

Private & Confidential

2nd November 2020

**Deputy Alan Kelly, TD,
Dail Eireann,
Leinster House,
Kildare St, Dublin 2**

PQ Number: 27916/20

Dear Deputy Kelly,

The Health Service Executive (HSE) – South (Cork & Kerry) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this office for response.

PQ: To ask the Minister for Health the average patient experience time in the University Hospital Kerry emergency department during the period June to August 2020; and if he will make a statement on the matter. -Alan Kelly

The Patient Experience Times for University Hospital Kerry from June to August 2020 can be seen in the table below and in general they are in line with the SSWHG average times across this time period and a little behind the national averages.

	% within 6 hrs	% within 9 hrs	% < 24 hrs
June 2020	66.7%	86.4%	98.3%
July 2020	59.0%	77.7%	96.8%
August 2020	59.2%	75.2%	94.8%

Yours sincerely,



**Fearghal Grimes
General Manager
University Hospital Kerry**