



23rd June 2020

Deputy Róisín Shortall,
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2.

PQ 10966/20 – To ask the Minister for Health if the servicing and maintenance of hearing aid devices has been disrupted by the Covid-19 pandemic; if so, the scale of this disruption in terms of numbers affected; if consideration will be given to a matter (details supplied); and if he will make a statement on the matter.

-Róisín Shortall

Dear Deputy Shortall,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for response.

The HSE Community Audiology Services, across the nine Community Health Organisations have maintained a hearing aid repair / maintenance service for adults and children throughout the COVID 19 pandemic. This utilized a drop off and postal return to clients.

Additionally, the National Repair Service, based in Grange Gorman, has had no disruption to service.

We therefore do not anticipate any significant issues arising in relation to servicing /repairs for patients.

I trust this information is of assistance to you.

Yours sincerely,

Siobhán McArdle,
Head of Operations Primary Care,
Community Operations