



Seirbhís Náisiúnta Otharcharranna  
Teach Dara, Ascaill an Crann Teile  
Páirc na Mílaoise  
Nás na Rí, Co. Chill Dara W91 KDC2

National Ambulance Service  
Oak House, Millennium Park  
Naas, Co. Kildare W91 KDC2  
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12<sup>th</sup> July 2019

Mr Stephen Donnelly TD  
Dáil Éireann  
Leinster House  
Dublin 2

**Re: PQ 28878/19:** "To ask the Minister for Health the number of ambulance attendances at each emergency department nationally in June 2019; the number of such ambulances that waited longer than 20 minutes to hand over patients, get their trolleys back and return to responding to calls; the number that waited longer than 40, 60, 90, 120 and more than 180 minutes for same, respectively in tabular form."

Dear Deputy Donnelly,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

I have attached below the information for May 2019 which is the most current and available.

I trust this information is of assistance to and should you require additional information please contact me.

Yours sincerely,

Oliver Reilly  
Asst Chief Ambulance Officer  
Corporate Affairs & Communications





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Ambulance Turnaround Times	20 mins or less		0 - 30 mins		0 - 60 mins		1 - 2 hours		2 - 3 hours		3 - 4 hours		4 - 5 hours		5 - 6 hours		6 - 7 hours		7 - 14 hours		TOTAL CALLS	
MAY 2019	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%
<b>Ireland East Hospitals Group</b>																						
MATER DUBLIN	374	32.0%	650	55.6%	1083	92.6%	82	7.0%	4	0.3%											1,169	100%
MULLINGAR REGIONAL HOSPITAL	91	17.3%	234	44.5%	468	89.0%	51	9.7%	7	1.3%											526	100%
NATIONAL MATERNITY HOSPITAL	20	55.6%	24	66.7%	34	94.4%	2	5.6%													36	100%
OUR LADYS NAVAN	114	42.2%	195	72.2%	265	98.1%	5	1.9%													270	100%
ST LUKES HOSPITAL KILKENNY	37	5.4%	162	23.4%	565	81.8%	116	16.8%	9	1.3%	1	0.1%									691	100%
ST MICHAELS DUN LAOGHAIRE	16	18.6%	44	51.2%	85	98.8%	1	1.2%													86	100%
ST VINCENTS HOSPITAL	182	12.0%	463	30.5%	1348	88.9%	168	11.1%													1,516	100%
WEXFORD GENERAL HOSPITAL	52	7.6%	201	29.4%	546	79.8%	133	19.4%	4	0.6%	1	0.1%									684	100%
	<b>886</b>	<b>17.80%</b>	<b>1,973</b>	<b>##</b>	<b>4,394</b>	<b>##</b>	<b>558</b>	<b>11.21%</b>	<b>24</b>	<b>0.48%</b>	<b>2</b>	<b>0.04%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>4,978</b>	<b>100%</b>
<b>Dublin Midlands Hospitals Group</b>																						
COOMBE HOSPITAL	14	46.7%	24	80.0%	28	93.3%	2	6.7%													30	100%
NAAS GENERAL HOSPITAL	99	14.7%	250	37.1%	566	84.1%	96	14.3%	10	1.5%			1	0.1%							673	100%
PORTLAOISE GENERAL HOSPITAL	90	23.6%	205	53.7%	346	90.6%	33	8.6%	3	0.8%											382	100%
ST JAMES HOSPITAL	366	32.3%	647	57.1%	1,064	93.8%	68	6.0%	1	0.1%	1	0.1%									1,134	100%
TALLAGHT HOSPITAL	230	24.5%	485	51.7%	875	93.2%	62	6.6%			1	0.1%	1	0.1%							939	100%
TULLAMORE GENERAL HOSPITAL	46	9.2%	158	31.5%	439	87.6%	61	12.2%													501	100%
	<b>845</b>	<b>##</b>	<b>1,769</b>	<b>##</b>	<b>3,318</b>	<b>##</b>	<b>322</b>	<b>8.80%</b>	<b>14</b>	<b>0.38%</b>	<b>3</b>	<b>0.08%</b>	<b>2</b>	<b>0.05%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>3,659</b>	<b>100%</b>
<b>RCSI Hospitals Group (Dublin North East)</b>																						
