



Oifig Stiúrthóir na Seirbhíse Náisiúnta Otharcharranna,
An tSeirbhís Náisiúnta Otharcharranna,
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24th December 2019.

Ms. Lisa Chambers TD,
Dáil Éireann,
Leinster House,
Dublin 2.

Re: PQ 51297/19. To ask the Minister for Health the ambulance turnaround time performance target in each of the years 2014 to 2018; and if the 2019 target (in 2019 the target is 95% of all ambulances should have an interval of less than 60 minutes from arrival at the ED to when the ambulance crew declares readiness to accept another call) represents a change from the previous years.

Dear Deputy Chambers,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

Please find attached the ambulance turnaround time performance indicator for the years 2014 to 2019.

I trust this information is of assistance to and should you require additional information please do not hesitate to contact me.

Yours sincerely,

Pauline McDonagh,
Senior Executive Officer.



Performance Indicator (PI) Description	2014 Target	2015 Target New PI	2016 Target	2017 Target	2018 Target	2019 Target
<p>National Ambulance Service Turnaround Time % Delay escalated where ambulance crews were not cleared nationally in 60 minutes (from ambulance arrival time through clinical handover in ED or specialist unit to when the ambulance crew declares readiness of the ambulance to accept another call) in line with the process / flow path in the ambulance turnaround framework.</p>	No PI	100%	100%	100%	100%	95%