

Cork Kerry Community Healthcare
Office of Head of Primary Care
HSE Community Services Building
Rathass
Tralee
Co. Kerry
V92 YA25

Tel: 066-7184516

Email: Teresa.ODonovan2@hse.ie

3rd June, 2020

Pádraig O'Sullivan, T.D.,
Dáil Éireann,
Dublin 2

PQ ref 8508/20

"To ask the Minister for Health the timeline for the reopening of a service (details supplied) in County Cork."

Details Supplied: The re-opening of the GP after hours service South Doc in Fermoy Co Cork.

Dear Deputy O'Sullivan

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.


In March 2020, at the commencement of the pandemic management plan, the Board of Directors of SouthDoc and management of Cork Kerry Community Healthcare agreed a range of contingency plans and protocols to allow the Out of Hours service respond to the challenges being posed by the emergence of COVID-19 in Ireland.

These measures are temporary and currently remain in place. The Government's phased re-opening of society and business commenced on the 18th May 2020 and the HSE and SouthDoc are following National and Public Health guidance regarding phased return to work and re-instatement of services.

SouthDoc have not received any complaints regarding the availability of service during this timeframe and satisfaction levels have remained high.

If I can be of any further assistance please do not hesitate to contact me.

Yours sincerely,



**Head of Service - Primary Care,
Cork Kerry Community Healthcare**