Guthán: 01 8647100



Primary Care Reimbursement Service Exit 5, M50, North Road, Finglas, Dublin 11, D11 XKF3 Tel: 01-8647100

Patricia Ryan, T.D. Dáil Éireann, Leinster House, Kildare Street, Dublin 2.

22nd September, 2020

PQ: 22401/20

To ask the Minister for Health if the HSE operates a verification process in respect of claims from other states under the European health insurance card scheme. -Patricia Ryan.

Dear Deputy Ryan,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question (Reference 22401/20), which you submitted to the Minister for Health for response.

The HSE does provide verification/validation processes for all EHIC based claims received from other States. The European Commission operates the EHIC system based on a system of mutual trust between liaison bodies and institutions within the EU States and in these circumstances the critical validation for a claim is that the person held a valid card at the time the treatment was received.

Our experience is that this system works very well and the most likely reason for refusal of a claim is that poor quality data is provided to support the claim.

Yours sincerely,

Kieran Healy

Primary Care Eligibility & Reimbursement Service