



National Director, Quality Assurance and Verification

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Deputy Stephen Donnelly TD,
Leinster House
Kildare Street
Dublin 2

By Email: Stephen.Donnelly@oireachtas.ie

30th December 2019

Re: PQ Ref 52253/19 - To ask the Minister for Health the percentage of mandatory investigations completed within four months of notification of the event occurring.

Dear Deputy Donnelly,

I refer to your recent Parliamentary Question relating to the completion of investigation within four months of the event occurring.

The HSE currently monitors and reports on compliance with the '*% of serious incidents requiring review completed within 125 calendar days of occurrence of the incident*', as set out in the National Service Plan 2019.

Serious Incidents are described in the Incident Management Framework [IMF] *as a rating of major or extreme as per the HSE's Risk Impact Table and defined as Category 1*. This rating is auto generated with the incident is reported on the National Incident Management System (NIMS), hosted by the State Claims Agency.

I can confirm compliance reported in December 2019, for the period year to date July 2019, (*allowing 125 calendar days*), was **18%**.

Additional actions are being taken by the National Quality and Safety Teams in Hospital Groups and CHOs to improve reporting on NIMS.

If you have any queries please do not hesitate to contact me directly.

Yours sincerely

A handwritten signature in black ink that reads "Patrick Lynch".

Mr. Patrick Lynch
National Director