



Oifig Stiúrthóir na Seirbhíse Náisiúnta Otharcharranna,
An tSeirbhís Náisiúnta Otharcharranna,
Áras na hAbhann,
Crosbhóthar Thamhlachta,
Tamhlacht,
Baile Áth Cliath D24 XNP2.
Fón 01 4631608.
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Office of the Director of the National Ambulance Service,
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15th November 2019.

Mr Stephen Donnelly TD,
Dáil Éireann,
Leinster House,
Dublin 2.

Re: PQ 45515/19: To ask the Minister for Health the percentage of clinical status 1 ECHO incidents responded to by first responder in 7 minutes and 59 seconds or less for each ambulance station in each month in 2019 to the end of October 2019 or latest date available; and the percentage of clinical status 1 DELTA incidents responded to by a patient carrying vehicle in 7 minutes and 59 seconds or less in tabular form.

Dear Deputy Donnelly,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The National Ambulance Service reports on 18 minute 59 second response times for 'ECHO' and 'DELTA' category calls. The table below outlines these response times for NAS (by former Health Board area) and Dublin Fire Brigade for September 2019.

I trust this information is of assistance to and should you require additional information please do not hesitate to contact me.

Yours sincerely,

Pauline McDonagh,
Senior Executive Officer



Seirbhís Sláinte | Building a
Níos Fearr | Better Health
á Forbairt | Service

2019 Response Times

2019									
North East					Midwest				
NAS Division	ECHO Number at scene <19 minutes	ECHO % At Scene < 19 minutes	DELTA Number at scene <19 minutes	DELTA % At Scene < 19 minutes	NAS Division	ECHO Number at scene <19 minutes	ECHO % At Scene < 19 minutes	DELTA Number at scene <19 minutes	DELTA % At Scene < 19 minutes
2019									
North East					Midwest				
Jan	21	67.74%	568	58.32%	Jan	23	82.14%	534	64.11%
Feb	25	75.76%	473	53.63%	Feb	22	84.62%	542	65.78%
March	20	76.92%	526	57.11%	March	19	90.48%	549	64.51%
April	29	78.38%	562	62.17%	April	19	70.37%	572	69.59%
May	23	82.14%	574	60.48%	May	27	90.00%	578	66.90%
June	29	96.67%	579	67.56%	June	31	93.94%	518	65.32%
July	30	81.08%	580	64.16%	July	17	85.00%	591	69.04%
Aug	24	92.31%	543	61.85%	Aug	25	83.33%	570	66.05%
Sept	25	83.33%	483	59.85%	Sept	23	82.14%	559	67.59%
Eastern					West				
Jan	68	90.67%	1123	70.36%	Jan	18	75.00%	456	51.29%
Feb	74	96.10%	995	69.48%	Feb	21	70.00%	459	53.68%
March	59	92.19%	1019	68.07%	March	17	62.96%	451	50.56%
April	70	86.42%	1018	69.87%	April	21	72.41%	500	53.02%
May	67	89.33%	1036	70.33%	May	22	75.86%	509	57.78%
June	65	97.01%	1075	73.18%	June	14	58.33%	448	52.58%
July	59	92.19%	1077	72.57%	July	20	58.82%	472	55.08%
Aug	69	94.52%	1037	71.86%	Aug	14	70.00%	505	52.55%
Sept	70	97.22%	1038	68.83%	Sept	17	73.91%	475	51.46%
Midland					North West				
Jan	21	70.00%	566	51.18%	Jan	17	70.83%	346	53.31%
Feb	29	76.32%	537	50.95%	Feb	14	73.68%	308	56.41%
March	24	88.89%	543	51.47%	March	6	46.15%	353	59.83%
April	21	75.00%	560	56.80%	April	13	81.25%	355	57.26%
May	16	69.57%	561	54.79%	May	20	83.33%	335	58.88%
June	24	80.00%	529	58.26%	June	11	91.67%	389	62.84%
July	22	88.00%	569	57.53%	July	12	80.00%	391	62.36%
Aug	19	70.37%	547	55.25%	Aug	12	60.00%	372	60.29%
Sept	28	77.78%	536	56.84%	Sept	8	66.67%	353	60.55%

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2019									
South East					South West				
Jan	26	57.78%	630	50.60%	Jan	47	72.31%	823	59.29%
Feb	28	82.35%	568	52.54%	Feb	31	81.58%	736	63.01%
March	14	45.16%	591	49.54%	March	46	82.14%	774	58.90%
April	28	66.67%	612	53.08%	April	30	68.18%	728	59.00%
May	39	76.47%	572	49.31%	May	27	62.79%	851	62.07%
June	24	64.86%	567	50.99%	June	45	84.91%	816	60.94%
July	24	72.73%	635	52.92%	July	47	88.68%	856	60.20%
Aug	26	63.41%	590	50.38%	Aug	33	70.21%	865	61.61%
Sept	22	66.67%	615	53.20%	Sept	34	80.95%	767	57.28%
DFB									
Jan	85	76.58%	1219	45.67%					
Feb	100	84.75%	969	40.94%					
March	88	80.00%	1155	45.40%					
April	90	78.26%	1116	43.83%					
May	98	85.22%	1269	48.47%					
June	80	81.63%	1270	49.17%					
July	93	83.78%	1275	50.64%					
Aug	84	77.78%	1261	49.41%					
Sept	84	81.55%	1126	43.36%					