

Oifig an Cheannasaí Oibríochtaí & Feabhsúcháin Seirbhíse Seirbhísí do Dhaoine Scothaosta

Tel: 061 483245 Email: olderpeople.operations@hse.ie

Office of the Assistant National Director - Operations Services for Older People Tel: 061 483245

Email: olderpeople.operations@hse.ie

13 May 2021

Deputy John McGuinness, TD Dáil Eireann, Leinster House, Kildare Street, Dublin 2.

Dear Deputy McGuinness,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

PQ: 21290/21

To ask the Minister for Health when the outcome of the job evaluation for homecare support assistants which was promised in September 2020 will be published; if the recommendations of the evaluation will be implemented in the short-term; and if he will make a statement on the matter.

Home Support Services are an important component of the provision of service to older people with assessed needs and to support them in their choice of living in their own home and community. Home Support services for older people are provided either by directly employed staff or by voluntary and private providers who have formal tender arrangements with the HSE to deliver the services. The type of support provided includes personal care and, where appropriate, essential household duties relating to the client's assessed needs.

In relation to your query regarding the outcome of the job evaluation process for Healthcare Support Assistants (HCSAs), as set out by the Workplace Relations Commission (WRC), and specifically, the Labour Court Recommendation LC22066 in relation to the movement of staff from band 4 to band 2, which provides for an uplift in salary across nine scale points, the HSE can confirm that this process has commenced in all areas and has incorporated the retrospective effective date of 1<sup>st</sup> September 2020. The process is underway and expected to be completed in the short-term.

The Department is currently engaged in a detailed process to develop a new stand-alone, statutory scheme for the financing and regulation of home support services. Developing a new statutory scheme will be an important step in ensuring that the system operates in a consistent and fair manner for all those who need home support services. The Sláintecare Implementation Strategy commits to the introduction of the new scheme in 2021.

I hope this clarifies the position.

Yours sincerely,

Sandra Tuohy,

Assistant National Director - Community Operations,

Services for Older People.

## Appendix 1

Waiting list as at 12/04/2021	
Area 1 - Dun Laoghaire	17
Area 10 - Wicklow	15
Area 2 - Dublin South East	10
Area 3 - Dublin South City	11
Area 4 - Dublin South West	13
Area 5 - Dublin West	6
Area 9 - Kildare	10
Carlow/Kilkenny	13
Cavan/Monaghan	13
Clare	13
Cork North Lee	9
Cork South Lee	20
Donegal	16
Dublin North Central	21
Dublin North West	32
Galway	21
Kerry	12
Laois/Offaly	15
Limerick	27
Longford/Westmeath	21
Louth	13
Mayo	23
Meath	21
North Cork	3
Northern Area	24
Roscommon	8
Sligo/Leitrim/West Cavan	14

Total	500
Wexford	17
West Cork	9
Waterford	25
Tipperary South	16
Tipperary North	12