

Private & Confidential

2nd November 2020

Deputy Alan Kelly, TD,
Dail Eireann,
Leinster House,
Kildare St, Dublin 2

PQ Number: 27884/20

Dear Deputy Kelly,

The Health Service Executive (HSE) – South (Cork & Kerry) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this office for response.

PQ: To ask the Minister for Health the average patient experience time in University Hospital Kerry emergency department during the period September 2019 to February 2020; and if he will make a statement on the matter. -Alan Kelly

The Patient Experience Times for University Hospital Kerry from September 2019 to February 2020 can be seen in the table below for each month. UHK figures were behind both the SSWHG and National figures representing capacity and patient flow issues at the hospital. There has been significant investment in additional beds and staffing since then and it is hoped that Patient Experience Times will improve and fall within or above national averages in the near future.

	% within 6 hrs	% within 9 hrs	% < 24 hrs
September 2019	50.7%	67.6%	91.0%
October 2019	57.8%	72.9%	91.3%
November 2019	50.0%	66.5%	88.9%
December 2019	49.0%	65.7%	90.1%
January 2020	52.5%	67.2%	87.0%
February 2020	48.7%	64.9%	86.4%

Yours sincerely,



Fearghal Grimes
General Manager
University Hospital Kerry