

Cork Kerry Community Healthcare

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27th May, 2020

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Sean Sherlock, T.D., Dáil Éireann, Dublin 2

PQ ref 7749/20

'To ask the Minister for Health if the HSE has engaged to reopen SouthDoc services in Fermoy and Mitchelstown, County Cork; and if he will make a statement on the matter.'

Dear Deputy Sherlock,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

In March 2020, at the commencement of the pandemic management plan, the Board of Directors of SouthDoc and management of Cork Kerry Community Healthcare agreed a range of contingency plans and protocols to allow the Out of Hours service respond to the challenges being posed by the emergence of COVID-19 in Ireland.

These measures are temporary and currently remain in place. The Government's phased re-opening of society and business commenced on the 18^{th} May 2020 and both the HSE and SouthDoc are following National and Public Health guidance regarding phased return to work and re-instatement of services.

SouthDoc have not received any complaints regarding the availability of service during this timeframe and satisfaction levels have remained high.

If I can be of any further assistance please do not hesitate to contact me.

Yours sincerely,

Aisling Lenihan

Clisting Lenihan

A/Head of Service - Primary Care, Cork Kerry Community Healthcare

