

**PQ 27869/20**

14<sup>th</sup> October 2020

Deputy Alan Kelly, T.D.

*Via PQ/Rep System*

**Re: Average Patient Experience Time at MUH Emergency Department during the period September 2019 to February 2020**

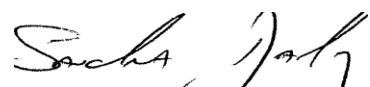
Dear Deputy Kelly,

I refer to your recent Parliamentary Question in respect of the average Patient Experience Time (PET) in the Mercy University Hospital Emergency Department.

The average Patient Experience Time (PET) is divided into a number of categories with respect to time and age group. The table below outlines the PET statistics for the periods requested in this PQ and in **PQ 27901/20**. For your convenience they have been grouped into one table.

	<b>Sept. 19 – Feb. 2020</b>			<b>June – August 2020</b>		
	<i>Within 6 hrs</i>	<i>Within 9 hrs</i>	<i>&lt;24hrs</i>	<i>Within 6 hrs</i>	<i>Within 9 hrs</i>	<i>&lt;24hrs</i>
<b>All Attendances</b>	48%	65%	90%	65%	81%	97%
<b>&gt;75yrs</b>	23%	36%	79%	43%	67%	97%

I trust that this answers your query and should you have any further queries please do not hesitate to contact me.



**Sandra Daly**  
Chief Executive Officer