

CC/MQ/MD

Email: pqmidwestacute@hse.ie

20th June 2019

Mr Maurice Quinlivan TD,
Dáil Eireann,
Leinster House,
Kildare Street,
Dublin 2.

Re: PQ 22826/19

*** To ask the Minister for Health the number of complaints lodged with the HSE in relation to University Hospital Limerick in each of the years 2015 to 2018 and to date in 2019; and if he will make a statement on the matter. -Maurice Quinlivan**

Dear Deputy Quinlivan,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question which you submitted to the Minister for Health for response.

Please see the table below which outlines the number of complaints lodged with the HSE in relation to University Hospital Limerick in each of the years 2015 to 2018 and up until 31st May 2019. For context, I have also included the number of compliments that have been received during the years you have stated.

I trust this clarifies the position. Please do not hesitate to contact me if you have any further queries.

Yours sincerely,



pp. *Colette Cowan*

Colette Cowan
Chief Executive Officer
UL Hospitals Group

Year	Number of complaints	Number of Compliments
2015	281	522
2016	323	542
2017	405	478
2018	600	577
2019 *up to and including 31 st May 2019	279	168
Total	1888	2287