



Office of the Head of Operations Primary Care, Community Operations
Dr. Steevens Hospital, Dublin 8, DO8 W2A8
Tel: 01-6352682 Email: community.primarycare@hse.ie

Oifig Ceann na n-Oibríochtaí, Cúraim Phríomhúil, Oibríochtaí Pobail
Ospidéal Dr. Steevens' Baile Atha Cliath 8, DO8 W2A8
T 01 6352682 R: community.primarycare@hse.ie

24th October 2020

Deputy Brendan Griffin,
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2.

PQ 26621/20- "To ask the Minister for Health if his attention has been drawn to the fact that persons that are attending for testing at Covid-19 test centres are recording the testing process and staff with their phones either of themselves or of family members; if adequate signage has been displayed at testing centres to make persons aware that recording is not prohibited prior to their testing; and if he will make a statement on the matter. -Brendan Griffin"

Dear Deputy Griffin,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for response.

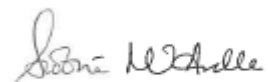
The HSE provides signage at testing sites to indicate that recording is not permitted onsite. In the management of a surge in referrals the HSE erects temporary 'pop-up testing centres' and all efforts are made to ensure that signage is in place in accordance with standard policies and procedures.

The HSE is aware of instances where, members of the public, attending Covid-19 test centres have not complied with instruction and where recording may have taken place. Where a recording has taken place and staff are aware of the incident, requests are made for recordings to be deleted. These isolated incidents are managed by HSE staff in accordance with the Incident Management Framework 2018.

The HSE has undertaken 1.2 million tests in the seven months since the opening of the first Community Testing Centres in March 2020. Community Testing Centres operate to a high standard providing safe and accessible services in the community for members of the public and for the staff who provide these services.

I trust this information is of assistance to you.

Yours sincerely,



Siobhán McArdle,
Head of Operations Primary Care,
Community Operations