



Seirbhís Náisiúnta Otharcharranna
Teach Dara, Ascaill an Crann Teile
Páirc na Míloise
Nás na Rí, Co. Chill Dara W91 KDC2

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Mr Richard Boyd Barrett TD
Dáil Éireann
Leinster House
Dublin 2

Re: PQ 11903/19: “To ask the Minister for Health if the AMPDS system has a facility to allocate crews a rest break; if not, the system used to ensure crews have their mandatory rest breaks; and if he will make a statement on the matter.”-

Dear Deputy Boyd Barrett,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The National Ambulance Service National Emergency Operations Centre Computer Aided Dispatch system (CAD) has the facility to manage rest breaks. It is important to note that in the main NAS staff receive their breaks however, from time to time there are a small number of areas/occasions where this can be challenging due to service demands.

A joint group comprising of NAS management and staff representatives has been established and is proactively reviewing how best to address the subject of breaks.

I trust this information is of assistance to you and should you require additional information please contact me.

Yours sincerely,

Oliver Reilly
Asst Chief Ambulance Officer

