



Eagraíocht Cúram
Sláinte Pobail
Tuaisceart Chathair &
Tuaisceart Chontae
Bhaile Átha Cliath

Community Healthcare
Organisation
Dublin North City &
County

Ceannasaí Seirbhíse Cúram Príomhúil,
Eagraíocht Cúram Sláinte Pobail
Tuaisceart Chathair & Tuaisceart Chontae
Bhaile Átha Cliath,
Saoráid Cúram Sláinte Bhaile Munna,
Bhaile Munna, Baile Átha Cliath 9, DO9 C8P5.

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Head of Service Primary Care,
HSE Community Healthcare Organisation
Dublin North City & County,
Ballymun Healthcare Facility,
Ballymun, Dublin 9, DO9 C8P5.

Ms. Maureen O'Sullivan, TD
Dáil Éireann
Kildare Street
Dublin 2

23rd October 2019

**PQ 42639/19 – To ask the Minister for Health if his attention has been drawn to the fact that there are delays in obtaining doctors' appointments in the Ballymun healthcare centre and persons are often left over a week to get an appointment; and if he will make a statement on the matter. -
Maureen O'Sullivan**

Dear Deputy O'Sullivan,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and have provided the information requested below.

There are three General Medical Services (GMS) GP practices operating within the Ballymun Primary Care Centre (PCC) with a total of eight registered GMS GPs. Each practice runs combined walk-in and booked appointments for patients and they are seen in a timely manner based on medical need. To the knowledge of the Primary Care Unit, no issues have been raised by or complaints received from GMS patients in accessing appointments with their registered GMS GP within the Ballymun PCC.

If patients have any issues specific to a particular practice in Ballymun PCC, they should be advised to contact the Practice Managers at 01 8467500 or 01 8467094 who will assist with any queries they may have.

I trust this information is of assistance to you but should you have any further queries please do not hesitate to contact me.

Yours sincerely

Des O'Flynn
Head of Service Primary Care