



## Performance Management and Improvement Unit

18<sup>th</sup> March 2020

Deputy Louise O'Reilly Dáil Éireann Leinster House Dublin 2

## PQ 3586/20

\* To ask the Minister for Health the number of times a full-capacity protocol was invoked in 2019, by hospitals in tabular form: and if he will make a statement on the matter.

- Louise O'Reilly

Dear Deputy O'Reilly,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Each Hospital Site and Group strive at all times to have the systems and processes in place to support the steady state within sites which is said to exist when demand and capacity for acute inpatient care, both current and predicted unscheduled and scheduled care is being managed such that there is timely access to emergency (unscheduled) and scheduled care.

In the event that this is not so at a particular time /day then the local escalation plan containing the steps in the National System Wide Escalation Framework is invoked. The National Escalation Framework consists of a tiered and incremental suite of actions to be adapted and implemented in hospitals with an Emergency Department and the wider local health economy as part of a multi provider system response; same was issued to the system in late 2015.

The full capacity protocol which is the last escalation step in the National Framework is deployed in each hospital depending on the capacity and demand within their respective Emergency Departments.

The Table below details the number of times the full capacity protocol (in accordance with the National Escalation Framework) was reported at each hospital from 1<sup>st</sup> January 2019 – 31<sup>st</sup> December 2019.

Hospital Group	Hospital	Year	Month	Number of Days in FCP
Children's Health Ireland	CHI at Temple St	2019	November	3
			December	2
Dublin Midlands Group	Naas General Hospital	2019	January	22
			February	14

		T	March	24
			April	24
		-	May	25
			June	16
			July	10
		-	August	20
				22
			September October	15
			November	26
			December	23
	Portlaoise	2019	January	22
			February	9
			March	11
			April	10
			May	10
			June	1
			July	3
			August	2
			September	2
			December	4
	St. James Hospital	2019	March	1
			April	1
			October	2
	Tallaght University Hospital	2019	January	21
	Tiospitai		February	18
			March	16
			April	20
			May	16
			June	20
	*		July	10
			August	11
	8.		October	7
			November	16
			December	14
	Tullaman	2010		
	Tullamore	2019	January	23
			February	19
			March	19
			April	20
			May	17
			June	13
			July	4
			August	3
			September	5
Ireland East Group	Mullingar	2019	January	3
			February	3
			March	1
			April	4
			May	8
			June	1
			July	5
			August	7
			September	9
			October	14
		-	November	2
			1101011111111	

	Our Lady's Hospital, Navan	2019	January	22
	INAVAII		February	7
			March	10
			April	10
			May	7
			June	3
			July	1
			August	15
			September	6
			October	7
			November	6
			December	6
	Ct Lukes Hespital	2019		9
	St Lukes Hospital, Kilkenny	2019	January	
			February	8
			March	14
			April	8
			May	4
			July	14
			August	17
			September	17
			October	17
			November	25
			December	26
	Wexford General Hospital	2019	January	1
	Tioopitai		February	4
			March	11
			April	3
			May	3
			June	1
			July	10
			August	10
			September	7
			October	4
			November	2
			December	1
RCSI Hospital Group	Beaumont Hospital	2019	January	21
1001 Hospital Oloup	Dodumont Hospital	2010	February	19
			March	18
			April	20
			May	21
			June	18
				14
			July	
			August	8
			September	19
			October	15
			November December	21 16
	Cavan General Hospital	2019	August	1
	Cavan General Hospital	2019		2
			September	
			October	4
	0	0040	December	3
	Connolly Hospital	2019	January	4
			February	1

			April	1
			June	1
			July	1
			November	1
	0 1 1 (1 1 -	0040		
	Our Lady of Lourdes, Drogheda	2019	January	10
			February	9
			March	12
			April	3
			July	7
			August	1
			September	5
			October	12
			November	6
			December	5
Saolta University Health	Galway University	2019	January	27
Care Group	Hospital		Tobricon.	23
			February March	28
			April	27
			May	21
			June	19
			July	28
			August	26
			September	29
			October	28
			November	26
			December	24
	Letterkenny University Hospital	2019	January	19
	Troopital.		February	11
			March	11
			April	14
			May	16
			June	10
			July	18
			August	14
			September	21
			October	20
		-	November	19
			December	11
	Mayo University Hospital	2019	January	1
	wayo oniversity nospital	2018	February	3
			April	2
				1
			June	1
			August	
			September	1
			October	3
			November	3
			December	5
	Portiuncula University Hospital	2019	January	12
			February	12
			March	21
			April	18
			May	4

			June	9
			July	4
			August	9
			September	18
			October	10
			November	18
		2212	December	13
	Sligo University Hospital	2019	January	16
			February	8
			March	17
			April	15
			May	13
			June	5
			July	10
			August	10
			September	9
			October	16
			November	13
			December	7
South South West	Cork University Hospital	2019	January	26
Group			February	23
			March	29
			April	22
			May	24
				28
			June	
			July	29
			August	31
			September	26
			October	27
			November	25
			December	21
	Mercy University Hospital, Cork	2019	January	1
	South Tipperary General Hospital	2019	January	22
			February	19
			March	22
			April	24
			May	27
			June	19
			July	23
			August	28
			September	24
			October	23
			November	24
		-	December	27
	University Hospital Kerry	2019	February	1
	Oniversity Hospital Nelly	2018	October	1
	University Hospital	2019	January	28
	Waterford		February	23
			March	29
			April	28
			May	30
				29
			June	79

			July	28
			August	28
			September	27
			October	27
			November	28
			December	27
UL Hospitals Group	Limerick	2019	January	29
			February	26
			March	31
			April	29
			May	27
			June	24
			July	30
			August	29
			September	30
			October	31
			November	28
			December	25

Source: SDU TrolleyGAR Full Capacity Protocol Escalation Date of Report: 13/03/2020

I trust this answers your question to your satisfaction.

Yours sincerely,

**Sonya Cotter** 

Interim Head of Special Delivery Unit (SDU)

**Performance Management and Improvement Unit** 

**National Services** 

<sup>\*</sup>Data for 2019 covers period 1/1/2019 - 31/12/2019