

15th October 2020

PQ Number: 24967/20

Question: To ask the Minister for Health if the results data transfer between NVRL and Case Tracker CRM has been fully automated or the percentage that has been automated since 1 May to date - David Cullinane.

Request Type: Direct Written Response to david.cullinane@oireachtas.ie

Dear Deputy Cullinane,

I refer to the above Parliamentary Question.

There are a number of steps in transferring the data from NVRL to the Case Tracker.

Data is automatically extracted on an hourly basis from the NVRL and automatically transferred to the HSE Data Lake. The HSE data lake is the repository for all laboratory results. The data is utilised for a number of purposes including;

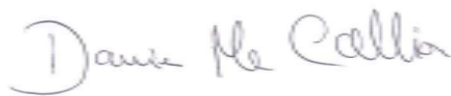
- Case Tracker CRM for result notification
- Contact tracing
- Operational reporting
- Key Performance Indicators (KPI) reporting.

There is an automated job which transfers the data from the HSE Data Lake to the Case Tracker CRM. This is an automated process, which is manually triggered. The rationale for this to allow a quality assurance process to be undertaken on the laboratory file prior to loading on to the Case Tracker CRM.

The plan is to fully automate this last step before the end of 2020, which will automate the quality assurance process and complete the automation steps. Since the 1st of May all other steps have been automated.

I trust this information is of assistance to you, but should you have any further queries please contact me.

Yours sincerely,



Damien Mc Callion

HSE National Director