



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Oifig an Stiúrthóra Náisiúnta, Acmhainní Daonna
Feidhmeannacht na Seirbhíse Sláinte
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PQ 4600/20

To ask the Minister for Health if his attention has been drawn to the fact that there are agency staff employed as clerical officers within the HSE filling posts since 2014; and the steps being taken to address same - Brian Stanley.

Dear Deputy,

I refer to your recent parliamentary question as above, which was sent to the HSE for reply.

All health systems have a level of reliance on agency staffing in order to deliver safe and effective services over 365 days, 24 hours a day, when dealing with gaps in recruitment, critical staff shortages, short term crises etc.

The delivery of real savings from reduced usage and cost of agency is a significant challenge, particularly as the drivers of both are quite varied. The HSE has been successful in reducing agency expenditure across most staff categories. This has been achieved through negotiations and enhanced internal control and management.

Reduced reliance on agency continues to be a key objective of the HSE in order to reduce pay expenditure costs and to improve the quality of service provision.

Yours sincerely

Marie O Sullivan
Office of the National Director for Human Resources