

**General Manager's Office
Sligo University Hospital
The Mall
Sligo
F91 H684
Tel: (071) 91-74511
Fax: (071)91-74648**

**Deputy Alan Kelly, TD,
Dail Eireann,
Kildare Street,
Dublin 2**

12th October 2020

PQ27879/20 : To ask the Minister for Health the average patient experience time in Sligo University Hospital emergency department during the period September 2019 to February 2020

Dear Deputy Kelly,

The Health Service Executive has been requested to reply directly to you in the context of the above Public Representation. I have examined the matter and the following outlines the position.

Response:

Patient Experience Time is reported in 2 categories 6hr PET and 9 hr PET per month. These are overall patient experience times for both admitted and non-admitted patients who attended the Emergency Dept. in Sligo.

PET	Sept 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020
6hr	63.7%	65.5%	61.6%	60.6%	72.3%	69.6%
9hr	84.6%	82.8%	81.7%	82.9%	89.3%	88.7%

I trust that this addresses your query.

Yours sincerely,



**Grainne McCann
General Manager**

Mission Statement

Sligo University Hospital is committed to the delivery of a high quality, patient centred service in a safe, equitable and efficient manner. We recognise and value the contribution of each staff member and endeavour to support them in their ongoing development.