



Cúram Sláinte  
Phobail, Iarthar  
ag freastal ar Ghailímh,  
Maigheo agus Ros Comáin

Community  
Healthcare West  
serving Galway, Mayo  
and Roscommon

Ceannasaí na Seirbhísí Bunchúraim  
Cúram Sláinte Phobail, Iarthar, Ceanncheathrú N. Mui  
Caisleán an Bharraigh, Co. Mhaigh Eo, F23 HP58.  
T: 094 9049064 / 094 9049069

21<sup>st</sup> September 2020

Dara Calleary TD,  
19 Pearse Street,  
Ballina,  
County Mayo.

Head of Primary Care Services  
Community Healthcare West, St. Mary's Headquarters  
Castlebar, Co. Mayo, F23 HP58.  
Tel: 094 9049064 / 094 9049069

PQ 22118/20

To ask the Minister for Health if his attention has been drawn to the fact that the waiting time for orthodontic services in HSE west is 3.5 to 4 years; his views on whether this is excessive and unacceptable; the steps he will take to alleviate the waiting list; and if he will make a statement on the matter.

Dear Deputy Calleary,

The Health Service Executive has been requested to reply directly to you in the context of the above Public Representation. I have examined the matter and the following outlines the position.

The waiting list for HSE West orthodontic service is at least 4 years now, due to the delays caused by COVID. Our capacity to see patients is reduced by about 40% with the additional COVID precautions. We are not currently taking patients off the waiting list as we try to clear those in the system.

It is hoped that a waiting list initiative will be introduced to alleviate this situation in the near future.

I trust this information is of assistance to you, but should you have any further queries please contact me.

Yours sincerely,

Frank Murphy,  
Head of Primary Care Services,  
Community Healthcare West