



Seirbhís Náisiúnta Otharcharranna  
Teach Dara, Ascaill an Crann Teile  
Páirc na Mílaoise  
Nás na Rí, Co. Chill Dara W91 KDC2

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27<sup>th</sup> March 2019

Ms Joan Collins TD  
Dáil Éireann  
Leinster House  
Dublin 2

**Re: PQ 12102/19:** “To ask the Minister for Health the number of complaints received during 2018 from staff in the north-east National Ambulance Service regarding failure to be given a break during their shift.”

Dear Deputy Collins,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for Health for response.

The National Ambulance Service can confirm that three complaints were received specifically in relation to staff not getting a meal break. . It is important to note that in the main NAS staff receive their breaks however, from time to time there are a small number of areas/occasions where this can be challenging due to service demands.

A joint group comprising of NAS management and staff representatives has been established and is proactively reviewing how best to address the subject of breaks.

I trust this information is of assistance to you and should you require further information please contact me

Yours sincerely,

Oliver Reilly  
Asst Chief Ambulance Officer

