

Stiúrthóir Seirbhís Náisiúnta Otharchairr

Áras na hAbhann, Crosbhóthar Thamhlachta, Tamhlacht, Baile Áth Cliath D24 XNP2

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23rd December 2021

Deputy John Lahart TD Dáil Éireann Leinster House Dublin 2

PQ61782/21

To ask the Minister for Health the number of ambulance attendances at each emergency department nationwide in November 2021; the number of such ambulances that waited longer than of 20 minutes to hand over patients, get their trolleys back and return to responding to calls; and the number that waited longer than 40, 60, 90, 120 and more than 180 minutes for same, respectively in tabular form. -John Lahart

Dear Deputy Lahart,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted for response.

NAS are currently facing delays in responding to ambulance calls across a number of areas nationally. There are a number of factors contributing to this, such as a significant increase in activity, increase in arrival to hand-over delays at Emergency Departments and elongated call duration due to infection control measures required due to the COVID-19 Pandemic.

The National Ambulance Service are implementing plans to improve the situation, however, this will be challenging during the winter months.

Below are the number of AS1 and AS2 calls that the NAS that attended to Emergency Departments within the month of November 2021

	AS1's/AS2's	%
<20mins	2214	9.27
<30mins	5775	24.18
<60mins	16,990	71.15
<120mins	5861	24.54
>180mins	311	1.31

I trust this information is of assistance to and should you require additional information please do not hesitate to contact me

Yours sincerely,

William Merriman Deputy Director

National Ambulance Service

