

Oifig an Cheannasaí Feabhsúcháin Seirbhíse - Oibríochtaí

Seirbhísí do Dhaoine Scothaosta

Tel: 061 483245

Email: olderpeople.operations@hse.ie

Office of the Assistant National Director - Operations

Services for Older People

Tel: 061 483245 Email: olderpeople.operations@hse.ie

02nd January 2020

Deputy Robert Troy, TD Dáil Eireann. Leinster House, Kildare Street, Dublin 2.

Dear Deputy Troy,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

PQ 53676/19

To ask the Minister for Health the cost of one hour of home help

PQ 53677/19

To ask the Minister for Health if €10.7 million was spent on home help up to July 2019 (details supplied) providing 227,546 hours by 1,358 - equates to €47 per hour.

Home Support Services are an important component of the provision of service to older people with assessed needs and to support them in their choice of living in their own home and community. The HSE, working within its available resources, has sought to maintain and when possible to expand the range and volume of services available to support people to remain in their own homes, to prevent early admission to long term residential care and to support people to return to their homes following an acute hospital admission. The Home Support resource is used to its maximum effect as part of each individual recipient's care plan.

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE and having regard to the available resources and the competing demands for the services from those people with assessed needs.

The 2019 National Service Plan 2019 provided for;

- 17.9m home support hours to be delivered to 53,000 people inclusive of 410,000 hours/550 home support packages funded under the Winter Initiative 2018/2019
- Intensive Home Care Packages delivered to approximately 235 people with approximately 360,000 hours delivered in the full year

Despite the significant level of service provision, the demand for Home Support continues to grow as the population aged over 65 years' increases. All those waiting are assessed and provided with a service, if appropriate, as soon as possible having regard to their assessed needs.

In addition, people being discharged from acute hospitals, who are in a position to return home with supports, are prioritised.

As of 31st July 2019, 10,102,285 home support hours were delivered nationally at a cost of €249.8m, average cost per hour of €24.73.

The level of activity and associated costs in relation to home support is monitored on an on-going basis by the Chief Officers across their CHOs and with the Head of Operations Services for Older People nationally to ensure that those with the greatest needs are supported and that the overall expenditure on home support services by the HSE does not exceed the available funding.

The Department is currently engaged in a detailed process to develop a new stand-alone, statutory scheme for the financing and regulation of home support services. Developing a new statutory scheme will be an important step in ensuring that the system operates in a consistent and fair manner for all those who need home support services. The Sláintecare Implementation Strategy commits to the introduction of the new scheme in 2021.

Yours sincerely

Sandra Tuohy

Assistant National Director

Older Persons Services - Operations