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Sexual Health & Crisis Pregnancy Programme,
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Deputy Mattie McGrath
Dail Eireann
Leinster House
Kildare Street
Dublin 2

31st October 2019.

PQ ref: 43302/19

Question: To ask the Minister for Health the number of calls and repeat calls to the HSE MyOptions helpline; the number of staff that operate the service; and if he will make a statement on the matter.

Dear Deputy McGrath,

Thank you for your question to the Minister for Health, which was forwarded to my office to respond to you directly.

From the 1st January to the 31st August 2019, the MyOptions helpline received 9,319 calls. 1,643 of these calls were reported as repeat callers to the service. There are on average three staff operating the MyOptions helpline at any one time.

Yours Sincerely

A handwritten signature in black ink that reads "Maeve O'Brien".

Maeve O'Brien

Acting Programme Lead, Sexual Health & Crisis Pregnancy Programme