



Seirbhís Náisiúnta Otharcharranna
Teach Dara, Ascaill an Crann Teile
Páirc na Mílaoise
Nás na Rí, Co. Chill Dara W91 KDC2

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Mr Gerry Adams TD
Dáil Éireann
Leinster House
Dublin 2

Re: 9898/19: “To ask the Minister for Health if the National Ambulance Service operates a text system to offer overtime to ambulance staff; if so, the number of texts sent across the State to staff in 2018 to offer overtime shifts; and the number of texts sent in each region in 2018.”

Dear Deputy Adams,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The National Ambulance Service can confirm that the NAS does operate a web based SMS (short message service) text system. The system is a fast, reliable and secure web based SMS messaging platform and allows the NAS to utilise the SMS system to provide one-to-many messages such as daily scheduled messages, event triggered alerts, message replies and emergency response. The system is used also used for notifying staff of overtime shifts.

It is not possible however to provide information relating to the number of messages sent as there is no variation in the system to highlight or record whether a text relates to overtime/information etc or to identify the number of messages sent.

I trust this information is of assistance to you and should you require additional information please contact me.

Yours sincerely,

Oliver Reilly
Asst Chief Ambulance Officer

