



Oifig Stiúrthóir na Seirbhíse Náisiúnta Otharcharranna,  
An tSeirbhís Náisiúnta Otharcharranna,  
Áras na hAbhann,  
Crosbhóthar Thamhlachta,  
Tamhlacht,  
Baile Áth Cliath D24 XNP2.  
Fón 01 4631608.  
Riomhphost: pauline.mcdonagh@hse.ie

Office of the Director of the National Ambulance Service,  
National Ambulance Service,  
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3<sup>rd</sup> April 2020.

Mr. Stephen Donnelly TD,  
Dáil Éireann,  
Leinster House,  
Dublin 2.

**Re: PQ 3412/20: To ask the Minister for Health the number of ambulance attendances at each emergency department nationwide in February 2020; the number of such ambulances that waited longer than 20 minutes to hand over patients, get their trolleys back and return to responding to calls; the number that waited longer than 40, 60, 90, 120 and more than 180 minutes for same.**

Dear Deputy Donnelly,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

I have attached below the information requested for February 2020 which is now available.

I trust this information is of assistance to and should you require additional information please do not hesitate to contact me.

Yours sincerely,

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Pauline McDonagh,  
Senior Executive Officer.



Seirbhís Sláinte | Building a  
Níos Fearr | Better Health  
á Forbairt | Service

