

## National Director, Community Operations

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Stiúrthóir Náisiúnta, Oibríochtaí Pobail

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21st October 2020

Deputy Colm Burke, Dáil Eireann, Leinster House, Kildare Street, Dublin 2.

PQ 25759/20 - To ask the Minister for Health when the PMO will sign off on renewal applications for the hardship scheme that are currently pending in the Cork, Clare and Limerick local health offices; and if he will make a statement on the matter.

-Colm Burke

Dear Deputy Burke,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for response.

Urgent applications are processed (both SMO and admin process) within one/two working days. TB applications are processed (both SMO/Admin) within three to four days.

The average total turnaround time for processing routine Hardship Applications, including SMO approval and administrative process, is usually within one to three weeks depending on the complexity.

I trust this information is of assistance to you.

Yours sincerely,

Yvonne O'Neill,

Interim National Director, Community Operations