

PQ Rep IEHG  
Email: [pqrep@iehg.ie](mailto:pqrep@iehg.ie)

**6<sup>th</sup> October 2020**

Deputy Alan Kelly T.D.,  
Dáil Éireann,  
Leinster House,  
Kildare Street,  
Dublin 2  
E: [alan.kelly@oireachtas.ie](mailto:alan.kelly@oireachtas.ie)

**Re: PQ 27914/20 – Average patient experience time, St Luke’s Hospital**

**“To ask the Minister for Health the average patient experience time in the St. Luke’s General Hospital, Kilkenny emergency department during the period June to August 2020; and if he will make a statement on the matter.”**

Dear Deputy Kelly,

I refer to the above Parliamentary Question seeking an update on the average patient experience time in the St. Luke’s General Hospital, Kilkenny emergency department during the period June to August 2020, which has been referred to the Ireland East Hospital Group for direct response.

I have had this matter examined, please see data below:

**PET Times St. Luke’s Kilkenny**


Target >=95%	June 2020 – 91.7%
ED 6 hrs	July 2020 – 90.9%
	Aug 2020 – 91.5%

**PET Times St. Luke’s Kilkenny**

Target >=99%	June 2020 – 97.7%
ED 9 hrs	July 2020 – 97.7%
	Aug 2020 – 97.7%

I trust this information is of assistance to you.

Yours sincerely



Paul Gallagher  
Chief Director of Nursing and Midwifery

