



Oifig an Straitéis Chúraim Phríomha agus an Phleanála
Stiúrthóir Cúnta Náisiúnta
HSE, Urlár 2, Páirc Ghnó Samhail, Model Farm Road,
Corcaigh T12 HT02
Tel: 021-4928512 R: primarycare.strategy@hse.ie

Office of the Assistant National Director Primary Care
Strategy and Planning
HSE, Floor 2, Model Business Park, Model Farm Road,
Cork T12 HT02
Tel: 021-4928512 Email: primarycare.strategy@hse.ie

Margaret Murphy O'Mahony TD
Dail Eireann,
Leinster House,
Kildare Street,
Dublin 2.

3rd January 2020

PQ /48761/19: To ask the Minister for Health his plans to improve waiting times for physiotherapy assessments; and if he will make a statement on the matter – Deputy Margaret Murphy O'Mahony

Dear Deputy Murphy O'Mahony,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question (Reference PQ 48761/19), which you submitted to the Minister for Health for response.

Physiotherapy is one of a range of multidisciplinary health services provided through Primary Care in Community Healthcare Organisations. Physiotherapists are healthcare professionals who assess and treat pain, injury and disability as a result of conditions and illnesses that affect people of all ages and backgrounds.

The HSE is working to ensure timely access to children and adults requiring a Physiotherapy service, and to reduce long waiting times for this important service. All Community Healthcare Organisations are implementing local action plans to address waiting times. Plans include a focus on long waiters, cross cover arrangements, group therapy approaches, maximising the supports of administrative staff and the use of Physiotherapy Assistants.

The HSE is committed to the provision of high-quality, safe and accessible Physiotherapy services in community healthcare settings. Our activity data indicates that 482,239 people availed of HSE Physiotherapy Services through Primary and Social Care services in the community in the period January to October 2019.

I trust this information is of assistance to you.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'G. Crowley'.

Geraldine Crowley,
Assistant National Director,
Primary Care Strategy and Planning