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Compassion Exalence Justice Respect Team Spirit

PQ 27901/20

14th October 2020

Deputy Alan Kelly, T.D.

Via PQ/Rep System

Re: Average Patient Experience Time at MUH Emergency Department during the period June 2020 to August 2020

Dear Deputy Kelly,

I refer to your recent Parliamentary Question in respect of the average Patient Experience Time (PET) in the Mercy University Hospital Emergency Department over the period June 2020 to August 2020.

The average Patient Experience Time (PET) is divided into a number of categories with respect to time and age group. The table below outlines the PET statistics for the periods requested in this PQ and in PQ 27869/20. For your convenience they have been grouped into one table.

	Sept. 19 - Feb. 2020			June – August 2020		
	Within 6	Within	<24hrs	Within	Within	<24hrs
	hrs	9 hrs		6 hrs	9 hrs	
All	48%	65%	90%	65%	81%	97%
Attendances						
>75yrs	23%	36%	79%	43%	67%	97%

I trust that this answers your query and should you have any further queries please do not hesitate to contact me.

Sandra Daly

Chief Executive Officer

Sacha Maly