



5<sup>th</sup> May 2021

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Deputy Aodhán Ó Ríordáin  
Dáil Éireann  
Kildare Street  
Dublin

Head of Service Mental Health,  
HSE Community Healthcare Organisation  
Dublin North City & County,  
Swords Business Campus, Balheary Road,  
Swords, Co. Dublin, K67 D8H0.

**PQ Ref: 19552/21 – To ask the Minister for Health the number of persons on waiting lists for Jigsaw; the average waiting time in CHO 9 in each of the years 2017 to 2020 and to date in 2021, in tabular form; and if he will make a statement on the matter.**

Dear Deputy Ó Ríordáin

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question which you submitted for response. The following outlines the position.

I have liaised with HSE National Mental Health Services who have provided an overview of the waiting times for the Community Healthcare Organisation Dublin North City and County (CHO DNCC also known as CHO 9) area for Jigsaw. I have been advised Jigsaw do not operate a waiting list, young people are given an appointment date at the point of referral.

The average waiting times in CHO DNCC for the years 2017-2021 are as follows:

Area	Year	Average wait time (weeks)
CHO DNCC (CHO 9)	2017	4.25
CHO DNCC (CHO 9)	2018	7.5
CHO DNCC (CHO 9)	2019	10.5
CHO DNCC (CHO 9)	2020	15.5
CHO DNCC (CHO 9)	2021	8.75

There was a significant impact on wait times as a result of Covid-19 in 2020 due to reduced service capacity and delays in recruitment to fill clinical gaps.

I trust this information is of assistance to you but should you have any further queries please do not hesitate to contact my office.

Yours sincerely,

**Angela Walsh**  
Head of Service Mental Health  
CHO Dublin North City & County