 50.38% | Aug | 33 | 70.21% | 865 | 61.61% |
| Sept | 22 | 66.67% | 615 | 53.20% | Sept | 34 | 80.95% | 767 | 57.28% |
| Oct | 22 | 70.97% | 553 | 49.95% | Oct | 39 | 79.59% | 811 | 59.41% |

| DUBLIN FIRE BRIGADE | ECHO Number at scene <19 minutes | ECHO % At Scene < 19 minutes | DELTA Number at scene <19 minutes | Delta % At Scene < 19 minutes |
|---------------------|--|---------------------------------------|---|-------------------------------------|
| Jan | 85 | 76.58% | 1,219 | 45.67% |
| Feb | 100 | 84.75% | 969 | 40.94% |
| March | 88 | 80.00% | 1,155 | 45.40% |
| April | 90 | 78.26% | 1,116 | 43.83% |
| May | 98 | 85.22% | 1,269 | 48.47% |
| June | 80 | 81.63% | 1,270 | 49.17% |
| July | 93 | 83.78% | 1,275 | 50.64% |
| Aug | 84 | 77.78% | 1,261 | 49.41% |
| Sept | 84 | 81.55% | 1,126 | 43.36% |
| Oct | 92 | 76.67% | 1,199 | 44.24% |