



Cúram Sláinte  
Phobail, Iarthar  
ag freastal ar Ghailimh,  
Maighéo agus Ros Comáin

Community  
Healthcare West  
serving Galway, Mayo  
and Roscommon

Ceannasaí na Seirbhísí Meabhairshláinte  
Cúram Sláinte Phobail, Iarthar, Ceanncheathrú N. Muire,  
Caisleán an Bharraigh, Co. Mhaigh Eo, F23 HP58.  
T: 094 9049242 R: [Mentalhealth.cho2@hse.ie](mailto:Mentalhealth.cho2@hse.ie)

Head of Mental Health Services  
Community Healthcare West, St. Mary's Headquarters,  
Castlebar, Co. Mayo, F23 HP58.  
Tel: 094 9049242 Email: [Mentalhealth.cho2@hse.ie](mailto:Mentalhealth.cho2@hse.ie)

[katrina.cusack@hse.ie](mailto:katrina.cusack@hse.ie) 094 9049242  
[aidan.sweeney@hse.ie](mailto:aidan.sweeney@hse.ie) 094 9049241  
[laura.costello@hse.ie](mailto:laura.costello@hse.ie) 090 6637543

30<sup>th</sup> July 2020

Deputy Denis Naughten, TD  
Unit 3  
Golf Links Road  
Roscommon F42 YX65

PQ ref 20199/20

*\*To ask the Minister for Health the status of each recommendation in the Roscommon mental health services report published in 2017; the reason for the delay in completing the implementation of this report; and if he will make a statement on the matter.\**

Dear Deputy Naughten,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Due to the scale and complexity of the recommendations contained in the Report on Roscommon Mental Health Services, two groups were set up to advise and oversee their implementation as follows.

- A Steering Group which holds monthly meetings, Chaired by the Chief Officer and includes two service user reps, staff association reps, Head of Mental Health Services, Clinical and Allied Health Professionals, and HSE Management.
- A Clinical Service Advisory Group which holds monthly meetings, Chaired by the Executive Clinical Director and includes two service user reps, Consultants, Director of Nursing, and reps of the Allied Health Professionals.

I am happy to confirm that 13 recommendations have been completed and the remaining 14 recommendations have been partially implemented. Work is continuing on full implementation.



Seirbhís Sláinte | Building a  
Níos Fearr | Better Health  
á Forbairt | Service



The following is a breakdown of the status of each of the 27 recommendations for action contained in the report,

To date the following 13 recommended actions have been fully implemented.

Action 1	<i>Implemented.</i>
Action 2	<i>Implemented.</i>
Action 3	<i>Implemented.</i>
Action 7	<i>Implemented.</i>
Action 8	<i>Implemented.</i>
Action 10	<i>Implemented.</i>
Action 12	<i>Implemented.</i>
Action 15	<i>Implemented.</i>
Action 17	<i>Implemented.</i>
Action 20	<i>Implemented.</i>
Action 22	<i>Implemented.</i>
Action 23	<i>Implemented.</i>
Action 24	<i>Implemented.</i>

The remaining 14 recommended actions are Partially Implemented with ongoing work continuing to take place to secure their full implementation. The following is an update in relation to each of these 14 outstanding actions.

Action 4	<b><i>Develop a strong emphasis on Performance Management:</i></b> Some KPIs are collected and monitored. However HR Nationally are driving a new Performance Achievement agenda in 2020/2021 which will address this issue.
Action 5	<b><i>Delegate budget authority:</i></b> IT systems require upgrading. Clarification required from National HSE on Consultants role in Budget Management.
Action 6	<b><i>Consider mechanisms to repair relationships within Roscommon:</i></b> Continuing to deal with cultural and historical issues. Work ongoing.
Action 9	<b><i>Need to develop a Nursing Strategy:</i></b> A vision for Roscommon MHS is now completed.
Action 11	<b><i>A range of formal team building initiatives should be developed:</i></b> Work ongoing.
Action 13	<b><i>Effective appraisal systems should be in place:</i></b> Monthly Performance reporting is in place. Will be further progressed through the National HR Initiative.
Action 14	<b><i>Formal regular Supervision should be effected in Service Areas, including Medical Staff:</i></b> Senior staff have undertaken training in staff supervision. Local Clinical Director has been assigned responsibility for supervising Medical Staff.



**Cúram Sláinte  
Phobail, Iarthar**  
ag freastal ar Ghailimh,  
Maighéo agus Ros Comáin

**Community  
Healthcare West**  
serving Ga. way, Mayo  
and Roscommon

Ceannasaí na Seirbhísí Meabhairshláinte  
Cúram Sláinte Phobail, Iarthar, Ceannchéathrú N. Muire,  
Caisleán an Bharraigh, Co. Mhaigh Eo, F23 HP58.  
T: 094 9049242 R: [Mentalhealth.cho2@hse.ie](mailto:Mentalhealth.cho2@hse.ie)

**Head of Mental Health Services**  
Community Healthcare West, St. Mary's Headquarters,  
Castlebar, Co. Mayo, F23 HP58.  
Tel: 094 9049242 Email: [Mentalhealth.cho2@hse.ie](mailto:Mentalhealth.cho2@hse.ie)

[katrina.cusack@hse.ie](mailto:katrina.cusack@hse.ie) 094 9049242  
[aidan.sweeney@hse.ie](mailto:aidan.sweeney@hse.ie) 094 9049241  
[laura.costello@hse.ie](mailto:laura.costello@hse.ie) 090 6637543

- Action 16** *Service should develop a system of auditing on a regular basis the standards of Clinical Records:* An audit group is in place and this will be enhanced by the revised role of the Clinical Director.
- Action 18** **Medical Appraisal / re- validation:** Requires National approval for full implementation.
- Action 19** *Need to develop Operational Plans for each year:* Annual Operational plan at CHO level developed each year which Mental Health Services contributes to. Work is ongoing in this area.
- Action 21** *Area Management Team responsibilities and accountability for Clinical Governance:* Work ongoing in this area.
- Action 25** *To reconfigure the residential services:* Significant progress has been made on re-configuring residential services in line with this report with work ongoing in this area.
- Action 26** *Day Care Needs require rigorous review:* Day Hospital/ Day services provision incorporated in the review at action 25
- Action 27** *Develop a Computerised System:* Local IT systems developed to record and manage the process from Referral to Discharge. To develop a fully integrated system for Mental Health would be a National decision.

I trust this information is of assistance to you, but should you have any further queries please contact me.

Yours sincerely,

---

**Charlie Meehan**  
**Head of Mental Health Services**  
**Community Healthcare West**



Seirbhís Sláinte  
Níos Fearr  
á Forbairt

Building a  
Better Health  
Service