MERCY UNIVERSITY HOSPITAL, CORK CLG

Grenville Place, Cork, T12 WE28, Ireland. Tel: +353 (0)21 4271971 Fax: +353 (0)21 4276341 www.muh.ie



Compassion Findlance Justice Respect Team Spirit

PQ 27869/20

14th October 2020

Deputy Alan Kelly, T.D. *Via PQ/Rep System*

Re: Average Patient Experience Time at MUH Emergency Department during the period September 2019 to February 2020

Dear Deputy Kelly,

I refer to your recent Parliamentary Question in respect of the average Patient Experience Time (PET) in the Mercy University Hospital Emergency Department.

The average Patient Experience Time (PET) is divided into a number of categories with respect to time and age group. The table below outlines the PET statistics for the periods requested in this PQ and in **PQ 27901/20**. For your convenience they have been grouped into one table.

	Sept. 19 – Feb. 2020			June – August 2020		
	Within 6	Within	<24hrs	Within	Within	<24hrs
	hrs	9 hrs		6 hrs	9 hrs	
All	48%	65%	90%	65%	81%	97%
Attendances						
>75yrs	23%	36%	79%	43%	67%	97%

I trust that this answers your query and should you have any further queries please do not hesitate to contact me.

Sacha Maly

Sandra Daly Chief Executive Officer

Registered in Ireland No.: 353064 Registered Office: Mercy University Hospital, Grenville Place, Cork T12 WE28 Charity No.: CHY 13963

Directors: Mr Neil O'Carroll (Chairman), Professor Colin Bradley (Vice-Chairman), Mr John Buttimer, Professor Stephen Cusack, Ms Margaret Lane, Mr Maurice O'Connor, Ms Irene O'Donovan, Mr Joe O'Shea, Mr Michael A. O'Sullivan, Dr Sheila Rochford.