

October 14th 2020

PQ Reference: 27883/20 (Health)

To ask the Minister for Health the average patient experience time in University Hospital Galway emergency department during the period September 2019 to February 2020; and if he will make a statement on the matter. -

Alan Kelly

Dear Deputy Kelly,

The Health Service Executive has been requested to reply to you directly in the context of the request for information referenced above, the following outlines the situation.

Please see below the table outlining the University College Hospital, Emergency Department Patient Experience Time (PET) data during the period September 2019 to February 2020.

% All Patients seen within	September 2019-February 2020
6hours	54%
9 hours	70%
24 hours	91%

I trust this clarifies the matter.

Yours Sincerely



Chris Kane
General Manager
Galway University Hospitals