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Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive

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Deputy Catherine Connolly TD,  
Dáil Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

06<sup>th</sup> November 2019

*PQ41179/19\* "To ask the Minister for Health the additional resources provided to the HSE to eliminate delays in the processing of applications and payments under the HSE cross-Border directive scheme; and if he will make a statement on the matter."*

Dear Deputy Catherine Connolly TD,


Thank you for your PQ above, which has been forwarded to me for direct reply.

The HSE Management and the Dept. of Health have been working closely to ensure that resources are provided to the CBD department to address the current workload and backlog in relation to claims and applications. I can confirm that authorisation has been provided for 13 additional staff members and the HSE Recruitment services are in the process of appointing these additional personnel. We have requested an immediate start date for applicable candidates.

We have also been working closely with the HSE Estates Dept in the South East to secure alternative accommodation facilities for the department. We have been given an estimate date for access to same of November/December. I genuinely and sincerely regret this delay but can assure you the resources of the office are being utilised to the maximum to address the backlog.

If you have any queries, or would like to discuss further, please do not hesitate to contact me on 0872668759 or via [catherinet.donohoe@hse.ie](mailto:catherinet.donohoe@hse.ie).

Yours sincerely,

  
Catherine Donohoe  
A/Assistant National Director