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25<sup>th</sup>. May 2020

Deputy Claire Kerrane TD Dail Eireann Kildare Street Dublin 2

PQ 6172/20: To ask the Minister for Health if consideration will be given to the use of interpreters as part of contact tracing efforts for workers with different nationalities that are working in meat processing factories to ensure that those workers, their families and communities are protected and that language is not a barrier.

Dear Deputy Kerrane,

The above PQ has been forwarded to me to respond directly to you on same.

In communication with workers in meat processing plants:

There is a wide range of translated resources on the HPSC website <a href="https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/factsheetsandresources/covid-19translatedresources/">https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/factsheetsandresources/covid-19translatedresources/</a>
These written resources are widely used for those people. Infographic material with diagrams are also used.

In addition, the HSE uses professional translation services to communicate with people who speak different languages when required.

I trust this information will be of assistance to you.

Yours sincerely,

DR. KEVIN KELLEHER, FFPHM, FFPHMI ASSISTANT NATIONAL DIRECTOR –PUBLIC HEALTH/CHILD HEALTH – STRATEGIC PLANNING & TRANSFORMATION

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