BEAUMONT HOSPITAL	221	19.5%	519	45.7%	1053	92.8%	79	7.0%	2	0.2%	1	0.1%									1,135	100%
CAVAN GENERAL HOSPITAL	107	19.5%	244	44.5%	492	89.8%	54	9.9%	2	0.4%											548	100%
CONNOLLY MEMORIAL HOSPITAL	323	30.4%	618	58.2%	1017	95.8%	44	4.1%	1	0.1%											1,062	100%
LOURDES HOSPITAL DROGHEDA	204	17.7%	525	45.7%	1078	93.7%	71	6.2%	1	0.1%											1,150	100%
ROTUNDA HOSPITAL	10	43.5%	18	78.3%	23	100.0%															23	100%
	<b>865</b>	<b>##</b>	<b>1,924</b>	<b>49.11%</b>	<b>3,663</b>	<b>##</b>	<b>248</b>	<b>6.33%</b>	<b>6</b>	<b>0.15%</b>	<b>1</b>	<b>0.03%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>3,918</b>	<b>100%</b>
<b>South/South West Hospitals Group</b>																						
BANTRY GENERAL HOSPITAL	23	17.4%	63	47.7%	130	98.5%	2	1.5%													132	100%
CORK UNIVERSITY HOSPITAL	41	2.9%	227	16.1%	1013	71.8%	354	25.1%	34	2.4%	7	0.5%	1	0.1%			1	0.1%			1,410	100%
KERRY UNIVERSITY HOSPITAL	21	3.3%	129	20.2%	513	80.2%	124	19.4%	3	0.5%											640	100%
MERCY UNIVERSITY HOSPITAL	37	5.5%	160	23.7%	512	76.0%	155	23.0%	7	1.0%											674	100%
SOUTH TIPPERARY GENERAL	19	3.6%	104	19.7%	416	78.6%	106	20.0%	6	1.1%	1	0.2%									529	100%
WATERFORD UNIVERSITY HOSPITAL	120	14.3%	283	33.8%	667	79.7%	147	17.6%	20	2.4%	2	0.2%	1	0.1%							837	100%
	<b>261</b>	<b>6.18%</b>	<b>966</b>	<b>##</b>	<b>3,251</b>	<b>##</b>	<b>888</b>	<b>21.03%</b>	<b>70</b>	<b>1.66%</b>	<b>10</b>	<b>0.24%</b>	<b>2</b>	<b>0.05%</b>	<b>0</b>	<b>0.00%</b>	<b>1</b>	<b>0.02%</b>	<b>0</b>	<b>0.00%</b>	<b>4,222</b>	<b>100%</b>
<b>University of Limerick Hospitals</b>																						
LIMERICK REGIONAL HOSPITAL	373	24.1%	911	58.9%	1507	97.5%	39	2.5%													1,546	100%
	<b>373</b>	<b>24.13%</b>	<b>911</b>	<b>##</b>	<b>1,507</b>	<b>##</b>	<b>39</b>	<b>2.52%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>1,546</b>	<b>100%</b>
<b>Saolta University Healthcare Group</b>																						
LETTERKENNY GENERAL HOSPITAL	90	10.9%	278	33.7%	646	78.4%	145	17.6%	25	3.0%	8	1.0%									824	100%
MAYO GENERAL HOSPITAL	73	9.7%	230	30.4%	638	84.4%	107	14.2%	10	1.3%	1	0.1%									756	100%
PORTUNICULA GENERAL HOSPITAL	37	8.8%	140	33.2%	362	85.8%	59	14.0%	1	0.2%											422	100%
SLIGO GENERAL HOSPITAL	106	13.2%	321	40.0%	714	88.9%	82	10.2%	7	0.9%											803	100%
UNIVERSITY HOSPITAL GALWAY	62	6.0%	210	20.2%	851	81.8%	187	18.0%	2	0.2%											1,040	100%
	<b>368</b>	<b>9.57%</b>	<b>1,179</b>	<b>##</b>	<b>3,211</b>	<b>83.51%</b>	<b>580</b>	<b>15.08%</b>	<b>45</b>	<b>1.17%</b>	<b>9</b>	<b>0.23%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>3,845</b>	<b>100%</b>
<b>Children's Hospitals Group</b>																						
CRUMLIN HOSPITAL	101	40.7%	176	71.0%	240	96.8%	8	3.2%													248	100%
TALLAGHT PAEDIATRIC HOSPITAL	40	55.6%	58	80.6%	69	95.8%	3	4.2%													72	100%
TEMPLE ST CHILDRENS HOSPITAL	158	60.8%	223	85.8%	258	99.2%	2	0.8%													260	100%
	<b>299</b>	<b>51.55%</b>	<b>457</b>	<b>##</b>	<b>567</b>	<b>##</b>	<b>13</b>	<b>2.24%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>580</b>	<b>100%</b>
<b>National Total</b>	<b>3,897</b>	<b>17.13%</b>	<b>9,179</b>	<b>##</b>	<b>19,911</b>	<b>##</b>	<b>2,648</b>	<b>11.64%</b>	<b>159</b>	<b>0.70%</b>	<b>25</b>	<b>0.11%</b>	<b>4</b>	<b>0.02%</b>	<b>0</b>	<b>0.00%</b>	<b>1</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>22,748</b>	<b>100%</b>