

October 14<sup>th</sup> 2020

**PQ Reference: 27915/20 (Health)**

**To ask the Minister for Health the average patient experience time in the University Hospital Galway emergency department during the period June to August 2020; and if he will make a statement on the matter. -Alan Kelly**

Dear Deputy Kelly,

The Health Service Executive has been requested to reply to you directly in the context of the request for information referenced above, the following outlines the situation.

Please see below the table outlining the University College Hospital Emergency Department Patient Experience Time (PET) data during the period June to August 2020.

% Patients seen within	June 2020-August 2020
6hours	78%
9 hours	90%
24 hours	99%

I trust this clarifies the matter.

Yours Sincerely



Chris Kane  
General Manager  
Galway University Hospitals