Ambulance Turnaround Times	20 mins or less		0- 30 mins		0- 60 mins		1- 2 hours		2- 3 hours		3- 4 hours		4- 5 hours		5- 6 hours		6- 7 hours		7- 14 hours		TOTAL CALLS	
FEBRUARY 2020	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%	NO.	%
<b>Ireland East Hospitals Group</b>																						
MATER DUBLIN	289	32.3%	489	54.6%	784	87.6%	101	11.3%	10	1.1%											895	100%
MULLINGAR REGIONAL HOSPITAL	62	12.1%	190	37.0%	442	86.0%	71	13.8%	1	0.2%											514	100%
NATIONAL MATERNITY HOSPITAL	11	26.8%	24	58.5%	38	92.7%	2	4.9%	1	2.4%											41	100%
OUR LADYS NAVAN	98	37.8%	182	70.3%	248	95.8%	11	4.2%													259	100%
ST LUKES HOSPITAL KILKENNY	26	3.5%	135	18.3%	563	76.5%	138	18.8%	32	4.3%	3	0.4%									736	100%
ST MICHAELS DUN LAOGHAIRE	31	32.0%	57	58.8%	89	91.8%	8	8.2%													97	100%
ST VINCENTS HOSPITAL	107	8.2%	384	29.5%	1128	86.6%	173	13.3%	1	0.1%											1,302	100%
WEXFORD GENERAL HOSPITAL	54	8.4%	179	27.8%	523	81.2%	111	17.2%	9	1.4%	1	0.2%									644	100%
	<b>678</b>	<b>15.11%</b>	<b>1,640</b>	<b>36.54%</b>	<b>3,815</b>	<b>85.00%</b>	<b>615</b>	<b>13.70%</b>	<b>54</b>	<b>1.20%</b>	<b>4</b>	<b>0.09%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>4,488</b>	<b>100%</b>
<b>Dublin Midlands Hospitals Group</b>																						
COOMBE HOSPITAL	8	40.0%	15	75.0%	20	100.0%															20	100%
NAAS GENERAL HOSPITAL	97	15.3%	251	39.6%	560	88.3%	70	11.0%	4	0.6%											634	100%
PORTLAOISE GENERAL HOSPITAL	69	17.6%	192	49.0%	358	91.3%	31	7.9%	2	0.5%	1	0.3%									392	100%
ST JAMES HOSPITAL	275	29.8%	463	50.2%	819	88.8%	97	10.5%	3	0.3%	3	0.3%									922	100%
TALLAGHT HOSPITAL	208	28.3%	402	54.8%	690	94.0%	43	5.9%	1	0.1%											734	100%
TULLAMORE GENERAL HOSPITAL	49	9.8%	143	28.7%	430	86.2%	68	13.6%	1	0.2%											499	100%
	<b>706</b>	<b>22.06%</b>	<b>1,466</b>	<b>45.80%</b>	<b>2,877</b>	<b>89.88%</b>	<b>309</b>	<b>9.65%</b>	<b>11</b>	<b>0.34%</b>	<b>4</b>	<b>0.12%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>3,201</b>	<b>100%</b>
<b>RCSI Hospitals Group (Dublin North East)</b>																						
BEAUMONT HOSPITAL	180	18.8%	411	43.0%	846	88.4%	103	10.8%	5	0.5%	1	0.1%									955	100%
CAVAN GENERAL HOSPITAL	128	23.4%	284	52.0%	515	94.3%	31	5.7%													546	100%
CONNOLLY MEMORIAL HOSPITAL	226	25.5%	469	53.0%	812	91.6%	69	7.8%	4	0.5%											885	100%
LOURDES HOSPITAL DROGHEDA	194	17.3%	507	45.2%	1051	93.8%	70	6.2%													1,121	100%
ROTUNDA HOSPITAL	8	57.1%	11	78.6%	13	92.9%	1	7.1%													14	100%
	<b>736</b>	<b>20.90%</b>	<b>1,682</b>	<b>47.77%</b>	<b>3,234</b>	<b>91.85%</b>	<b>274</b>	<b>7.78%</b>	<b>9</b>	<b>0.26%</b>	<b>1</b>	<b>0.03%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>3,521</b>	<b>100%</b>
<b>South/South West Hospitals Group</b>																						
BANTRY GENERAL HOSPITAL	13	11.6%	45	40.2%	106	94.6%	6	5.4%													112	100%
CORK UNIVERSITY HOSPITAL	44	3.4%	194	14.8%	794	60.5%	409	31.2%	86	6.5%	20	1.5%	4	0.3%							1,313	100%
KERRY UNIVERSITY HOSPITAL	15	2.4%	89	14.3%	378	60.8%	189	30.4%	41	6.6%	10	1.6%	2	0.3%	1	0.2%	1	0.2%			622	100%
MERCY UNIVERSITY HOSPITAL	34	5.8%	136	23.1%	440	74.7%	138	23.4%	9	1.5%	1	0.2%	1	0.2%							589	100%
SOUTH TIPPERARY GENERAL	25	5.1%	95	19.5%	387	79.5%	94	19.3%	5	1.0%	1	0.2%									487	100%
WATERFORD UNIVERSITY HOSPITAL	129	17.4%	278	37.6%	583	78.8%	124	16.8%	22	3.0%	9	1.2%	2	0.3%							740	100%
	<b>260</b>	<b>6.73%</b>	<b>837</b>	<b>21.67%</b>	<b>2,688</b>	<b>69.58%</b>	<b>960</b>	<b>24.85%</b>	<b>163</b>	<b>4.22%</b>	<b>41</b>	<b>1.06%</b>	<b>9</b>	<b>0.23%</b>	<b>1</b>	<b>0.03%</b>	<b>1</b>	<b>0.03%</b>	<b>0</b>	<b>0.00%</b>	<b>3,863</b>	<b>100%</b>
<b>University of Limerick Hospitals</b>																						
LIMERICK REGIONAL HOSPITAL	329	21.4%	797	51.9%	1421	92.5%	111	7.2%	4	0.3%											1,536	100%
	<b>329</b>	<b>21.42%</b>	<b>797</b>	<b>51.89%</b>	<b>1,421</b>	<b>92.51%</b>	<b>111</b>	<b>7.23%</b>	<b>4</b>	<b>0.26%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>1,536</b>	<b>100%</b>
<b>Saolta University Healthcare Group</b>																						
LETTERKENNY GENERAL HOSPITAL	42	5.7%	212	28.9%	589	80.4%	119	16.2%	20	2.7%	5	0.7%									733	100%
MAYO GENERAL HOSPITAL	18	2.7%	148	22.3%	509	76.8%	138	20.8%	15	2.3%	1	0.2%									663	100%
PORTIUNCULA GENERAL HOSPITAL	43	10.2%	129	30.7%	336	80.0%	80	19.0%	3	0.7%	1	0.2%									420	100%
SLIGO GENERAL HOSPITAL	66	8.1%	257	31.4%	666	81.3%	145	17.7%	8	1.0%											819	100%
UNIVERSITY HOSPITAL GALWAY	50	5.0%	171	17.0%	686	68.1%	276	27.4%	26	2.6%	14	1.4%	4	0.4%	1	0.1%					1,007	100%
	<b>219</b>	<b>6.01%</b>	<b>917</b>	<b>25.18%</b>	<b>2,786</b>	<b>76.50%</b>	<b>758</b>	<b>20.81%</b>	<b>72</b>	<b>1.98%</b>	<b>21</b>	<b>0.58%</b>	<b>4</b>	<b>0.11%</b>	<b>1</b>	<b>0.03%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>3,642</b>	<b>100%</b>
<b>Children's Hospitals Group</b>																						
CRUMLIN HOSPITAL	79	48.2%	121	73.8%	156	95.1%	8	4.9%													164	100%
TALLAGHT PAEDIATRIC HOSPITAL	41	68.3%	51	85.0%	60	100.0%															60	100%
TEMPLE ST CHILDRENS HOSPITAL	99	53.8%	144	78.3%	181	98.4%	3	1.6%													184	100%
	<b>219</b>	<b>53.68%</b>	<b>316</b>	<b>77.45%</b>	<b>397</b>	<b>97.30%</b>	<b>11</b>	<b>2.70%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>408</b>	<b>100%</b>
<b>National Total</b>	<b>3,147</b>	<b>15.23%</b>	<b>7,655</b>	<b>37.05%</b>	<b>17,218</b>	<b>83.34%</b>	<b>3,038</b>	<b>14.71%</b>	<b>313</b>	<b>1.52%</b>	<b>71</b>	<b>0.34%</b>	<b>13</b>	<b>0.06%</b>	<b>2</b>	<b>0.01%</b>	<b>1</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>20,659</b>	<b>100%</b>