

**General Manager's Office  
Sligo University Hospital  
The Mall  
Sligo  
F91 H684  
Tel: (071) 91-74511  
Fax: (071)91-74648**

**Deputy Alan Kelly, TD,  
Dail Eireann,  
Kildare Street,  
Dublin 2**

12<sup>th</sup> October 2020

**PQ27911/20** : To ask the Minister for Health the average patient experience time in Sligo University Hospital emergency department during the period June to August 2020

Dear Deputy Kelly,

The Health Service Executive has been requested to reply directly to you in the context of the above Public Representation. I have examined the matter and the following outlines the position.

**Response:**

Patient Experience Time is reported in 2 categories 6hr PET and 9 hr PET per month. These are overall patient experience times for both admitted and non-admitted patients who attended the Emergency Dept. in Sligo.

<b>PET</b>	<b>June 2020</b>	<b>July 2020</b>	<b>Aug 2020</b>
<b>6hr</b>	<b>75.7%</b>	<b>68.1%</b>	<b>67.4%</b>
<b>9hr</b>	<b>90.9%</b>	<b>86.3%</b>	<b>85.9%</b>

I trust that this addresses your query.

**Yours sincerely,**



---

**Grainne McCann  
General Manager**

***Mission Statement***

*Sligo University Hospital is committed to the delivery of a high quality, patient centred service in a safe, equitable and efficient manner. We recognise and value the contribution of each staff member and endeavour to support them in their ongoing development.*